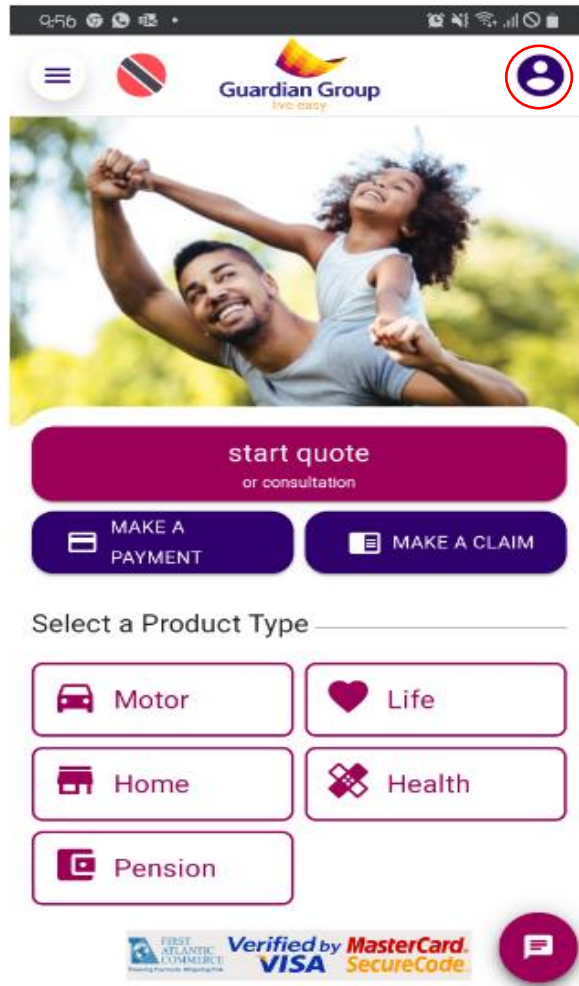



Procedure to Download Health e-Card

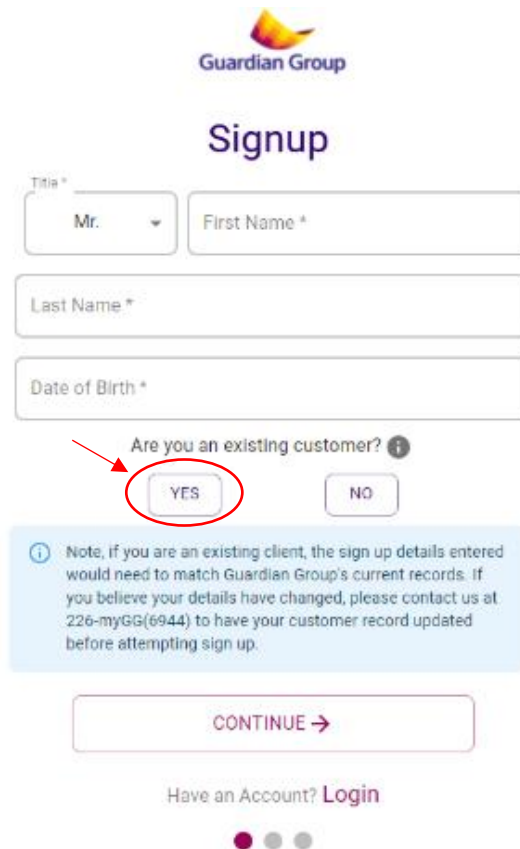
Log Into My Guardian Group via <https://www.myggonline.app/> navigate to the Login tab highlighted below. (To download App for iOS & Android See Fig.1)

- For members who have already created an account your same credentials can be used kindly skip steps 1 – 2.



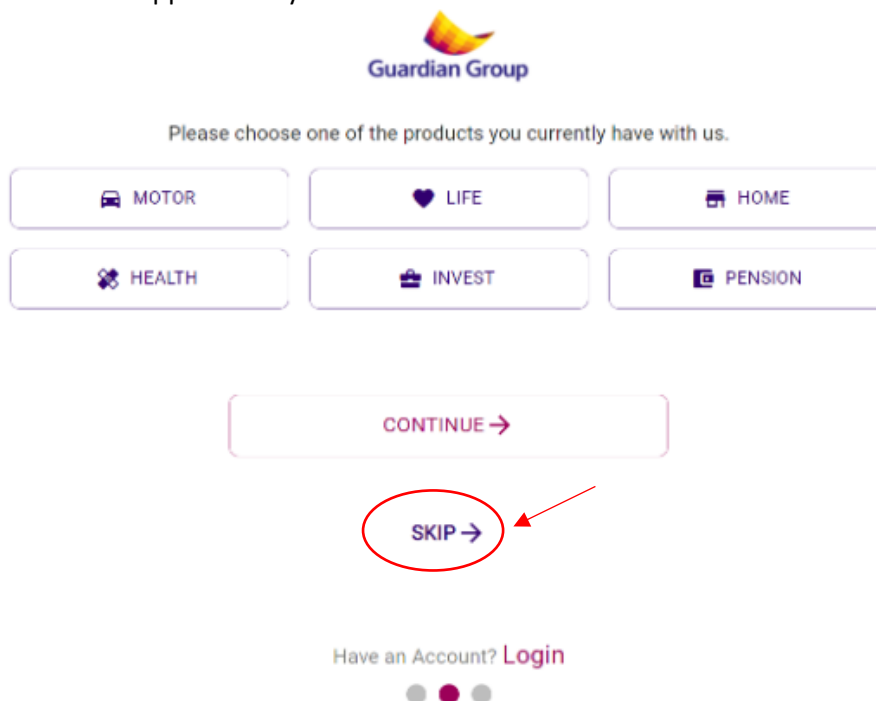
1. Click on  icon on top right hand corner to Log In or create a new account.
 - For clients who have already signed up to receive their health claim reimbursement via ACH, the same email address must be used when creating your new account. If you have not signed up for ACH, please contact you Agent or Customer Service Representative to have this completed.

2. Kindly complete all fields, then select “Yes” as circled below, as your health coverage has already started.





The image shows the Guardian Group Signup form. At the top is the Guardian Group logo. Below it is the heading "Signup". The form contains several input fields: "Title*" with a dropdown menu showing "Mr.", "First Name*", "Last Name*", and "Date of Birth*". Below these fields is a question: "Are you an existing customer?" with an information icon. Two buttons, "YES" and "NO", are provided. The "YES" button is circled in red, and a red arrow points to it. Below the buttons is a light blue information box with a note: "Note, if you are an existing client, the sign up details entered would need to match Guardian Group's current records. If you believe your details have changed, please contact us at 226-myGG(6944) to have your customer record updated before attempting sign up." Below the information box is a "CONTINUE →" button. At the bottom, there is a link "Have an Account? Login" and three dots, with the first dot highlighted in red.

3. Screen below would appear kindly click “SKIP” circled below.



The image shows the Guardian Group product selection screen. At the top is the Guardian Group logo. Below it is the text "Please choose one of the products you currently have with us." There are six buttons arranged in a 2x3 grid: "MOTOR" (with a car icon), "LIFE" (with a heart icon), "HOME" (with a house icon), "HEALTH" (with a cross icon), "INVEST" (with a briefcase icon), and "PENSION" (with a document icon). Below the buttons is a "CONTINUE →" button. Below that is a "SKIP →" button, which is circled in red, and a red arrow points to it. At the bottom, there is a link "Have an Account? Login" and three dots, with the middle dot highlighted in red.

- Confirmation screen would appear to ensure information entered is correct. Once information is true and correct hit "confirm" circled below.



Confirm Your Information

Please ensure that the information you have entered is correct.

First Name John

Last Name Doe

Date of Birth 1989-08-17

Email john.doe@gmail.com

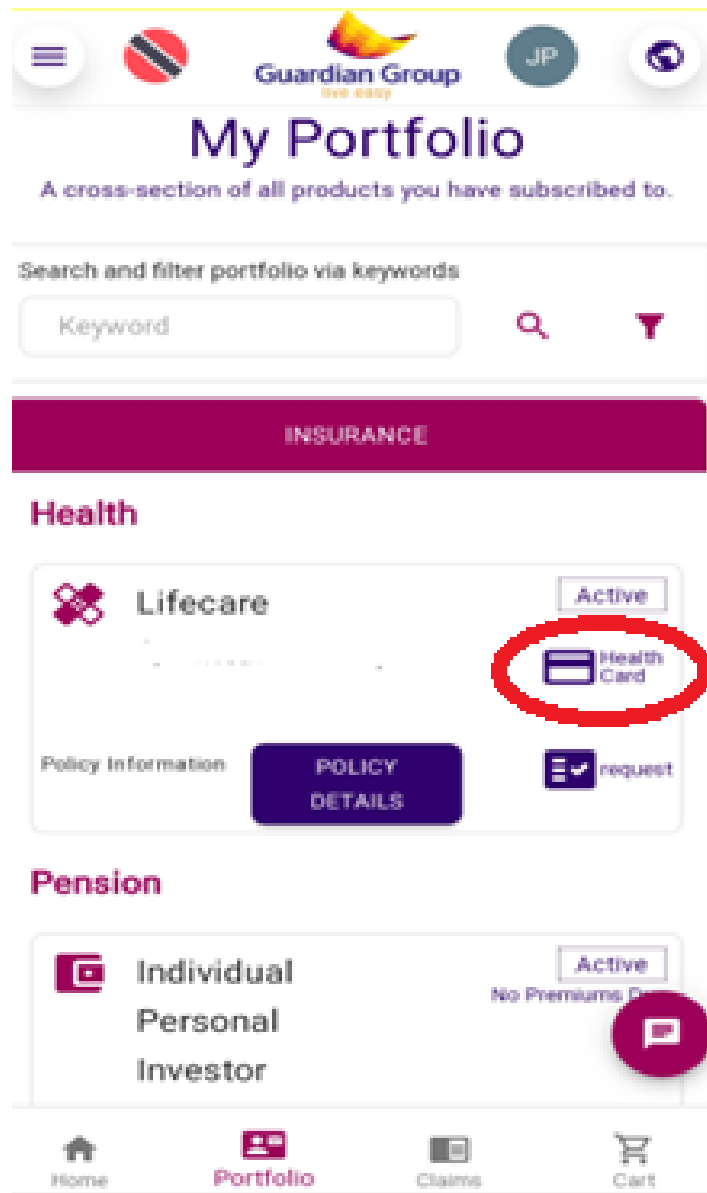
Mobile +1868123456

Existing Customer Yes

CONFIRM

- Verification code would be sent to email address, use this six (6) digit code to verify your identity.

6. After verification the undermentioned screen would appear. Under “Health” click on “HealthCard” icon



7. Image of card would appear and click "Download Card" to generate your Health e-card. The downloaded Health e-card can be saved as an image on your mobile device or emailed for your records.

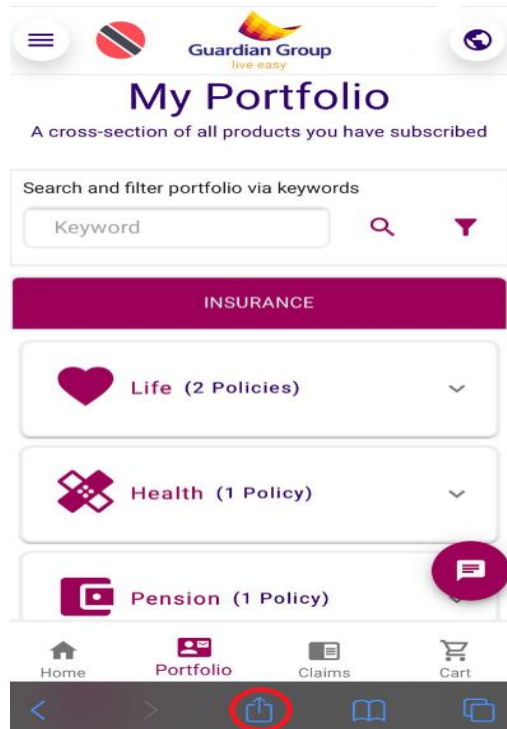


For Quantum on EasiClaim see **Reference 1** below

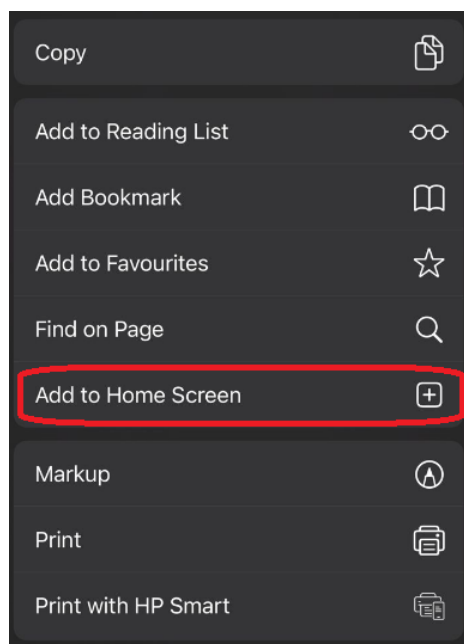
Figure 1

iOS

1. When page is loaded, click on icon circled below.

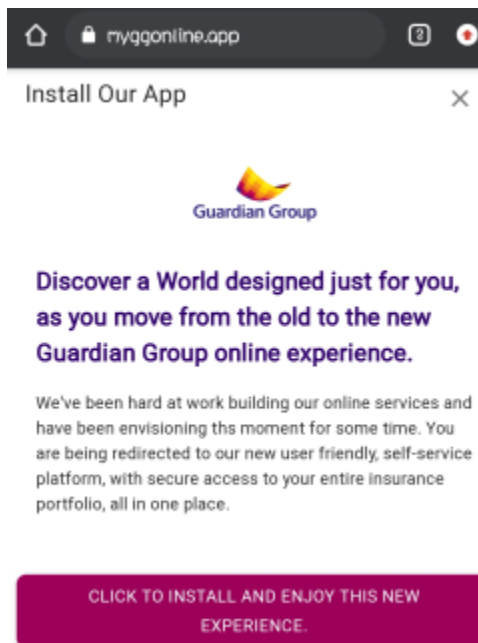


2. Click on Add to Home Screen circled below.

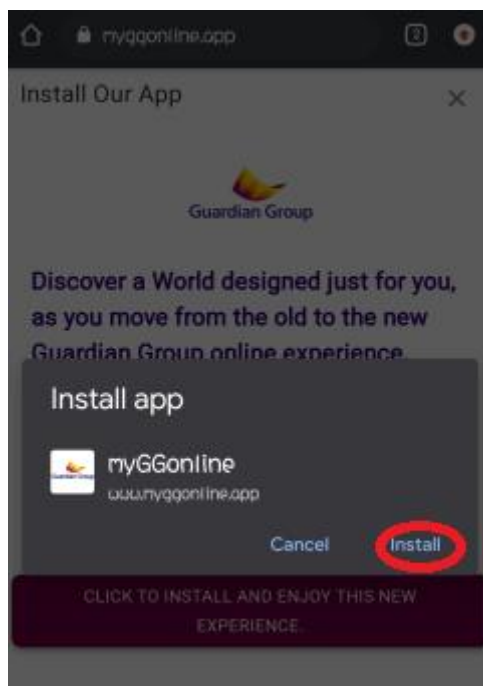


Android

1. When page is loaded, click coloured tab.



2. After completing Step 1, Page below would appear. Click Install.



Reference 1

Quantum on EasiClaim

Introducing the Quantum Card to the EasiClaim Suite of Services.

Now you can experience the ease and convenience of the paperless submission of claim forms to Guardian Life with our new Quantum Health E-card.

Here's how you benefit:

Easily scan and submit electronic claims at one of our Providers.

- Conveniently continue to pay in full without having to submit a paper claim for reimbursement.
- Reduce the turnaround time for reimbursement into your bank account.