

Financial Statements 31 December 2020

Guardian Life Limited Index 31 December 2020

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GUARDIAN LIFE LIMITED 2020 REPORT OF THE APPOINTED ACTUARY TO THE SHAREHOLDERS AND POLICYHOLDERS

I have examined the financial condition and valued the insurance policy benefit liabilities of Guardian Life Limited (Guardian) for its balance sheet as at 31st December 2020 and the corresponding change in the policy liabilities in the statement of operations for the year then ended. I meet the appropriate qualification standards and I am familiar with the valuation, solvency and financial condition requirements applicable to life insurance companies in Jamaica.

In my opinion:

- (1) the method and procedures used in the verification of the valuation data are sufficient and reliable and fulfill acceptable standards of care;
- (2) the valuation of actuarial and other insurance policy liabilities has been made in accordance with accepted actuarial practice with such changes as determined and directions made by the Financial Services Commission;
- the valuation of actuarial and other insurance policy liabilities has been made in accordance with the Caribbean Actuarial Association's Actuarial Standard of Practice APS2, the Prudential Supervision of Long-Term Insurance Business;
- (4) the methods and assumptions used to calculate the actuarial and other insurance policy benefit liabilities are appropriate to the circumstances of the Company and of the said policies and claims;
- (5) the amount of the insurance policy liabilities represented in the balance sheet of Guardian Life Limited makes proper provision for the future payments under the Company's policies and meet the requirements of the Insurance Act and other appropriate regulations of Jamaica;
- (6) a proper charge on account of these liabilities has been made in the statement of operations; and
- (7) there is sufficient capital available to meet the solvency standards as established by the Financial Services Commission using the Jamaican MCCSR measure.

The valuation of Guardian was conducted by myself with the technical support of the actuarial staff of Guardian, using the Policy Premium Method ("PPM"), assuming best-estimate assumptions together with margins for adverse deviations in accordance with the Standards of Practice (Life) of the Canadian Institute of Actuaries and the Jamaican Regulations.

Sylvain Goulet, FCIA, FSA, MAAA Affiliate Member of the Institute and Faculty of Actuaries Member of the Caribbean Actuarial Association Appointed Actuary for Guardian Life Limited

26th March 2021



Independent auditor's report

To the Members of Guardian Life Limited

Report on the audit of the consolidated and company financial statements

Our opinion

In our opinion, the consolidated financial statements and the company financial statements give a true and fair view of the consolidated financial position of Guardian Life Limited (the Company) and its subsidiaries (together 'the Group') and the company financial position of the Company as at 31 December 2020, and of their consolidated and company financial performance and their consolidated and company cash flows for the year then ended in accordance with International Financial Reporting Standards and with the requirements of the Jamaican Companies Act.

What we have audited

The Group's consolidated and company financial statements comprise:

- the consolidated statement of financial position as at 31 December 2020;
- the consolidated statement of comprehensive income for the year then ended;
- the consolidated statement of changes in equity for the year then ended;
- the consolidated statement of cash flows for the year then ended;
- the Company statement of financial position as at 31 December 2020;
- the Company statement of comprehensive income for the year then ended;
- the Company statement of changes in equity for the year then ended;
- the Company statement of cash flows for the year then ended; and
- the notes to the financial statements, which include significant accounting policies and other explanatory information.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated and company financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Independence

We are independent of the Group in accordance with the International Code of Ethics for Professional Accountants (including International Independence Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code). We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

Responsibilities of management for the consolidated and company financial statements

Management is responsible for the preparation of the consolidated and company financial statements that give a true and fair view in accordance with International Financial Reporting Standards and with the requirements of the Jamaican Companies Act, and for such internal control as management determines is necessary to enable the preparation of consolidated and company financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and company financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the consolidated and company financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated and company financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and company financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and company financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.



- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and company financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and company financial statements, including the disclosures, and whether the consolidated and company financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated and company financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on other legal and regulatory requirements

As required by the Jamaican Companies Act, we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

In our opinion, proper accounting records have been kept, so far as appears from our examination of those records, and the accompanying consolidated and company financial statements are in agreement therewith and give the information required by the Jamaican Companies Act, in the manner so required.

licewatchasel

Chartered Accountants Kingston, Jamaica 31 March 2021

Consolidated Statement of Financial Position

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Assets		\$ 000	\$ 000
Property and equipment	5	4,013,177	3,350,192
Right-of-use assets	6	10,285	12,206
Investment properties	7	3,209,690	2,830,074
Property for development and sale	8	3,429,153	1,680,377
Intangible assets	9	3,590,584	75,025
Taxation recoverable		2,054,311	2,159,228
Financial assets	11	105,574,040	69,139,327
Loans and receivables	12	4,063,633	2,275,189
Cash and cash equivalents	13	9,278,406	5,037,350
Cash and cash equivalents of mutual fund unit holders	13	96,151	8,735
Total assets		135,319,430	86,567,703
Equity and liabilities			
Share capital	14	13,526,525	126,525
Stock option reserve	15	-	27,380
Reserves	16	4,600,866	7,228,566
Retained earnings		29,470,094	19,082,718
Equity attributable to owners of the parent		47,597,485	26,465,189
Liabilities			
Policyholders' Funds			
Insurance contracts	17	42,027,158	17,579,304
Investment contracts	18	34,789,996	34,954,002
Other policy liabilities	19	2,980,893	2,243,388
		79,798,047	54,776,694
Deferred tax liabilities	20	1,963,153	1,656,063
Lease liabilities	6	1,238	1,811
Provision for taxation		2,113,215	-
Other liabilities	21	3,846,292	3,667,946
Total liabilities		87,721,945	60,102,514
Total equity and liabilities		135,319,430	86,567,703

The accompanying notes form an integral part of these financial statements.

Approved for issue by the Board of Directors on 26 March 2021 and signed on its behalf by:

Gladstone Lewars

Director

Eric Hosin Director

Consolidated Statement of Profit or Loss

Year ended 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Insurance activities	-		
Insurance premium income Insurance premium ceded to reinsurers	22(a) 22(b)	15,892,428 (386,712)	14,202,007 (424,382)
Net premium income		15,505,716	13,777,625
Reinsurance commission income		37,977	41,458
Net underwriting revenue	-	15,543,693	13,819,083
Policy acquisition expenses	23	(2,197,867)	(2,363,341)
Net insurance benefits and claims	24	(8,430,704)	(8,315,147)
Decrease in reserves for future policy benefits	17(a)	9,122,059	2,419,682
Underwriting expenses		(1,506,512)	(8,258,806)
Net result from insurance activities	-	14,037,181	5,560,277
Investing activities			
Interest income earned from financial assets measured at:			
Fair value through profit and loss and other investment	[1,145,726	1,190,275
Fair value through other comprehensive income		1,199,294	397,732
Amortised cost and held-to-maturity		2,389,792	2,332,842
Investment income	25	4,734,812	3,920,849
Net fair value (losses)/gains on financial assets at fair value through profit or loss and investment properties	26	(4,320,286)	5,462,889
Net realized gains on financial and other assets	27	70,220	235,890
Net impairment (losses)/gains on financial assets	30	(124,879)	15,170
Fee income	28	845,186	720,016
Foreign exchange gains		476,234	334,782
Other income	29	47,222	37,586
Investment contract benefits	18,31	922,349	(3,046,113)
Net income from investing activities	-	2,650,858	7,681,069
Net income from all activities		16,688,039	13,241,346
Operating expenses	32	(4,577,770)	(4,632,988)
Operating profit		12,110,269	8,608,358
Finance charges		(77)	(106)
Operating profit before taxation	-	12,110,192	8,608,252
Taxation	33	(2,794,803)	(672,012)
Profit attributable to equity holders of the parent	-	9,315,389	7,936,240

Consolidated Statement of Other Comprehensive Income

Year ended 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Profit attributable to equity holders of the parent	_	9,315,389	7,936,240
Other comprehensive income			
Items that may be reclassified subsequently to profit or loss:			
Exchange (losses)/gains on translating foreign operations Net fair value gains on debt securities at fair value	16	(20,995)	17,704
through other comprehensive income Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income Deferred tax on fair value through other comprehensive income securities	11	177,257	245,503
	30	242,561	(15,366)
	33(c)	(113,030)	(129,349)
Net other comprehensive income that may be reclassified subsequently to profit or loss	-	285,793	118,492
Items that will not be reclassified subsequently to profit or loss:			
Gains on property revaluation	33(c)	68,059	733,912
Deferred tax charge on revaluation gains Net other comprehensive income that will not be reclassified	33(c)	(17,015)	(183,478)
subsequently to profit or loss	-	51,044	550,434
Other comprehensive income for the year, net of tax	-	336,837	668,926
Total comprehensive income for the year, net of tax	=	9,652,226	8,605,166
Total comprehensive income attributable to:			
Equity holders of the parent	=	9,652,226	8,605,166

Consolidated Statement of Changes in Equity Year ended 31 December 2020 (Expressed in Jamaican dollars unless otherwise indicated)

		The Group Attributable to Equity Holders of the Parent Stock				he Parent
		Share Capital	Stock Option Reserve	Reserves	Retained	Total
	Notes	(Note 14)	(Note 15)	(Note 16)	Earnings	Equity
		\$'000	\$'000	\$'000	\$'000	\$'000
Balance at 1 January 2020		126,525	27,380	7,228,566	6 19,082,718	26,465,189
Profit for the year		-	-	-	9,315,389	9,315,389
Other comprehensive income		-	-	336,837	-	336,837
Total comprehensive income	•	-	-	336,837	9,315,389	9,652,226
Transfer to/(from) retained earnings Transactions with owners in their capacity as owners:		-	-	(2,964,537)) 2,964,537	-
Share option scheme - lapses		-	(27,380)	-	27,380	-
Issuance of share capital		13,400,000	-	-	-	13,400,000
Dividends	34	-	-	-	(1,919,930)	(1,919,930)
Balance at 31 December 2020	-	13,526,525	-	4,600,866	29,470,094	47,597,485
		The Group Attributable to Equity Holders of the Par				e Parent
		Share Capital	Stock Option Reserve	Reserves	Retained	Total
	Notes	(Note 14)	(Note 15)	(Note 16)	Earnings	Equity
		\$'000	\$'000	\$'000	\$'000	\$'000
Balance at 1 January 2019		126,525	40,760	4,764,886	14,706,214	19,638,385
Profit for the year		-	-	-	7,936,240	7,936,240
Other comprehensive loss		-	-	668,926	-	668,926
Total comprehensive income	-	-	-	668,926	7,936,240	8,605,166
Transfer to/(from) retained earnings Transactions with owners in their capacity as owners:		-	-	1,794,754	(1,794,754)	-
Share option scheme - lapses		-	(13,380)	-	13,380	-
Dividends						
Dividends	34	-	-	-	(1,778,362)	(1,778,362)

126,525

27,380

7,228,566

19,082,718

26,465,189

The accompanying notes form an integral part of these financial statements.

Balance at 31 December 2019

Consolidated Statement of Cash Flows

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Cash flows from operating activities		• • • • •	\$ 555
Profit before taxation		12,110,192	8,608,252
Finance charges		77	106
Investment income	25	(4,734,812)	(3,920,849)
Adjustment for non-cash items	35	3,943,051	(5,957,479)
Interest received		4,618,548	3,535,591
Dividends received		212,875	347,415
Operating profit before changes in operating	-		
assets/liabilities		16,149,931	2,613,036
Net decrease in insurance contracts		(9,302,019)	(2,419,306)
Net (decrease)/increase in investment contracts		(164,569)	2,029,596
Net increase in other policy liabilities		737,505	325,400
Net increase in loans and receivables		(254,857)	(8,778)
Net (decrease)/ increase in other liabilities		(465,352)	1,467,027
Cash provided by operating activities	-	6,700,639	4,006,975
Interest paid		(79)	(106)
Net taxation paid		(399,646)	(1,689,322)
Net cash provided by operating activities	-	6,300,914	2,317,547
Cash flows from investing activities	-	· · ·	
Purchase of financial assets	11	(10,234,906)	(4,876,106)
Proceeds from sale of financial assets	11	4,182,755	5,666,112
Purchase of investment properties	7	(429,184)	(1,265,961)
Expenditure on properties for development and sale	8	(1,696,620)	(1,167,491)
Purchase of property and equipment	5	(403,734)	(213,907)
Proceeds on sale of property and equipment		9,763	7,809
Proceeds on sale of investment property		-	295,112
Proceeds from property for development and sale		12,212	836,531
Purchase of insurance portfolio	41	(4,900,000)	-
Purchase of intangible assets	9	(12,205)	(26,098)
Net cash used in investing activities	-	(13,471,919)	(743,999)
Cash flows from financing activities	-	· · · · · ·	, ,
Proceeds from the issuance of ordinary shares		13,400,000	-
Repayment of lease liabilities		(571)	(546)
Dividends paid to equity holders of the parent	34	(1,919,930)	(1,778,362)
Net cash provided by/(used in) financing activities	-	11,479,499	(1,778,908)
Net increase/(decrease) in cash and cash equivalents	-	4,308,494	(205,360)
Effective of exchange rates changes on cash and cash		.,,	(,)
equivalents		19,978	133,725
Cash and cash equivalents at beginning of year		5,046,085	5,117,720
Cash and cash equivalents at end of year	13	9,374,557	5,046,085
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Company Statement of Financial Position

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Assets			
Property and equipment	5	4,013,177	3,350,192
Right-of-use assets	6	10,285	12,206
Investment properties	7	3,209,690	2,830,074
Property for development and sale	8	3,429,153	1,680,377
Intangible assets	9	3,590,584	75,025
Investment in subsidiaries	10	70	70
Taxation recoverable		2,054,311	2,159,228
Financial assets	11	105,574,040	69,139,327
Loans and receivables	12	4,063,583	2,275,139
Cash and cash equivalents	13	9,278,406	5,037,350
Cash and cash equivalents of mutual fund unit holders	13	96,151	8,735
Total assets		135,319,450	86,567,723
Equity and liabilities			
Share capital	14	13,526,525	126,525
Stock option reserve	15	-	27,380
Reserves	16	4,600,866	7,228,566
Retained earnings		29,470,114	19,082,738
Equity attributable to owners of the parent		47,597,505	26,465,209
Liabilities			
Policyholders' Funds			
Insurance contracts	17	42,027,158	17,579,304
Investment contracts	18	34,789,996	34,954,002
Other policy liabilities	19	2,980,893	2,243,388
		79,798,047	54,776,694
Deferred tax liabilities	20	1,963,153	1,656,063
Lease liabilities	6	1,238	1,811
Provision for taxation		2,113,215	-
Other liabilities	21	3,846,292	3,667,946
Total liabilities		87,721,945	60,102,514
Total equity and liabilities		135,319,450	86,567,723

The accompanying notes form an integral part of these financial statements.

Approved for issue by the Board of Directors on 26 March 2021 and signed on its behalf by:

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Gladstone Lewars

Director

Eric Hosin

Director

Company Statement of Profit or Loss

Year ended 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

Continuing operations:	Notes	2020 \$'000	2019 \$'000
Continuing operations: Insurance activities		\$ 000	\$ 000
Insurance premium income	22(a)	15,892,428	14,202,007
Insurance premium ceded to reinsurers	22(b)	(386,712)	(424,382)
Net premium income		15,505,716	13,777,625
Reinsurance commission income		37,977	41,458
Net underwriting revenue		15,543,693	13,819,083
	-		
Policy acquisition expenses	23	(2,197,867)	(2,363,341)
Net insurance benefits and claims	24	(8,430,704)	(8,315,147)
Decrease in reserves for future policy benefits	17(a)	9,122,059	2,419,682
Underwriting expenses	_	(1,506,512)	(8,258,806)
Net result from insurance activities		14,037,181	5,560,277
Investing activities			
Interest income earned from financial assets measured at:	г		
Fair value through profit and loss and other investment			
income		1,145,726	1,190,275
Fair value through other comprehensive income		1,199,294	397,732
Amortised cost and held-to-maturity		2,389,792	2,332,842
Net other investment income	25	4,734,812	3,920,849
Net fair value (losses)/gains on financial assets at fair value through profit or loss and investment properties	26	(4,320,286)	5,462,889
Net realized gains on financial and other assets	20	(4,320,280) 70,220	235,890
Net impairment (losses)/gains on financial assets	30	(124,879)	15,170
Fee income	28	845,186	720,016
Foreign exchange gains	20	476,234	334,782
Other income	29	47,222	37,586
Investment contract benefits	18,31	922,349	(3,046,113)
Net income from investing activities	· -	2,650,858	7,681,069
Net income from all activities	-	16,688,039	13,241,346
Operating expenses	32	(4,577,770)	(4,632,988)
Operating profit	-	12,110,269	8,608,358
Finance charges		(77)	(106)
Operating profit before tax	-	12,110,192	8,608,252
Taxation	33	(2,794,803)	(672,012)
Profit attributable to equity holders of the parent	-	9,315,389	7,936,240
	_		

Company Statement of Other Comprehensive Income

Year ended 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

20202019\$'000\$'000Profit attributable to equity holders of the parent9,315,3897,936,240Other comprehensive income9,315,3897,936,240Items that may be reclassified subsequently to profit or loss:16(20,995)17,704Net fair value gains on debt securities at fair value through other comprehensive income11177,257245,503Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income securities at fair value through other comprehensive income subsequently to profit or loss: Gains on property revaluation subsequently to profit or loss: Gains on property revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926 <th></th> <th>Notes</th> <th></th> <th></th>		Notes		
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Other comprehensive income Items that may be reclassified subsequently to profit or loss: Exchange (losses)/gains on translating foreign operations Net fair value gains on debt securities at fair value through other comprehensive income16(20,995)17,704Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income securities11177,257245,503Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income securities30242,561(15,366)Deferred tax on fair value through other comprehensive income securities33(c)(113,030)(129,349)Net other comprehensive loss that may be reclassified subsequently to profit or loss: Gains on property revaluation33(c)68,059733,912Deferred tax charge on revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss33(c)51,044550,434Other comprehensive income for the year, net of tax336,837668,92610			\$'000	\$'000
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Exchange (losses)/gains on translating foreign operations Net fair value gains on debt securities at fair value through other comprehensive income16(20,995)17,704Net fair value gains on debt securities at fair value through other comprehensive income11177,257245,503Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income securities30242,561(15,366)Deferred tax on fair value through other comprehensive income securities30242,561(129,349)Net other comprehensive loss that may be reclassified subsequently to profit or loss285,793118,492Items that will not be reclassified subsequently to profit or loss: Gains on property revaluation subsequently to profit or loss33(c)68,059733,912Deferred tax charge on revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926	Other comprehensive income			
Net fair value gains on debt securities at fair value through other comprehensive income11177,257245,503Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income securities30242,561(15,366)Deferred tax on fair value through other comprehensive income securities30242,561(15,366)Net other comprehensive loss that may be reclassified subsequently to profit or loss33(c)(113,030)(129,349)Items that will not be reclassified subsequently to profit or loss: Gains on property revaluation33(c)68,059733,912Deferred tax charge on revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss33(c)51,044550,434Other comprehensive income for the year, net of tax336,837668,926668,926	Items that may be reclassified subsequently to profit or loss:			
Net change in allowance for expected credit losses on debt securities at fair value through other comprehensive income Deferred tax on fair value through other comprehensive income securities30242,561(15,366)Net other comprehensive loss that may be reclassified subsequently to profit or loss33(c)(113,030)(129,349)Items that will not be reclassified subsequently to profit or loss: Gains on property revaluation Deferred tax charge on revaluation gains Net other comprehensive income that will not be reclassified subsequently to profit or loss33(c)68,059733,912Deferred tax charge on revaluation gains Subsequently to profit or loss33(c)118,478)183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926		16	(20,995)	17,704
Deferred tax on fair value through other comprehensive income securities33(c)(113,030)(129,349)Net other comprehensive loss that may be reclassified subsequently to profit or loss285,793118,492Items that will not be reclassified subsequently to profit or loss: Gains on property revaluation33(c)68,059733,912Deferred tax charge on revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926		11	177,257	245,503
securities33(c)(113,030)(129,349)Net other comprehensive loss that may be reclassified subsequently to profit or loss285,793118,492Items that will not be reclassified subsequently to profit or loss:33(c)68,059733,912Gains on property revaluation Deferred tax charge on revaluation gains subsequently to profit or loss33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss33(c)51,044550,434Other comprehensive income for the year, net of tax336,837668,926	0 1	30	242,561	(15,366)
subsequently to profit or loss285,793118,492Items that will not be reclassified subsequently to profit or loss:33(c)68,059733,912Gains on property revaluation33(c)68,059733,912Deferred tax charge on revaluation gains33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified51,044550,434Other comprehensive income for the year, net of tax336,837668,926	securities	33(c)	(113,030)	(129,349)
Gains on property revaluation33(c)68,059733,912Deferred tax charge on revaluation gains33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926	•		285,793	118,492
Deferred tax charge on revaluation gains33(c)(17,015)(183,478)Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926	Items that will not be reclassified subsequently to profit or loss:			
Net other comprehensive income that will not be reclassified subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926	Gains on property revaluation	33(c)	68,059	733,912
subsequently to profit or loss51,044550,434Other comprehensive income for the year, net of tax336,837668,926	o	33(c)	(17,015)	(183,478)
	•	-	51,044	550,434
Total comprehensive income for the year, net of tax9,652,2268,605,166	Other comprehensive income for the year, net of tax	-	336,837	668,926
	Total comprehensive income for the year, net of tax	=	9,652,226	8,605,166
Total comprehensive income attributable to:	Total comprehensive income attributable to:			
Equity holders of the parent9,652,2268,605,166	Equity holders of the parent	=	9,652,226	8,605,166

Company Statement of Changes in Equity Year ended 31 December 2020 (Expressed in Jamaican dollars unless otherwise indicated)

		The Company						
	Natao	Share Capital	Stock Option Reserve	Reserves	ers of the Pare Retained	Total		
	Notes	(Note 14) \$'000	(Note 15) \$'000	(Note 16) \$'000	Earnings \$'000	Equity \$'000		
Balance at 1 January 2020		126,525	27,380	7,228,566	19,082,738	26,465,209		
Profit for the year		-	-	-	9,315,389	9,315,389		
Other comprehensive income		-	-	336,837	-	336,837		
Total comprehensive income		-	-	336,837	9,315,389	9,652,226		
Transfer to/(from) retained earnings		-	-	(2,964,537)	2,964,537	-		
Transactions with owners in their capacity as owners:								
Share option scheme – lapses		-	(27,380)	-	27,380	-		
Issue of share capital		13,400,000	-	-	-	13,400,000		
Dividends	34		-	-	(1,919,930)	(1,919,930)		
Balance at 31 December 2020		13,526,525		4,600,866	29,470,114	47,597,505		

		The Company					
		A	Attributable t	o Equity Hold	lers of the Par	ent	
		Share Capital	Stock Option Reserve	Reserves	Retained	Re-stated Total	
	Notes	(Note 14)	(Note 15)	(Note 16)	Earnings	Equity	
		\$'000	\$'000	\$'000	\$'000	\$'000	
Balance at 1 January 2019		126,525	40,760	4,764,886	14,706,234	19,638,405	
Profit for the year		-	-	-	7,936,240	7,936,240	
Other comprehensive income		-	-	668,926	-	668,926	
Total comprehensive income		-	-	668,926	7,936,240	8,605,166	
Transfer to/(from) retained earnings		-	-	1,794,754	(1,794,754)	-	
Transactions with owners in their capacity as owners:							
Share option scheme – lapses		-	(13,380)	-	13,380	-	
Dividends	34	-	-	-	(1,778,362)	(1,778,362)	
Balance at 31 December 2019		126,525	27,380	7,228,566	19,082,738	26,465,209	

Company Statement of Cash Flows **31 December 2020**

(Expressed in Jamaican dollars unless otherwise indicated)

	Notes	2020 \$'000	2019 \$'000
Cash flows from operating activities			
Profit before taxation		12,110,192	8,608,252
Finance charges		77	106
Investment income	25	(4,734,812)	(3,920,849)
Adjustment for non-cash items	35	3,943,051	(5,957,479)
Interest received		4,618,548	3,535,591
Dividends received	_	212,875	347,415
Operating profit before changes in operating assets/liabilities	_	16,149,931	2,613,036
Net decrease in insurance contracts		(9,302,019)	(2,419,306)
Net (decrease)/increase in investment contracts		(164,569)	2,029,596
Net increase in other policy liabilities		735,505	325,400
Net increase in loans and receivables		(254,857)	(8,778)
Net (decrease)/ increase in other liabilities	-	(463,352)	1,467,027
Cash provided by operating activities		6,700,639	4,006,975
Interest paid		(79)	(106)
Net taxation paid	_	(399,646)	(1,689,322)
Net cash provided by operating activities	_	6,300,914	2,317,547
Cash flows from investing activities	-		
Purchase of financial assets	11	(10,234,906)	(4,876,106)
Proceeds from sale of financial assets	11	4,182,755	5,666,112
Purchase of investment properties	7	(429,184)	(1,265,961)
Expenditure on property for development and sale	8	(1,696,620)	(1,167,491)
Purchase of property and equipment	6	(403,734)	(213,907)
Proceeds on sale of property and equipment		9,763	7,809
Proceeds from sale of investment properties		-	295,112
Proceeds from property for development and sale		12,212	836,531
Purchase of insurance portfolio	41	(4,900,000)	-
Purchase of intangible assets	9	(12,205)	(26,098)
Net cash used in investing activities	_	(13,471,919)	(743,999)
Cash flows from financing activities	-		
Proceeds from the issuance of ordinary shares		13,400,000	-
Repayments of lease liabilities		(571)	(546)
Dividends paid to equity holders of the parent	34	(1,919,930)	(1,778,362)
Net cash provided by financing activities	-	11,479,499	(1,778,908)
Net increase/(decrease) in cash and cash equivalents		4,308,494	(205,360)
Effect of exchange rate changes on cash and cash equivalents		19,978	133,725
Cash and cash equivalents at beginning of year		5,046,085	5,117,720
	-		
Cash and cash equivalents at end of year	13 _	9,374,557	5,046,085

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

1. Incorporation and Principal Activities

Guardian Life Limited was incorporated in Jamaica on 7 July 1999 and is registered as a limited liability company, operating under the provisions of the Insurance Act 2001. The main activities of the Company are the provision of ordinary life insurance, group life and health insurance and group pension administration. The Company is domiciled in Jamaica and its registered office is located at 12 Trafalgar Road, Kingston 5, Jamaica. The Company also services a small, closed Barbados portfolio.

The Company is a wholly-owned subsidiary of Guardian Insurance Limited, which is a wholly-owned subsidiary of Guardian Holdings Limited, the ultimate parent, both of which are incorporated in the Republic of Trinidad and Tobago. Effective May 2019, the ultimate parent became Portland Holdings Inc., incorporated in Canada and controlled by the Honourable Michael A. Lee-Chin, OJ through NCB Financial Group (NCBFG), a company domiciled in Jamaica and listed on the Jamaica Stock Exchange (JSE).

The Company's subsidiaries, which together with the Company are referred to as "the Group", are as follows:

Subsidiary	Country of Incorporation and Domicile	Principal Activity	Percentage Ownership	
			2020	2019
Guardian Life Properties Limited	Jamaica	Property Management	100	100
Guardian Life Pension Funds Limited	Jamaica	Investment and Management Services	100	100

Effective 30 September 2020, the company acquired the insurance and annuities portfolios from a fellow subsidiary, NCB Insurance Company Limited ("NCBIC"). The Scheme of Transfer was approved by the regulator, Financial Services Commission on 15 September 2020, pursuant to Section 31(3) of the Insurance Act and was settled in cash. See Note 41 for additional information related to the acquisition.

The financial statements were authorised for issue by the directors on 26 March 2021. The directors have the power to amend and reissue the financial statements.

2. Summary of Significant Accounting Policies

The principal accounting policies applied in the preparation of these consolidated financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

(a) Basis of preparation

These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS), as issued by the International Accounting Standards Board (IASB) and the requirements of the Jamaican Companies Act. They have been prepared on an historical cost basis except for investment properties, freehold and leasehold properties classified as property and equipment and financial assets at fair value through profit or loss and fair value through other comprehensive income, which are carried at fair value.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

The preparation of financial statements in conformity with IFRS requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates. The areas involving a higher degree of judgment or complexity or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 3.

New standards and amendments/revisions to published standards and interpretations effective in 2020 The following new standards and amendments to published standards are mandatory for the Group's accounting period beginning on or after 1 January 2020:

Definition of Material – Amendments to IAS 1 and IAS 8

The IASB has made amendments to IAS 1 Presentation of Financial Statements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors which use a consistent definition of materiality throughout International Financial Reporting Standards and the Conceptual Framework for Financial Reporting, clarify when information is material and incorporate some of the guidance in IAS 1 about immaterial information.

In particular, the amendments clarify:

- that the reference to obscuring information addresses situations in which the effect is similar to omitting
 or misstating that information, and that an entity assesses materiality in the context of the financial
 statements as a whole, and
- the meaning of 'primary users of general purpose financial statements' to whom those financial statements are directed, by defining them as 'existing and potential investors, lenders and other creditors' that must rely on general purpose financial statements for much of the financial information they need.

Definition of a Business – Amendments to IFRS 3

The amended definition of a business requires an acquisition to include an input and a substantive process that together significantly contribute to the ability to create outputs. The definition of the term 'outputs' is amended to focus on goods and services provided to customers, generating investment income and other income, and it excludes returns in the form of lower costs and other economic benefits.

The amendments will likely result in more acquisitions being accounted for as asset acquisitions.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

New standards and amendments/revisions to published standards and interpretations effective in 2020 (continues)

Revised conceptual framework for financial reporting

The IASB has issued a revised Conceptual Framework which will be used in standard-setting decisions with immediate effect. Key changes include:

- increasing the prominence of stewardship in the objective of financial reporting
- reinstating prudence as a component of neutrality
- defining a reporting entity, which may be a legal entity, or a portion of an entity
- revising the definitions of an asset and a liability
- removing the probability threshold for recognition and adding guidance on derecognition
- adding guidance on different measurement basis, and

stating that profit or loss is the primary performance indicator and that, in principle, income and expenses in other comprehensive income should be recycled where this enhances the relevance or faithful representation of the financial statements.

No changes will be made to any of the current accounting standards. However, entities that rely on the Framework in determining their accounting policies for transactions, events or conditions that are not otherwise dealt with under the accounting standards will need to apply the revised Framework from 1 January 2020. These entities will need to consider whether their accounting policies are still appropriate under the revised Framework.

Interest Rate Benchmark Reform – Amendments to IFRS 7, IFRS 9 and IAS 39

The amendments made to IFRS 7 Financial Instruments: Disclosures, IFRS 9 Financial Instruments and IAS 39 Financial Instruments: Recognition and Measurement provide certain reliefs in relation to interest rate benchmark reforms.

The reliefs relate to hedge accounting and have the effect that the reforms should not generally cause hedge accounting to terminate. However, any hedge ineffectiveness should continue to be recorded in the income statement. Given the pervasive nature of hedges involving IBOR-based contracts, the reliefs will affect companies in all industries.

There was no impact from the adoption of these amendments on the Group.

New standards and amendments/revisions to published standards and interpretations effective in 2020 but not applicable to the Group

There was no new IFRS amendments that have been issued that does not apply to the activities of the Group.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

New standards, interpretations and revised or amended standards that are not yet effective and have not been early adopted by the Group

The following is a list of new IFRS standards, interpretations and amendments issued that are not yet effective as at 31 December 2020 and have not been early adopted by the Group. For all standards, interpretations and amendments effective 1 January 2021, the Group is currently evaluating the impact of adoption, but does not anticipate they would have a material impact on its consolidated financial statements.

Covid-19-related Rent Concessions – Amendments to IFRS 16

Effective for reporting period beginning on or after 1 June 2020 – As a result of the COVID-19 pandemic, rent concessions have been granted to lessees. Such concessions might take a variety of forms, including payment holidays and deferral of lease payments. In May 2020, the IASB made an amendment to IFRS 16 Leases which provides lessees with an option to treat qualifying rent concessions in the same way as they would if they were not lease modifications. In many cases, this will result in accounting for the concessions as variable lease payments in the period in which they are granted.

Entities applying the practical expedients must disclose this fact, whether the expedient has been applied to all qualifying rent concessions or, if not, information about the nature of the contracts to which it has been applied, as well as the amount recognised in profit or loss arising from the rent concessions.

Management has assessed the impact of the adoption of this standard and have concluded that it will not have a material impact on the Group.

Effective 1 January 2022:

- Classification of Liabilities as Current or Non-current Amendments to IAS 1 [possibly deferred to 1 January 2023];
- Property, Plant and Equipment: Proceeds before intended use Amendments to IAS 16;
- Reference to the Conceptual Framework Amendments to IFRS 3;
- Onerous Contracts Cost of Fulfilling a Contract Amendments to IAS 37;
- Annual Improvements to IFRS Standards 2018–2020;
- Sale or contribution of assets between an investor and its associate or joint venture Amendments to IFRS 10 and IAS 28.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

New standards, interpretations and revised or amended standards that are not yet effective and have not been early adopted by the Group (continued)

Originally 1 January 2021, but extended to 1 January 2023 by the IASB in March 2020

IFRS 17 Insurance Contracts

In May 2017, the IASB issued IFRS 17 Insurance Contracts, a comprehensive new accounting standard for insurance contracts covering recognition and measurement, presentation and disclosure, which replaces IFRS 4 Insurance Contracts.

In contrast to the requirements in IFRS 4, which are largely based on grandfathering previous local accounting policies for measurement purposes, IFRS 17 provides a comprehensive model (the general model) for insurance contracts, supplemented by the variable fee approach for contracts with direct participation features that are substantially investment-related service contracts, and the premium allocation approach mainly for short-duration which typically applies to certain non-life insurance contracts.

The main features of the new accounting model for insurance contracts are, as follows:

- The measurement of the present value of future cash flows, incorporating an explicit risk adjustment, remeasured every reporting period (the fulfilment cash flows)
- A Contractual Service Margin (CSM) that is equal and opposite to any day one gain in the fulfilment cash flows of a group of contracts. The CSM represents the unearned profitability of the insurance contracts and is recognised in profit or loss over the service period (i.e., coverage period)
- Certain changes in the expected present value of future cash flows are adjusted against the CSM and thereby recognised in profit or loss over the remaining contractual service period
- The effect of changes in discount rates will be reported in either profit or loss or other comprehensive income, determined by an accounting policy choice
- The recognition of insurance revenue and insurance service expenses in the statement of comprehensive income based on the concept of services provided during the period
- Amounts that the policyholder will always receive, regardless of whether an insured event happens (nondistinct investment components) are not presented in the income statement, but are recognised directly on the balance sheet
- Insurance services results (earned revenue less incurred claims) are presented separately from the insurance finance income or expense
- Extensive disclosures to provide information on the recognised amounts from insurance contracts and the nature and extent of risks arising from these contracts

IFRS 17 is effective for annual reporting periods beginning on or after 1 January 2023, with comparative figures required. Early application is permitted, provided the entity also applies IFRS 9 and IFRS 15 on or before the date it first applies IFRS 17. Retrospective application is required. However, if full retrospective application for a group of insurance contracts is impracticable, then the entity is required to choose either a modified retrospective approach or a fair value approach.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(b) Consolidation

The consolidated financial statements include the financial statements of the Company and its subsidiaries.

Subsidiary

A subsidiary is an entity over which the Group has control. Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. Specifically, the Group controls an investee if and only if the Group has:

- power over the investee (i.e. existing rights that give it the current ability to direct the relevant activities of the investee);
- exposure, or rights, to variable returns from its involvement with the investee; and
- the ability to use its power over the investee to affect its returns.

When the Group has less than a majority of the voting or similar rights of an investee, the Group considers all relevant facts whether it has power over an investee, including:

- the contractual arrangement with the other vote-holders of the investee;
- rights arising from other contractual arrangements;
- the Group's voting rights and potential voting rights.

The Group re-assesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control. Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the statement of profit or loss and other comprehensive income from the date the Group gains control until the date when the Group ceases to control the subsidiary.

Profit or loss and each component of other comprehensive income are attributed to the equity holders of the parent of the Group and to the non-controlling interests, even if this results in the non-controlling interests having a deficit balance.

The Group uses the purchase method of accounting to account for the acquisition of subsidiaries. The cost of an acquisition is measured as the fair value of the assets given, equity instruments issued and liabilities incurred or assumed at the date of exchange, plus costs directly attributable to the acquisition. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date, irrespective of the extent of any minority interest. The excess of the cost of acquisition over the fair value of the Group's share of the identifiable net assets acquired is recorded as goodwill. If the cost of acquisition is less than the fair value of the net assets of the subsidiary acquired, the difference is recognised directly in the statement of profit or loss.

All intra-group transactions and balances are eliminated on consolidation. The subsidiary's accounting policies have been changed where necessary to ensure consistency with the policies adopted by the Group.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(b) Consolidation (continued)

Subsidiary (continued)

A change in the ownership interest of a subsidiary, without a loss of control, is accounted for as an equity transaction. If the Group loses control over a subsidiary, it:

- derecognizes the assets (including goodwill) and liabilities of the subsidiary;
- derecognizes the carrying amount of any non-controlling interests;
- derecognizes the cumulative translation differences recorded in equity;
- recognizes the fair value of the consideration received;
- recognizes the fair value of any investment retained;
- recognizes any surplus or deficit in profit or loss;
- reclassifies the parent's share of components previously recognised in other comprehensive income, taken to profit or loss or retained earnings, as appropriate, as would be required if the Group had directly disposed of the related assets or liabilities.

(c) Foreign currency translation

Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the 'functional currency'). The financial statements are presented in Jamaican dollars, which is the Group's functional and presentation currency.

Transactions and balances in the financial statements

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions.

Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the statement of profit or loss.

Foreign operations

The statement of profit or loss of foreign operations and Group companies with functional currencies other than Jamaican dollars is translated into Jamaican dollars at average exchange rates for the year and the statement of financial position is translated at the exchange rates ruling at year-end. The resulting translation differences are recorded directly in the currency translation reserve in the statement of other comprehensive income. When a foreign operation is sold, the cumulative translation differences are recognized in the statement of profit or loss as part of the gain or loss on sale.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(d) Property and equipment

Freehold and leasehold properties are shown at fair value, based on periodic, but at least triennial, valuations by external independent appraisers, less subsequent depreciation for buildings. Other items of property and equipment are stated at cost, net of accumulated depreciation and accumulated impairment losses, if any.

A revaluation surplus is recorded in the statement of other comprehensive income and credited to the asset revaluation reserve in equity. However, to the extent that it reverses a revaluation deficit of the same asset previously recognised in profit or loss, the increase is recognised in profit or loss. A revaluation deficit is recognised in the statement of profit or loss, except to the extent that it offsets an existing surplus on the same asset recognised in asset revaluation reserve.

Depreciation is calculated on a straight-line basis over the estimated useful lives of the assets as follows:

Freehold property Leasehold property Office furniture and equipment Computer equipment Motor vehicles 2% per annum over the period of the lease 10% per annum 10- 33 1/3% per annum 20% per annum

Land is not depreciated.

Gains and losses arising on the disposal of property and equipment are determined by reference to their carrying amount and are taken into account in determining operating profit. On disposal of revalued assets, amounts in the revaluation reserve relating to that asset are transferred to retained earnings.

An asset's carrying amount is written down immediately to the net realizable value where the carrying amount is greater.

Repair and maintenance expenditure is charged to the statement of profit or loss. Improvement expenditure is included in the cost of the related asset.

The residual values, useful lives and methods of depreciation of property and equipment are reviewed at each financial year end and adjusted prospectively, if appropriate.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(e) Investment properties, leases and property for development and sale

(i) Investment properties

Investment properties are held for long-term rental yields and are not occupied by the Group. Investment properties are measured initially at cost including transaction costs. Subsequent to initial recognition, investment properties are stated at fair value, representing open market value determined annually by professional external valuators. Changes in fair values are recorded in the statement of profit or loss. Investment properties are not subject to depreciation.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. The difference between the net disposal proceeds and the carrying amount of the asset is recognised in the statement of profit or loss in the period of derecognition.

Transfers are made to or from investment properties only when there is a change in use. For a transfer from investment property to owner occupied property, the deemed cost for subsequent accounting is the fair value at the date of change in use. If owner occupied property becomes an investment property, the Group accounts for such property in accordance with the policy stated under property and equipment up to the date of change in use.

(ii) Properties for development and sale

Properties for sale or under construction that are intended for sale are classified as properties for development and sale. These balances are carried at the lower of cost and net realizable values. Net realizable value is the estimated selling price in the ordinary course of business, less estimated costs of completion and estimated selling expenses. Impairment losses on properties for development and sale are recognized in the consolidated statement of profit or loss when the net realizable value is lower than cost.

(iii) Leases (Right-of-use Assets)

The group's leasing activities and how these are accounted for

The group leases various offices, warehouses, retail stores, equipment and vehicles. Rental contracts are typically made for fixed periods of 6 months to 8 years but may have extension options as described in (v) below.

Contracts may contain both lease and non-lease components. The group allocates the consideration in the contract to the lease and non-lease components based on their relative stand-alone prices. However, for leases of real estate for which the group is a lessee, it has elected not to separate lease and non-lease components and instead accounts for these as a single lease component.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(e) Investment properties, leases and property for development and sale (continued)

(iii) Leases (Right-of-use Assets) (continued)

Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants other than the security interests in the leased assets that are held by the lessor. Leased assets may not be used as security for borrowing purposes.

Leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the group.

Assets and liabilities arising from a lease are initially measured on a present value basis. Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable
- variable lease payment that are based on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable by the group under residual value guarantees;
- the exercise price of a purchase option if the group is reasonably certain to exercise that option; and
- payments of penalties for terminating the lease, if the lease term reflects the group exercising that option.

Lease payments to be made under reasonably certain extension options are also included in the measurement of the liability.

The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, which is generally the case for leases in the group, the lessee's incremental borrowing rate is used, being the rate that the individual lessee would have to pay to borrow the funds necessary to obtain an asset of similar value to the right-of-use asset in a similar economic environment with similar terms, security and conditions.

To determine the incremental borrowing rate, the group:

- where possible, uses recent third-party financing received by the individual lessee as a starting point, adjusted to reflect changes in financing conditions since third party financing was received;
- uses a build-up approach that starts with a risk-free interest rate adjusted for credit risk for leases held by Guardian Life Limited, which does not have recent third-party financing; and
- makes adjustments specific to the lease, e.g. term, country, currency and security.

Notes to the Consolidated Financial Statements

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(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(e) Investment properties, leases and property for development and sale (continued)

(iii) Leases (Right-of-use Assets) (continued)

If a readily observable amortising loan rate is available to the individual lessee (through recent financing or market data) which has a similar payment profile to the lease, then the group entities use that rate as a starting point to determine the incremental borrowing rate.

Lease payments are allocated between principal and finance cost. The finance cost is charged to the statement of profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability;
- any lease payments made at or before the commencement date less any lease incentives received
- any initial direct costs; and
- restoration costs.

Right-of-use assets are generally depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis. If the group is reasonably certain to exercise a purchase option, the right-of-use asset is depreciated over the underlying asset's useful life. While the group revalues its land and buildings that are presented within property, plant and equipment, it has chosen not to do so for the right-of-use buildings held by the group.

Payments associated with short-term leases of equipment and vehicles and all leases of low-value assets are recognised on a straight-line basis as an expense in profit or loss. Short-term leases are leases with a lease term of 12 months or less. Low-value assets comprise IT equipment and small items of office furniture.

Extension and termination options

Extension and termination options are included in a number of property and equipment leases across the group. These are used to maximise operational flexibility in terms of managing the assets used in the group's operations. The majority of extension and termination options held are exercisable only by the group and not by the respective lessor.

Residual value guarantees

To optimise lease costs during the contract period, the group sometimes provides residual value guarantees in relation to equipment leases.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(f) Intangible assets

(i) Computer software and website development costs.

Acquired computer software licences and website development costs are recognised on the basis of the costs incurred to acquire and bring to use the specific software. Costs that are directly associated with the development of identifiable and unique software products controlled by the Group, and that will probably generate economic benefits exceeding costs beyond one year, are also recognised as intangible assets. Amortisation is calculated using the straight line method to allocate costs over their estimated useful lives which range between 3 and 5 years.

Costs associated with developing or maintaining computer software programmes are recognised as an expense as incurred.

(ii) Renewal rights

Renewal rights reflects the estimated fair value of in-force contracts acquired and represents the portion of the purchase price that is allocated to the value of the right to receive future cash flows from the life insurance and annuity contracts in force at the acquisition date. Renewal rights is based on actuarially determined projections, by each block of business, of future policy and contract charges, premiums, mortality and morbidity, separate account performance, surrenders, operating expenses, investment returns and other factors. The use of discount rates was necessary to establish the fair value of renewal rights . In selecting the appropriate discount rates, management considered its weighted average cost of capital as well as the weighted average cost of capital required by market participants

Subsequent to initial recognition, renewal rights will be amortised using the straight-line method to allocate the value of the right to receive future cash flows over the weighted average lives of the inforce contracts acquired. Actual experience on the purchased business may vary from these projections. If estimated gross profits or premiums differ from expectations, the amortization of renewal rights is adjusted to reflect actual experience. The amortisation period of the renewal rights is 17.5 years. The renewal rights will be assessed annually for impairment.

Intangible assets that are fully amortized but which are still in use are disclosed in Note 9.

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(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(g) Impairment of non-financial assets

Assets that have an indefinite useful life are not subject to amortization and are tested annually for impairment. Assets that are subject to amortization are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the carrying amount of the asset exceeds its recoverable amount, which is the greater of an asset's fair value less costs to sell and value in use. For the purpose of assessing impairment, assets are grouped at the lowest level for which there are separately identified cash flows.

(h) Financial assets

Initial recognition and measurement

Financial assets are recognised when Group entities become a party to the contractual provisions of the instrument. Regular way purchases and sales of financial assets are recognised on settlement date, the date on which the Group commits to purchase or sell the asset. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace.

Financial assets are recognised initially at fair value plus, in the case of investments not at fair value through profit or loss, directly attributable transaction costs. All related transaction costs for financial assets recognised at fair value through profit of loss are expensed.

The Group's financial assets include cash and short-term deposits, debt securities, equity securities, interest receivable, receivables arising from insurance contracts and reinsurance contracts and other loans and receivables.

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2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Classification and subsequent measurement

Debt instruments

Subsequent to initial recognition, the Group's debt instruments are measured in accordance with the business models determined by the Group's respective business units for managing the asset and the cash flow characteristics of the asset. There are three measurement categories into which the Group classified its debt instruments:

- (i) Amortised cost: Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortised cost. The carrying amounts of these assets are adjusted by any expected credit loss allowance recognised. In addition to certain debt securities, the Group's loans and receivables are carried at amortised cost.
- (ii) Fair value through other comprehensive income: Assets that are held for collection of contractual cash flows and for selling the financial assets, where the assets' cash flows represent solely payments of principal and interest, are measured at fair value through other comprehensive income. Movements in the carrying amount are taken through other comprehensive income except for the recognition of impairment gains or losses, interest revenue and foreign exchange gains and losses which are recognised in profit or loss.
- (iii) Fair value through profit or loss: Assets that do not meet the criteria for amortised cost or fair value through other comprehensive income are measured at fair value through profit or loss. A gain or loss on a debt investment that is subsequently measured at fair value through profit or loss is recognised in the consolidated statement of profit or loss in the period in which it arises. The Group may, on initial recognition, irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or fair value through other comprehensive income as fair value through profit or loss, if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise. Financial assets held for trading or are managed and whose performance is evaluated on a fair value basis, are measured at fair value through profit or loss.

The Group reclassifies debt instruments when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. Such changes are expected to be infrequent.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Classification and subsequent measurement (continued)

Business model assessment

The Group's business units determine their business models at the level that best reflects how it manages groups of financial assets to achieve its business objective. Factors considered by the business units in determining the business model for a group of assets include:

- the stated policies and objectives for the group of assets and the operation of those policies in practice. These include whether management's strategy focuses on earning contractual interest income, maintaining a particular interest rate profile, matching the duration of the financial assets with the duration of any related liabilities or expected cash outflows or realising cash flows through sale of the assets;
- how performance of the group of assets is evaluated and reported to management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
- how managers of the business are compensated (for example, whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected);
- the frequency, volume and timing of sales of financial assets in prior periods, the reasons for such sales and expectations about future sales activity.

If cash flows after initial recognition are realised in a way that is different from original expectations, the business units do not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets.

The solely payment of principal and interest (SPPI) test

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount). 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and other basic lending risks and costs, as well as a profit margin.

Where the business model is to hold assets and collect contractual cash flows or to collect contractual cash flows and sell, the Group's business units assesses whether the financial assets' cash flows represent solely payments of principal and interest. In making this assessment, the business units considers whether the contractual cash flows are consistent with a basis lending arrangement i.e. the definition of interest. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Classification and subsequent measurement (continued)

Equity instruments

Subsequent to initial recognition, the Group measures all equity investments at fair value, and changes in the fair value of equity instruments are recognised in the consolidated statement of profit or loss.

Derecognition of financial assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is primarily derecognised (i.e., removed from the Group's consolidated statement of financial position) when:

- The rights to receive cash flows from the asset have expired; Or
- The Group has transferred its rights to receive cash flows from the asset or has assumed an obligation to
 pay the received cash flows in full without material delay to a third party under a 'pass-through'
 arrangement; and either (a) the Group has transferred substantially all the risks and rewards of the asset,
 or (b) the Group has neither transferred nor retained substantially all the risks and rewards of the asset,
 but has transferred control of the asset.

When the Group has transferred its right to receive cash flows from an asset and has neither transferred nor retained substantially all the risks and rewards of the asset nor transferred control of the asset, the asset is recognised to the extent of the Group's continuing involvement in the asset. Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Group could be required to repay.

When continuing involvement takes the form of a written and/or purchased option (including a cash-settled option or similar provision) on the transferred asset, the extent of the Group's continuing involvement is the amount of the transferred asset that the Group may repurchase, except that, in the case of a written put option (including a cash settled option or similar provision) on an asset measured at fair value, the extent of the Group's continuing involvement is limited to the lower of the fair value of the transferred asset and the option exercise price.

On derecognition of a financial asset measured at amortised cost, the difference between the asset's carrying amount and the sum of the consideration received is recognised in the consolidated statement of profit or loss. In addition, on derecognition of an investment in a debt instrument classified as at fair value through other comprehensive income, the cumulative gain or loss previously accumulated in the fair value reserve is reclassified to the consolidated statement of profit or loss.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Classification and subsequent measurement (continued)

Modifications of financial assets

If the terms of a financial asset are modified, the Group evaluates whether the cash flows of the modified asset are substantially different from that of the original asset. If the terms are substantially different, the Group derecognises the original financial asset and recognises a new financial asset at fair value. The date of modification is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. The Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the modification was driven by the debtor being unable to make the originally agreed payments.

If the cash flows of the modified asset are not substantially different, the modification does not result in derecognition of the financial asset. The Group recalculates the gross carrying amount of the financial asset based on revised cash flows, discounted at the original effective interest rate (or credit-adjusted effective interest rate for purchased or originated credit-impaired financial assets), and recognises the amount arising from adjusting the gross carrying amount as a modification gain or loss in the consolidated statement of profit or loss.

Impairment of assets

At each reporting date, the Group assesses, on a forward-looking basis, the expected credit losses (ECL) associated with its financial assets measured at amortised cost and fair value through other comprehensive income (excluding equity instruments).

The Group measures loss allowances on its debt instruments at an amount equal to lifetime ECL, except in the following cases, for which the amount recognised is 12-month ECL:

- Debt securities that are determined to have low credit risk at the reporting date; and
- Other financial instruments for which credit risk has not increased significantly since initial recognition.

Lifetime ECL are the ECL that result from all possible default events over the expected life of a financial asset, whereas 12-month ECL are the portion of ECL that results from default events that are possible within the 12 months after the reporting date.

For receivables, the Group applies the simplified approach permitted by IFRS 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

Loss allowances for ECL are presented in the consolidated financial statements as follow:

- Financial assets measured at amortised cost: the loss allowance is deducted from the gross carrying amount of the assets in the statement of financial position. Movement in ECL is recognised in the consolidated statement of profit or loss.
- Debt instruments measured at fair value through other comprehensive income: the loss allowance is recognised in other comprehensive income with the corresponding entry recognised in the consolidated statement of profit or loss. The loss allowance does not reduce the carrying amount of the financial asset in the consolidated statement of financial position.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Impairment of assets (continued)

Significant increase in credit risk

In assessing whether the credit risk on a financial instrument has increased significantly since initial recognition, the Group compares the risk of a default occurring as at the reporting date with the risk of default occurring as at the date of initial recognition. In making this assessment, the Group considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort. Forward-looking information considered includes the future prospects of the industries in which the Group's debtors operate, obtained from economic expert reports, financial analysts, governmental bodies and other similar organisations, as well as consideration of various external sources of actual and forecast economic information that relate to the Group's core operations.

The quantitative assessment to identify whether a significant increase in credit risk has occurred for an exposure is performed by comparing:

- the remaining lifetime probability of default as at the reporting date; with
- the remaining lifetime probability of default for this point in time that was estimated at the time of initial recognition of the exposure.

The qualitative assessment to identify whether credit risk has increased significantly since initial recognition takes into account the following:

- Actual or expected significant deterioration in the financial instrument's external (if available) or internal credit rating;
- Actual or expected significant adverse changes in business, financial or economic conditions that are expected to cause a significant change to the debtor's ability to meet its obligations;
- · Actual or expected significant changes in the operating results of the debtor;
- Significant increases in credit risk on other financial instruments of the debtor;
- Significant changes in the expected performance and behaviour of the debtor, including changes in the payment status of debtor;
- Actual or expected significant adverse change in the regulatory, economic, or technological environment of the debtor that results in a significant change in the debtor's ability to meet its debt obligation.

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2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Impairment of assets (continued)

Irrespective of the outcome of the above assessment, the Group presumes that the credit risk on a financial asset has increased significantly since initial recognition when contractual payments are more than 30 days past due, unless the Group has reasonable and supportable information that demonstrated otherwise. During the year ended 31 December 2020, as a direct result of the Covid-19 pandemic, the Group offered a deferral in premium payments from customers experiencing difficulties for a period of up to 3 months, thereby temporarily extending credit terms to up to 120 days. Because this offer was done on an individual basis, acceptance of the offer was not taken as an indicator of a significant increase in credit risk. As at 31 December 2020, this deferral was no longer in effect. Customers were required, in some cases, to bring their accounts back up to date, and in other cases, to resume monthly payments without yet bringing their accounts up to date. Where a customer has been granted a temporary extension in the credit period as a result of the COVID-19 pandemic and was not later required to bring their accounts up to date, the past-due status is based on the extended credit period. Any accounts that were 30 days past due at year end, whether a deferral had been previously taken or not, were considered to have had a significant increase in credit risk.

Despite the aforementioned, the Group assumes that the credit risk on a financial instrument has not increased significantly since initial recognition if the financial instrument is determined to have low credit risk at the reporting date. A financial instrument is determined to have low credit risk if the financial instrument has a low risk of default, the debtor has a strong capacity to meet its contractual cash flow obligations in the near term and adverse changes in economic and business conditions in the longer term may, but will not necessarily, reduce the ability of the debtor to fulfil its contractual cash flow obligations. The Group considers a debt instrument to have low credit risk when its credit risk rating is equivalent to the globally understood definition of 'investment grade'.

Credit-impaired financial assets

At each reporting date, the Group assesses whether financial assets carried at amortised cost and debt instruments carried at fair value through comprehensive income are credit-impaired. A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

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(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Impairment of assets (continued)

Evidence that a financial asset is credit-impaired includes the following observable data:

- Significant financial difficulty of the debtor or issuer;
- A breach of contract, such as a default or past due event;
- The disappearance of an active market for a financial asset because of financial difficulties;
- It is becoming probable that the debtor will enter bankruptcy or other financial reorganisation; or
- Rating agencies' assessments of creditworthiness.

Definition of default

The Group considers a financial asset to be in default when:

- the debtor is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or
- the debtor is past due more than 90 days unless the Group has reasonable and supportable information to demonstrate that a more lagging default criterion is more appropriate

In assessing whether a debtor is in default, the Group considers indicators that are qualitative, quantitative and based on data developed internally and obtained from external sources.

Write-off

The Group writes off financial assets, either partially or in full, when it has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include ceasing enforcement activity and where the Group's recovery method is foreclosing on collateral and the value of the collateral is such that there is no reasonable expectation of recovering in full.

If the amount to be written off is greater than the accumulated loss allowance, the difference is first treated as an addition to the allowance that is then applied against the gross carrying amount.

Measurement of expected credit losses

- The measurement of expected credit losses is a function of:
- (i) Probability of default an estimate of the likelihood of default over a given time horizon;
- (ii) Loss given default an estimate of the loss arising in the case where a default occurs at a given time;
- (iii) Exposure of default an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, whether scheduled by contract or otherwise.

Notes to the Consolidated Financial Statements 31 December 2020

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2. Summary of Significant Accounting Policies (Continued)

(h) Financial assets (continued)

Impairment of assets (continued)

The assessment of the probability of default and loss given default is based on historical data adjusted by forward-looking information. Forward-looking information considered by the Group includes economic data and forecasts published by governmental bodies and monetary authorities, supranational organisations such as the Organization for Economic Cooperation and Development and the International Monetary Fund, and selected private-sector and academic forecasters.

Expected credit losses are measured as the present value of all cash shortfalls i.e. the difference between the cash flows due to the Group in accordance with the contract and the cash flows that the Group expects to receive, discounted at the original effective interest rate.

The mechanics of the expected credit losses method are summarised below:

- A financial instrument that is not credit-impaired on initial recognition, a 12-month ECL allowance is calculated. The Group calculates the 12-month ECL allowance based on the expectation of a default occurring in the twelve months following the reporting date. The expected 12-month default probability is applied to a forecast exposure at default and multiplied by the expected loss given default, and discounted by the original effective interest rate.
- When a financial instrument has shown a significant increase in credit risk since initial recognition, the Group records an allowance for life-time ECL. The mechanics are similar to 12-month ECL calculation on a financial instrument that is not credit-impaired on initial recognition, but default probability and loss given default are estimated over the life of the instrument.
- A financial instrument that is credit-impaired, but is not a purchased or originated credit-impaired financial instrument, the Group records an allowance for lifetime ECL calculated similar to lifetime ECL on a financial instrument that has shown a significant increase in credit risk since initial recognition.
- Purchased or credit-impaired financial assets are assets that are credit-impaired on initial recognition. ECL on these assets are always measured on a lifetime basis, discounted by a credit adjusted effective interest rate. The Group has no purchased or credit-impaired financial instruments.

Where lifetime ECL is measured on a collective basis to cater for cases where evidence of significant increases in credit risk at the individual instrument level may not yet be available, the financial instruments are grouped on the basis of shared risk characteristics that include: instrument type; credit risk ratings; nature, size and industry of debtors; collateral type; and geographic location of the debtor. If the Group has measured the loss allowance for a financial instrument at an amount equal to lifetime ECL in the previous reporting period, but determines at the current reporting date that the conditions for lifetime ECL are no longer met, the Group measures the loss allowance at an amount equal to 12-month ECL at the current reporting date.

Notes to the Consolidated Financial Statements

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2. Summary of Significant Accounting Policies (Continued)

(i) Financial liabilities

Classification

Financial liabilities are measured at initial recognition at fair value and are classified as and subsequently measured either at amortised cost, or at fair value through profit or loss (FVPL). Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires).

The financial liabilities described under the unit linked fair value model (see section (a) above) are classified and measured at FVPL as the Group is obligated to provide investment returns to the unit holder in direct proportion to the investment returns on a specific portfolio of assets, which are also carried at FVPL. Derivative financial liabilities are carried at FVPL. All other financial liabilities are carried at amortised cost. It is noted that the financial liabilities measured at FVPL do not have a cumulative own credit adjustment gain or loss.

During the ordinary course of business, the Group issues investment contracts or otherwise assumes financial liabilities that expose the Group to financial risk. The recognition and measurement of the Group's principal types of financial liabilities are disclosed in 2 (o) and in the following paragraphs.

Deposit liabilities

Deposits are recognised initially at fair value and are subsequently measured at amortised cost using the effective yield method plus or minus transaction costs.

Loans and other debt obligations

Loans and other debt obligations are recognised initially at fair value, being their issue proceeds, net of transaction costs incurred. Subsequently, obligations are stated at amortised cost and any difference net proceeds and the redemption value is recognised in the income statement over the period of the loan obligations using the effective yield method.

Obligations undertaken for the purposes of financing operations and capital support are classified as loans payable and associated cost classified as finance costs. Loan obligations undertaken for the purposes of providing funds for on-lending, leasing or portfolio investments are classified as deposit and security liabilities and the associated cost is included in interest expense.

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2. Summary of Significant Accounting Policies (Continued)

(j) Fair value measurement

The Group measures financial instruments and non-financial assets at fair value at each statement of financial position date.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- in the principal market for the asset or liability, or
- in the absence of a principal market, in the most advantageous market for the asset or liability

The principal or the most advantageous market must be accessible to the Group.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

When one is available, the Group measures the fair value of an instrument using the quoted price in an active market. If there is no quoted price in an active market, the Group establishes fair value by using valuation techniques. These include the use of recent arm's length transactions, reference to other instruments that are substantially the same and discounted cash flow analysis making maximum use of market inputs and relying as little as possible on entity-specific inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorized within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- (i) Level 1 Quoted (unadjusted) market prices in active markets for identical assets or liabilities. Financial assets in this category are measured in whole or in part by reference to published quotes in an active market. A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency and those prices represent actual and regularly occurring market transactions on an arm's length basis.
- (ii) Level 2 Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable. Financial assets are measured using a valuation technique based on assumptions that are supported by prices from observable current market transactions, and for which pricing is obtained via pricing services, but where prices have not been determined in an active market. This includes financial assets with fair values based on broker quotes, investments in mutual funds with published net asset values and evidence of trades and assets that are valued using the Group's own models whereby the majority of assumptions are market observable.
- Level 3 Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.
 Assets and liabilities included in level 3 are held at cost, being the fair value of the consideration paid on acquisition and are regularly assessed for impairment. These financial assets are not quoted as there are no active markets to determine a price. The main asset class in this category is unlisted equity instruments.

Notes to the Consolidated Financial Statements

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2. Summary of Significant Accounting Policies (Continued)

(j) Fair value measurement (continued)

For assets and liabilities that are recognized in the financial statements on a recurring basis, the Group determines whether transfers have occurred between levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

External valuators are involved for valuation of certain assets such as investment properties, freehold and leasehold properties. Involvement of external valuators is decided upon annually and selection criteria include market knowledge, reputation, independence and whether professional standards are maintained.

(k) Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, money market placements and other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

Cash and cash equivalents are carried at amortised cost on the consolidated statement of financial position except for cash and cash equivalents allocated to unit-linked insurance contracts, which are carried at fair value through profit or loss.

(I) Share capital

Share issue costs

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction, net of tax, for the proceeds.

(m) Special investment reserve

The special investment reserve is a regulatory reserve established to manage the extent to which unrealized gains recognised in the statement of profit or loss are available for distribution. Consistent with the regulatory requirements, the unrealized gains on investment properties and quoted equities classified as fair value through profit or loss are transferred to and from this reserve as follows:

Net unrealized gains brought forward at the beginning of each year are transferred from the special investment reserve to retained earnings at the following rates:

Quoted equities - 25% Investment properties - 10%

Net unrealized gains earned during the year are transferred from retained earnings to the special investment reserve at the following rates:

Quoted equities - 75% Investment properties - 90%

Notes to the Consolidated Financial Statements

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2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts

(i) Classification

The Group issues contracts that transfer insurance risk or financial risk or both. Insurance contracts are those contracts that transfer significant insurance risk. Such contracts may also transfer financial risk. As a general guideline, the Group defines as significant insurance risk the possibility of having to pay benefits on the occurrence of an insured event that are at least 10% more than the benefits payable if the insured event did not occur.

Investment contracts are those contracts that transfer financial risk with no significant insurance risk. Financial risk includes credit, liquidity and market risks.

A number of insurance contracts (participating policies) contain a discretionary participation feature (DPF). This feature entitles the holder to receive, as a supplement to guaranteed benefits, additional benefits or bonuses:

- that are likely to be a significant portion of the total contractual benefits;
- the amount or timing of which is contractually at the discretion of the Group; and
- that are contractually based on the performance of a specified pool of contracts or a specified type of contract, realized and/or unrealized investment returns on a specified pool of assets held by the Group or the profit or loss of the Group, fund or other entity that issues the contract.

The terms and conditions of these contracts set out the bases for the determination of the amounts on which the additional discretionary benefits are based and within which the Group may exercise its discretion as to the quantum and timing of their payment to contract holders.

(ii) Recognition and measurement

Insurance and investment contracts are classified into four main categories, depending on the duration of risk and whether or not the terms and conditions are fixed.

1) Short-term insurance contracts

These contracts are principally personal accident, group life and health insurance contracts.

Group life contracts protect the group's members from the consequences of events, such as critical illness or disability, that would affect the ability of the insured to maintain his/her current level of income and minimizes the impact of death on the financial security of the insured's dependents.

Health insurance contracts provide for preventative medical treatment, treatment for unexpected medical conditions and drugs. On these contracts, the benefits paid on occurrence of the specified insured event are either fixed or linked to the extent of the economic loss suffered by the policyholder. The Group's liability is limited to the extent of the lifetime maximum on each contract. There are no maturity or surrender benefits.

Personal accident

For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. Premiums are shown before deduction of commission and are gross of any taxes or duties levied on premiums.

Premiums received in advance represent the portion of premiums written in the current year which relate to periods of insurance subsequent to the statement of financial position date.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

- (ii) Recognition and measurement (continued)
 - 1) Short-term insurance contracts (continued)

Claims and loss adjustment expenses are charged to the statement of profit or loss as incurred based on the estimated liability for compensation owed to policyholders. They arise from events that have occurred up to the statement of financial position date even if they have not yet been reported to the Group. Liabilities for unpaid claims are estimated using techniques such as the input of assessments for individual cases reported to the Group and statistical analyses for the claims incurred but not reported.

Claims payable represent the gross cost of all claims notified but not settled on the statement of financial position date.

 Long-term insurance contracts with fixed and guaranteed terms and without DPF. These include annuities, traditional life, unit-linked, interest sensitive, accidental death and dismemberment contracts.

These contracts insure events associated with human life (for example survival, or death) over a long duration. The premiums paid for these contracts contain an element that covers the insured event and may include another element which is used to accumulate cash values available for withdrawal at the option of the policyholder.

Premiums covering insurance risks are recognised as revenue when they become payable by the policyholder and are shown before deduction of commission. Benefits are recorded as an expense when they are incurred.

Under contracts that do not bear investment options, premiums are recognised as income when they become payable by the contract holder and benefits are recorded as an expense, net of reinsurance, when they are incurred.

A liability for policyholders' benefits that are expected to be incurred in the future is established on acceptance of the insurance risk. The liability is actuarially determined using the Policy Premium Method as required under the Insurance Act 2001. Under this method, allowance is made for the present value of estimated amounts for future claims and benefits, projected net investment income on assets supporting policyholders' liabilities; future expected premiums and projected policy maintenance expenses. The liability is also based on key assumptions made with respect to variables such as mortality, persistency, investment returns and the rate of inflation. A margin for adverse deviations is included in the assumptions.

Where insurance contracts have a single premium or a limited number of premium payments due over a significantly shorter period than the period during which benefits are provided, the excess of the premiums payable over the valuation premiums is deferred and recognised as income in line with the decrease of unexpired insurance risk of the contracts in force or, for annuities in force, in line with the decrease of the amount of future benefits expected to be paid.

An actuarial valuation is prepared at least annually. Changes in the policyholders' liability are recorded as an expense in the statement of profit or loss.

Notes to the Consolidated Financial Statements

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(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

- (ii) Recognition and measurement (continued)
 - 2) Long-term insurance contracts with fixed and guaranteed terms and without DPF (continued)

Unit linked insurance contracts

Unit-linked funds represent funds maintained to meet specific investment objectives of policyholders who bear the investment risk. The returns earned by the investments of the funds, inclusive of realized and unrealized gains and losses accrued directly to the policyholders.

For the unit linked contracts, the portion of the premium covering the insured risk is recorded as premium income. The portion of the premium which accumulates a cash value for the policyholder is unbundled and recorded as a liability and credited to the account of the policyholder in the respective unit-linked fund to which the contract is linked.

The liabilities arising from the unit linked contracts comprise the liability for the insured risk and the accumulated cash value. The liability for the insurance risk is determined in a manner identical to the liability for contracts with fixed and guaranteed terms and is included in the policyholders' liability balance while the liability for the accumulated cash value is carried at fair value and is determined by reference to the fair value of the assets which fund the liabilities. The liabilities for the accumulated cash values are included in the segregated funds' liability balance (See Note 18). All risks and rewards accrue to the policy-holders who are invested in the segregated funds.

The asset and liabilities of the segregated funds are carried at fair values. Deposits and withdrawals are charged or are credited to the segregated fund liabilities. Unit values are determined by dividing the value of the assets in the funds on a valuation date by the number of units in the funds on the valuation date. The Group earns fees for the management of the funds' assets, policy administration, as well as for effecting the encashment of units.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

- (ii) Recognition and measurement (continued)
 - 2) Long-term insurance contracts with fixed and guaranteed terms and without DPF (continued)

Interest sensitive contracts

For the interest sensitive policies, the entire premium is recorded as premium income and there is no unbundling of the premium receipt between the insurance and investment components. The liability for the interest sensitive policies is determined as the sum of the liability for the insured risk as determined above for the unit linked policies and the liability for the accumulated cash values. These cash values earn interest and the interest credited to the account of the respective policies is charged as an expense in the statement of profit or loss. The entire liability for the interest sensitive policies is recorded in policyholders' liability.

The change in the overall liability for the interest sensitive policies is recorded as an expense in the statement of profit or loss.

For interest sensitive policies, interest credited to the account of the respective policies is charged as an expense in the statement of profit or loss.

Under bank assurance contracts that bear an investment option, insurance premiums received are initially recognized directly as liabilities. These liabilities are increased by credited interest and are decreased by policy administration fees, mortality and surrender charges and any withdrawals; the resulting liability is called the Life Assurance Fund. Income consists of fees deducted for mortality, policy administration and surrenders. Interest credited to the account balances and benefit claims in excess of the account balances incurred in the period are recorded as expenses in the income statement.

3) Long-term insurance contracts with fixed and guaranteed terms and with DPF.

These include contracts participating in company profits (Par Contracts/Contracts with DPF). In addition to death or life benefits, these contracts entitle the holders to a bonus or dividend declared by the Company from time to time. Any bonus declared and not credited to individual contract holders is treated as a liability for the benefit of all contract holders until credited to them individually in future periods.

The discretionary elements of the benefits payable under these policies, as well as the guaranteed elements are treated as liabilities and any changes in the total benefits due are reflected as charges in the statement of profit or loss and form part of increases in reserves for future benefits of policyholders.

Notes to the Consolidated Financial Statements **31 December 2020**

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

- (ii) Recognition and measurement (continued)
 - 4) Investment contracts

The Group issues investment contracts to groups of employers through the approved deposit administration fund. The Group also manages unit-linked funds that are legally separated from the general operations. The underlying assets of these funds are included in these financial statements.

Deposit administration funds

Deposit administration funds represent liabilities under investment contracts issued by the Group to approved schemes, for the provision of pension benefits to their employees. The assets backing these liabilities are managed by the Group but are not legally separated from the Group's general operations. The assets and liabilities of these funds are included in these financial statements.

The returns on these funds are guaranteed by the Group by stated rates of interest which are revised at management's discretion. Liabilities under deposit administration fund contracts are carried at amortized cost, which approximate their fair values.

The Group earns administration and investment fees on the management of these funds and incurs interest expense on the funds. Management and investment fees and interest expense are recorded in the consolidated statement of profit or loss.

Unit Linked funds

The assets and liabilities of the unit linked or the segregated funds are carried at fair value. Deposits and withdrawals are credited and charged to the unit linked fund liabilities. Unit values are determined by dividing the value of the assets in the funds on a valuation date by the number of units in the funds on the valuation date.

The Group earns fees for the management of the funds' assets, policy administration, as well as for effecting the encashment of units.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

(ii) Recognition and measurement (continued)

Liability adequacy test

At each statement of financial position date, the Group assesses whether its recognized insurance liabilities are adequate, using current estimates of future cash flows under its insurance contracts. If that assessment shows that the carrying amount of its insurance liabilities is inadequate, the deficiency is recognised in the statement of profit or loss and the amount of the relevant insurance liabilities is increased.

Claims payable

Provision for claims and the related costs of settlement are based on incidents reported before the end of the financial year. Any reinsurance recoverable is shown as a receivable from the re-insurer.

Policy acquisition costs

Under the Policy Premium Method of actuarial valuation, the cost of acquiring new insurance business, consisting primarily of commissions and underwriting expenses is implicitly recognised as a reduction in actuarial liabilities.

Derivatives embedded in insurance contracts

The Group does not separately measure embedded derivatives that meet the definition of an insurance contract or options to surrender insurance contracts for a fixed amount (or an amount based on a fixed amount and an interest rate) as they (the options) are insurance contracts and are closely related to the host insurance contract.

Reinsurance contracts held

Contracts entered into by the Group with reinsurers, under which the Group is compensated for losses on one or more contracts issued by the Group and that meet the classification requirements for insurance contracts, are classified as reinsurance contracts held.

The benefits to which the Group is entitled under its reinsurance contracts held are recognised as reinsurance assets. These assets consist of short-term balances due from reinsurers, as well longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to re-insurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract.

Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due. Ceded reinsurance arrangements do not relieve the Group from its obligations to policyholders.

Premiums and claims on assumed reinsurance are recognised as revenue or expenses in the same manner as they would be if the reinsurance were considered direct business, taking into account the product classification of the reinsured business.

The Group assesses its reinsurance assets for impairment on a quarterly basis. If there is objective evidence that the reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the statement of profit or loss.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(n) Insurance and investment contracts (continued)

(ii) Recognition and measurement (continued)

Reinsurance contracts held (continued)

The Group gathers objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset (a 'loss event') and that loss event (or events) has an impact on the estimated future cash flows of the reinsurance receivable that can be reliably estimated.

Objective evidence that a reinsurance asset is impaired includes:

- (i) Significant financial difficulty of the reinsurer;
- (ii) A breach of contract, such as a default or delinquency in payments;
- (iii) It becoming probable that the reinsurer will enter bankruptcy or other financial organization; and
- (iv) Deterioration of the rating of the reinsurer.

Reinsurance assets or liabilities are derecognised when the contractual rights are extinguished or expire or when the contract is transferred to another party.

Receivables and payables related to insurance contracts and investment contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders.

If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the statement of profit or loss. The Group gathers the objective evidence that an insurance receivable is impaired using the same process adopted for loans and receivables. The impairment loss is calculated under the same method used for these financial assets. These processes are described in Note 37(b)(vii).

(o) Taxation

Taxation on the profit or loss for the year comprises current and deferred income tax charges.

(i) Current Income tax

Current income tax charges are based on taxable profit for the year. Taxable profit differs from the reported profit before taxation arising from adjustments for items that are exempt from taxation or not deductible and items that are taxable or deductible in other years. The Group provides for current tax expense calculated at tax rates at the date of the statement of financial position that have been enacted or substantially enacted in each jurisdiction in which it operates.

Current income tax relating to items recognised directly in equity is recognised in equity and not in the statement of profit or loss. Management periodically evaluates positions taken in the tax returns with respect to situations in which applicable tax regulations are subject to interpretation and establishes provisions where appropriate.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(o) Taxation (continued)

(ii) Deferred income tax

Deferred tax liabilities are recognised for temporary differences between the carrying amounts of assets and liabilities and their amounts as measured for tax purposes, which will result in taxable amounts in future periods. Deferred tax assets are recognised for temporary differences which will result in deductible amounts in future periods, but only to the extent it is probable that sufficient taxable profits will be available against which these differences can be recognised.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the period in which the asset will be recognised or the liability will be settled based on enacted rates.

Deferred tax assets and liabilities are offset when they arise from the same taxable entity, relate to the same tax authority and when there is a legally enforceable right to offset current tax assets against current tax liabilities.

Current and deferred taxes are recognised as income tax expense or benefit in the statement of profit or loss except, where they relate to items recorded in other comprehensive income, they are also charged or credited to other comprehensive income.

(iii) Sales tax

Revenues, expenses and assets are recognised net of the amount of sales taxes except;

- Where the sales tax incurred on the purchase of assets or services is not recoverable from the taxation authority, in which case, the tax is recognized as part of the cost of acquisition of the asset or as part of the expense item, as applicable.
- Receivables and payables that are stated with the amount of sales tax included.

Outstanding net amounts of sales tax recoverable from, or payable to, the tax authorities are included as part of receivables or payables in the statement of financial position.

(p) Provisions

Provisions are recognised when the Group has a present legal or constructive obligation as a result of past events, it is more likely than not that an outflow of resources will be required to settle the obligation and the amount has been reliably estimated. Provisions are not recognised for future operating losses. Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. A provision is recognised even if the likelihood of an outflow with respect to any one item included in the same class of obligations may be small.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(q) Revenue recognition

Revenue comprises the fair value of the consideration received or receivable for the provision of services in the ordinary course of the Group's activities. Revenue is recognized as follows:

Premium income

Premiums, including those in respect of single premium life contracts, are recognized as earned when due and are stated net of reinsurance premiums in the statement of profit or loss.

Unearned premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned premiums are calculated on a monthly pro rata basis. The proportion attributable to subsequent periods is deferred and recorded as deposits on premiums and premiums received in advance on the statement of financial position.

Interest income

Interest income is recognized using the effective interest method. Interest income is calculated by applying the effective interest rate to the gross carrying amount of financial assets, except for:

- Purchased or originated credit-impaired financial assets, for which the original credit-adjusted effective interest rate is applied to the amortized cost of the financial asset.
- Financial assets that are not purchased or originated credit-impaired but have subsequently become credit-impaired, for which interest revenue is calculated by applying the effective interest rate to their amortized cost i.e. net of the expected credit loss provision.

Recognition of interest income is similar under IAS 39 and IFRS 9.

Dividend income

Dividend income is recognized when the right to receive payment is established.

Rental income

The determination of whether an arrangement is (or contains) a lease is based on the substance of the arrangement at the inception of the lease. The arrangement is, or contains, a lease if fulfilment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset or assets, even if that right is not explicitly specified in an arrangement.

A lease is classified at the inception date as a finance lease or an operating lease. Leases in which the Group does not transfer substantially all the risks and rewards of ownership of an asset are classified as operating leases.

Rental income arising from operating leases on investment properties are charged to the statement of profit or loss on a straight line basis over the life of the lease.

Realized and unrealized investment gains and losses

Realized and unrealized gains and losses on investments measured at amortized cost or fair value through profit or loss are recognized in the consolidated statement of profit or loss in the period in which they arise.

Unrealized gains and losses on investment securities measured at fair value through other comprehensive income are recognized in other comprehensive income. On derecognition, debt securities gains and losses accumulated in other comprehensive income are reclassified to the consolidated statement of profit or loss.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(q) Revenue recognition (continued)

Fee income

Fees are earned from the management of the assets of the segregated, deposit administration, and pooled pension funds and from general policy administration and surrenders. Fees are recognized in the period in which these services are rendered.

Income from property under development and sale

Income from housing sales and escalations are recognized in the accounting period in which the services are rendered, by reference to completion and transferred of titles for the properties.

(r) Prepaid commissions

Prepaid commissions are written off over the first year of each policy. Where policies have lapsed during the period, commissions are recovered from the agents and are included in the statement of profit or loss at the time of recovery.

(s) Employee benefits

(i) Pension plans

The Company operates a defined contribution plan, the assets of which are held in a separate trustee administered fund. Employees are required to contribute 5% of pensionable salary while the Company contributes an additional 5%.

(ii) Share-based compensation

The Group participates in an equity-settled share-based compensation plan operated by the holding Company. The fair value of the employee services received in exchange for the grant of the options is recognized as an expense. The total amount to be expensed over the vesting period is determined by reference to the fair value of options granted, excluding the impact of any non-market vesting conditions (for example, net profit growth target). Non-market vesting conditions are included in the assumptions about the number of options that are expected to become exercisable.

At the statement of financial position date, the Group revises its estimate of the number of options that are expected to become exercisable. It recognizes the impact of the revision of original estimates, if any, in the statement of profit or loss, and a corresponding adjustment to equity over the remaining vesting period. When the options are exercised, the proceeds received net of any transaction costs are credited to the Share Option Reserve.

Effective 1 January 2017, Guardian Holdings Limited replaced its Group equity-settled share-based compensation plan with a Group cash-based long-term performance incentive plan. Accruals are made annually based on the ultimate expected and approved payments to eligible executives.

(iii) Bonus plan

The Group recognizes a liability and an expense for bonuses and, based on a formula that takes into consideration the profit attributable to the Company's shareholders. The Group recognizes a provision where contractually obliged or where past practice has created a constructive obligation.

(iv) Cash-based long-term incentive plan

Effective 1 January 2017, the Group implemented a cash-based long-term incentive plan for its senior executives. Awards are based on the Group achieving certain three-year targets. At each consolidated statement of financial position date, the Group estimates the awards to be granted at the end of the three-year cycle and recognizes the pro-rated cost as an expense. The impact of any revision of estimates made in respect of the previous years will be recognized in the current year's consolidated statement of profit or loss.

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(Expressed in Jamaican dollars unless otherwise indicated)

2. Summary of Significant Accounting Policies (Continued)

(t) Dividends paid

Dividends paid to the Company's shareholders are recognised as appropriations from retained earnings in the period in which the dividends are approved by the Company's Board of Directors.

3. Critical Accounting Estimates and Judgments in Applying Accounting Policies

The Group makes estimates and assumptions that affect the reported amounts of assets and liabilities within the next financial year. Estimates and judgments are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates

Estimate of future benefit payments and premiums arising from long-term insurance contracts

The determination of the liabilities under long-term insurance contracts is dependent on estimates made by the Group. Estimates are made as to the expected number of deaths for each of the years in which the Group is exposed to risk. The Group bases these estimates on standard industry and national mortality tables that reflect recent historical mortality experience, adjusted where appropriate to reflect the Group's own experience. For contracts that insure the risk of longevity, appropriate but not excessively prudent allowance is made for expected mortality improvements. Estimations of the mortality rate determine the value of the benefit payments. The main source of uncertainty is that epidemics such as AIDS and wide-ranging lifestyle changes, such as eating, smoking and exercise habits, could result in future mortality being significantly worse than in the past for the age groups in which the Group has significant exposure to mortality risk.

However, continuing improvements in medical care and social conditions could result in improvements in longevity in excess of those allowed for in the estimates used to determine the liability for contracts where the Group is exposed to longevity risk.

For contracts without fixed terms, it is assumed that the Group will be able to increase mortality risk charges in future years in line with emerging mortality experience.

Under certain contracts, the Group has offered guaranteed annuity options. In determining the value of these options, management has assumed that 100% of the annuity options are exercised. There is no reinsurance protection held in respect of these contracts that would reduce these amounts. Estimates are also made as to future investment income arising from the assets backing long-term insurance contracts. These estimates are based on current market returns as well as expectations about future economic and financial developments. See Note 37(a) for the sensitivity of the value of insurance liabilities to changes in assumptions used to value the liabilities.

Estimates are also made as to future investment income arising from the assets backing long-term insurance contracts. These estimates are based on current market returns, as well as expectations about future economic and financial developments. The average estimated rate of investment return is 9.73% for the next fifteen years and 10.05% beyond (2019 - 8.18% for the next fifteen years and 6.80% beyond). Should the average future investment returns decrease/increase by 2% (2019 - 2%) from management's estimates, the value of the assets available to meet the insurance liability would increase/decrease by \$10,656,410,000/\$7,603,705,000 (2019: \$8,699,812,000/\$5,059,687,000).

For long-term insurance contracts with fixed and guaranteed terms and with DPF, estimates are made in two stages. Estimates of future deaths, voluntary terminations, investment returns and administration expenses are made at the inception of the contract and form the assumptions used for calculating the liabilities during the life of the contract. A margin for risk and uncertainty is added to these assumptions. These assumptions are 'locked in' for the duration of the contract. New estimates are made each subsequent year in order to determine whether the previous liabilities are adequate in the light of these latest estimates. If the liabilities are considered adequate, the assumptions are not altered.

3. Critical Accounting Estimates and Judgments in Applying Accounting Policies (Continued)

Critical accounting estimates (continued)

Estimate of future benefit payments and premiums arising from long-term insurance contracts (continued)

The ultimate liability arising from claims made under insurance contracts

The estimation of the ultimate liability arising from claims made under insurance contracts is an important accounting estimate. There are several sources of uncertainty that need to be considered in the estimate of the liability that the Group will ultimately pay for such claims, in particular, for claims arising from health and group life insurance contracts. At 31 December 2020, the carrying amount of short-term insurance claims was \$2,410,633,000 (2019: \$1,129,799,000).

If they are not adequate, the assumptions are altered ('unlocked') to reflect the best estimate assumptions. A key feature of the adequacy testing for these contracts is that the effects of changes in the assumptions on the measurement of the liabilities and related assets are not symmetrical. Any improvements in estimates have no impact on the value of the liabilities and related assets until the liabilities are derecognised, while significant enough deterioration in estimates is immediately recognised to make the liabilities adequate.

Business model assessment

Classification and measurement of financial assets depends on the results of the SPPI and the business model test. The Group determines the business model at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. This assessment includes judgment reflecting all relevant evidence including how the performance of the assets is evaluated and their performance measured, the risks that affect the performance of the assets and how these are managed and how the managers of the assets are compensated. The Group monitors financial assets measured at amortized cost or fair value through other comprehensive income that are derecognised prior to their maturity to understand the reason for their disposal and whether the reasons are consistent with the objective of the business for which the asset was held. Monitoring is part of the Group's continuous assessment of whether the business model for which the remaining financial assets are held continues to be appropriate and if it is not appropriate whether there has been a change in business model and as a result prospective change to the classification of those assets.

Fair valuation of financial assets (See Note 11)

The fair value of financial assets that are not traded in an active market is determined by using an internally developed bond valuation model. Assumptions used in this model are validated and periodically reviewed internally by qualified personnel. Where applicable, data is calibrated to ensure that outputs reflect actual data and comparative market prices. Changes in assumptions used in valuations could affect reported fair value of financial assets. Key assumptions are based on current market yields. The following table shows the effect on the profit or loss and fair value reserve to changes in the market yields.

	Effec		Effect consolidated s	tatement of
	fair value	reserve	profit or	IOSS
	2020 \$'000	2019 \$'000	2020 \$'000	2019 \$'000
Decrease/(increase) in market yields	+	+		
2%	(5,685,527)	(815,580)	(657,955)	(523,788)
-2%	17,251,531	1,107,916	1,145,876	707,368

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(Expressed in Jamaican dollars unless otherwise indicated)

3. Critical Accounting Estimates and Judgments in Applying Accounting Policies (Continued)

Judgments in applying accounting policies (continued)

Impairment losses on financial assets

The measurement of expected credit loss allowance for financial assets measured at amortised cost and fair value through other comprehensive income requires judgement, in particular, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk. These estimates are driven by a number of factors, changes in which can result in different levels of allowances.

The Group's expected credit loss calculations are outputs of models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the expected credit loss models that are considered accounting judgements and estimates include:

- The Group's criteria for assessing if there has been a significant increase in credit risk and whether allowances for financial assets should be measured on a lifetime expected credit loss basis including any qualitative assessment.
- The segmentation of financial assets when their ECL is assessed on a collective basis.
- Development of ECL models, including the various formulas and the choice of inputs.
- Use of macroeconomic data for internal credit ratings and outlooks, to derive associated probabilities of default as prescribed by external rating agencies such as Standard & Poor's and Moody's.
- Selection of forward-looking macroeconomic scenarios to derive the economic inputs into the expected credit loss models.
- Determination of associations between macroeconomic scenarios and, economic inputs and the effect on probabilities of default, exposure at default and loss given default.

The Group regularly reviews its internal models in the context of actual loss experience and makes adjustments when necessary.

Forward-looking macroeconomic variables

The estimation and application of forward-looking information requires significant judgment. PD, LGD and EAD inputs used to estimate Stage 1 and Stage 2 credit loss allowances are modelled based on the macroeconomic variables (or changes in macroeconomic variables) that are most closely correlated with credit losses in the relevant portfolio. The estimation of ECL on 12-month ECLs and Lifetime ECLs is a discounted probability-weighted estimate that considers three future macroeconomic scenarios, with macroeconomic projections varying by territory. The base case scenario assumes that a stable economic environment where current conditions, based on available macroeconomic data, will largely continue. Upside and downside scenarios are set relative to the base case scenario based on reasonably possible alternative macroeconomic conditions, considering macroeconomic forecasts and trends.

Scenarios are reassessed on at least an annual basis and more frequently if conditions warrant. Scenarios are probability-weighted separately for each territory modeled according to the best estimate of their relative likelihood based on historical frequency and current trends and conditions. Probability weights are updated on an annual basis or more frequently as warranted.

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3. Critical Accounting Estimates and Judgments in Applying Accounting Policies (Continued)

Judgments in applying accounting policies (continued)

Covid-19 Pandemic

Given the economic impact of the ongoing Covid-19 pandemic, the Group made some adjustments to its ECL models, such as increasing the likelihood attributed to more pessimistic scenarios, and overlaying a further pessimistic scenario that explicitly accounts for acute negative economic fallout.

The added pessimistic scenario was modelled on the default rates and losses given defaults that incurred at the height of the 2007-2009 financial crisis. The likelihood attributed to each scenario was further varied depending on the current and projected macroeconomic factors that prevailed in the different territories in which the Group operates. The resulting escalated probability of default and losses given default were applied to all financial assets.

IFRS 9 requires that entities assess the risk of default over the life of expected assets. Many assets held by the Group have several years remaining to maturity. While there is escalated default risk in the current economic environment which may continue for up to 3 years, this risk is expected to return to pre-pandemic levels thereafter. Management therefore believes that the lifetime default risk of assets with several years to maturity is not significantly higher than prior to the onset of the Covid-19 pandemic.

Income taxes (see Note 33)

Estimates are required in determining the provision for income taxes. There are some transactions and calculations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group recognizes liabilities for possible tax issues based on estimates of whether additional taxes will be due. Where the final outcome of these matters is different from the amounts that were initially recorded, such differences will impact that current and deferred income tax provisions in the period in which such determination is made.

Property and equipment and intangible assets (see Notes 5 and 9)

Management exercises judgment in determining whether costs incurred can accrue significant future economic benefits to the Group to enable the value to be treated as a capital expense or intangible asset. Further judgment is applied in the annual review of the useful lives of all categories of property and equipment and intangible assets and the resulting depreciation/amortization determined thereon.

Impairment losses on loans and receivables

In determining amounts recorded for impairment losses in the financial statements, management makes judgments regarding indicators of impairment, that is, whether there are indicators that suggest there may be a measurable decrease in the estimated future cash flows from loans and receivables, for example, default and adverse economic conditions. Management also makes estimates of the likely estimated future cash flows from impaired loans and receivables as well as the timing of such cash flows. Historical loss experience is applied where indicators of impairment are not observable on individually significant loans and receivables with similar characteristics, such as credit risks.

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4. Responsibilities of the Appointed Actuary and External Auditors

The Board of Directors, pursuant to the Insurance Act, appoints the actuary. The actuary's responsibility is to carry out an annual valuation of the Group's policyholders' liabilities in accordance with accepted actuarial practice and regulatory requirements and report thereon to the policyholders and shareholders. In performing the valuation, the actuary makes assumptions as to the future rates of interest, asset defaults, mortality, morbidity, claims experience, policy termination, inflation, reinsurance recoveries, expenses and other contingencies, taking into consideration the circumstances of the Group and the insurance policies in force.

The shareholders pursuant to the Jamaican Companies Act appoint the external auditors. The auditors' responsibility is to conduct an independent and objective audit of the financial statements in accordance with International Standards on Auditing and report thereon to the shareholders. In carrying out their audit, the auditors also make use of the work of the appointed actuary and the actuary's report on the policyholders' liabilities.

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5. Property and Equipment

	The Group and The Company				
	Freehold And Leasehold Properties \$'000	Office Furniture And Equipment \$'000	Motor Vehicles \$'000	Work in Progress \$'000	Total \$'000
At 31 December 2020					
Opening net book amount Revaluation surplus (Note 33 (c)) Additions Disposals and adjustments Reclassification from Investment	2,599,171 68,059 40,188 -	441,076 - 136,052 (82)	147,897 - 26,245 (6,518)	162,048 - 201,249 -	3,350,192 68,059 403,734 (6,600)
Properties (Note 7) Transfers (within PP&E	410,104	-	-	-	410,104
categories) Depreciation charge	(38,410)	14,532 (127,485)	19,210 (46,417)	(33,742)	(212,312)
Closing net book amount	3,079,112	464,093	140,417	329,555	4,013,177
At 31 December 2020 Cost or valuation Accumulated depreciation	3,117,112 (38,000)	1,886,465 (1,422,372)	237,356 (96,939)	329,555	5,570,488 (1,557,311)
Closing net book amount	3,079,112	464,093	140,417	329,555	4,013,177
At 31 December 2019 as restated Opening net book amount Revaluation surplus (Note 33 (c)) Additions	1,971,544 733,912 19,898	471,357 - 74,945	109,237 - 78,911	150,153 - 40,153	2,702,291 733,912 213,907
Disposals and adjustments Reclassification to property for	(11,771)	238	(5,816)	-	(17,349)
development and sale (Note 8) Transfers (within PP&E categories)	(98,799) 9,237	- 13,990	- 5,031	- (28,258)	(98,799)
Depreciation charge	(24,850)	(119,454)	(39,466)	(,)	(183,770)
Closing net book amount	2,599,171	441,076	147,897	162,048	3,350,192
At 31 December 2019 Cost or valuation as restated Accumulated depreciation	2,601,812 (2,641)	1,738,459 (1,297,383)	217,957 (70,060)	162,048 -	4,720,276 (1,370,084)
Closing net book amount	2,599,171	441,076	147,897	162,048	3,350,192

At 31 December 2020, all properties with a freehold and investment component were professionally valued, at open market value, by independent valuators. Open market value for the respective properties is derived based on a combination of the sales comparison approach and investment approach as defined in Note 7. The surplus arising on the property revaluation has been credited, net of deferred tax, to the property revaluation reserve.

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5. Property and Equipment (Continued)

The original cost or purchase price of property and equipment that have been fully depreciated but which are still in use are listed by categories below.

	The Group and The Company		
	2020		
	\$'000	\$'000	
Freehold and leasehold properties	-	16,165	
Office furniture and equipment	950,558	776,311	
Motor vehicles	162	5,305	
Total	950,720	797,781	

If freehold and leasehold properties were stated on a historical cost basis, the amounts shown for the Group and the Company would be as follows:

	The Group and The Company		
	2020 2		
	\$'000	\$'000	
Cost	1,210,471	760,180	
Accumulated depreciation	(170,572)	(146,363)	
Net book amount	1,039,899	613,817	

The valuation techniques for level 3 fair values of freehold and leasehold properties are disclosed in note 11.

6. Right-of-use assets

This note provides information for leases where the Group is a lessee. For leases where the Group is a lessor, see Note 7 – Leasing arrangements.

(i) Amounts recognised in the statement of financial position

The statement of financial position shows the following amounts relating to leases:

	The Group and The Company		
	2020 2 \$'000 \$'		
Right-of-use assets Property	10,285	12,206	
Lease liabilities			
Current	603	573	
Non-current	635	1,238	
	1,238	1,811	

There were no additions to the right-of-use assets during the 2020 financial year.

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6. Right-of-use assets (Continued)

(ii) Amounts recognised in the statement of profit or loss

The statement of profit or loss shows the following amounts relating to leases:

	The Group and Th	ne Company
	2020	2019
	\$'000	\$'000
Depreciation charge on right-of-use assets		
Property	1,922	1,922
Interest expense	77	106

The total cash outflow for leases in 2020 was \$650,000 (2019 - \$650,000).

7. Investment Properties

Investment properties consist of investments in residential, commercial and mixed use properties, located in Jamaica.

	The Group and The Company	
	2020	2019
	\$'000	\$'000
At 1 January	2,830,074	2,071,751
Additions	429,184	1,265,961
Fair value gains (Note 26)	412,692	510,474
Disposals	-	(295,112)
Net transfer to Freehold Properties (Note 5)	(410,104)	-
Transfer to property for development and sale (Note 8)	(52,156)	(723,000)
At 31 December	3,209,690	2,830,074
Rental income	25,277_	34,933
Direct operating expenses incurred in respect of investment properties that generated rental income during the year	30,778	19,041

At 31 December 2020, investment properties were professionally valued, at open market value, by D.C Tavares & Finson Realty Limited (31 December 2019 - D.C Tavares & Finson Realty Limited). The company is accredited in Jamaica specializing in the valuation of commercial, residential and mixed use properties. The surplus arising on the property revaluation has been credited to the statement of profit or loss.

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7. Investment Properties (Continued)

Residential and commercial properties are mainly revalued using the sales comparison approach which estimates the fair value based on sale prices of properties of similar nature or in similar locations with price adjustments being made for any notable differences between the sample and subject properties.

No investment property in the Group is subject to any liens or mortgages and there are no curtailments with regard to the transfer, resale or other use of its investment properties.

Direct operating expenses of \$821,000 (2019 - \$5,895,000) was incurred for Investment properties for which no rental income was earned during the period.

The Group has assessed that the highest and best use of its properties does not differ from their current use, except for one property, for which management has been granted approval by the Local Planning Authority for 100% residential use.

Leasing arrangements

The investment properties are leased to tenants under operating leases with rentals payable monthly. Lease payments for some contracts include CPI increases, but there are no other variable lease payments that depend on an index or rate. Where considered necessary to reduce credit risk, the Group may obtain bank guarantees for the term of the lease.

Although the Group is exposed to changes in the residual value at the end of the current leases, the Group typically enters into new operating leases and therefore will not immediately realise any reduction in residual value at the end of these leases. Expectations about the future residual values are reflected in the fair value of the properties.

Minimum lease payments receivable on leases of investment properties are as follows:

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Within 1 year	10,394	21,567	
Between 1 and 2 years	7,864	9,180	
Between 2 and 3 years	3,647	6,981	
Between 3 and 4 years	3,677	3,405	
Between 4 and 5 years	3,971	3,677	
Later than 5 years	71,389	75,360	
At 31 December	100,942	120,170	

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8. Property for development and sale

	The Group and The Compan	
	2020	2019
	\$'000	\$'000
At 1 January	1,680,377	490,861
Capital expenditure	1,696,620	1,167,491
De-recognition on sale of property	-	(799,774)
Transfer from property, plant and equipment (Note 5)	-	98,799
Transfer from investment properties (Note 7)	52,156	723,000
At 31 December	3,429,153	1,680,377

As at 31 December 2020, there were two properties for development and sale, namely the Cambridge and the Camden (2019: The Cambridge), which are carried at cost. The properties are owned by the General Fund and construction commenced in April 2019 and January 2020. Net deposits from prospective purchasers are held in trust by Nunes, Scholefield, DeLeon & CO. (See Note 12(a)).

All investment properties under construction are classified as level three in the fair value hierarchy (see Note 11).

At 31 December 2019, the Hampshire development, which was jointly owned by the Group's Deposit Administration Fund and the Pooled Real Estate Fund, was 100% completed. The asset was derecognized, resulting in gains of approximately \$23M and \$32M for the Deposit Administration and Pooled Real Estate Funds respectively.

Contractual obligations for future capital expenditure on the Cambridge and Camden developments are \$1,927,843,000 (2019 - \$3,675,980,000).

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9. Intangible Assets

	Renewal Rights \$'000	Computer Software \$'000	Total \$'000
Year ended 31 December 2020			
Opening net book value	-	75,025	75,025
Additions	-	12,205	12,205
Amortisation charge	-	(26,956)	(26,956)
On acquisition (Note 41)	3,530,310	-	3,530,310
Closing net book amount	3,530,310	60,274	3,590,584
At 31 December 2020			
Cost	3,530,310	396,694	3,927,004
Accumulated amortisation	-	(336,420)	(336,420)
Closing net book value	3,530,310	60,274	3,590,584
Year ended 31 December 2019			
Opening net book value	-	75,851	75,851
Additions	-	26,098	26,098
Amortisation charge		(26,924)	(26,924)
Closing net book amount		75,025	75,025
At 31 December 2019			
Cost	-	384,490	384,490
Accumulated amortisation		(309,465)	(309,465)
Closing net book value		75,025	75,025

(a) Renewal Rights

The useful life of the renewal rights are determined by contract type. The calculation is the average timing of each future cash flows weighted by the cash flows, performed on a monthly basis, and lies within a range of 1-30 years with an average of 17.5 years.

(b) Computer Software

Other intangible assets with an original cost/purchase price totalling \$240,451,000 (2019 - \$224,548,000) are still in use at reporting date but are fully amortized.

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10. Investment in Subsidiaries

	The Comp	The Company	
	2020 \$'000	2019 \$'000	
Guardian Life Pension Fund Limited 50,000 ordinary shares at cost Guardian Life Properties Limited	50	50	
20,000 ordinary shares at cost	20	20	
	70	70	

The above mentioned subsidiaries are dormant and have not traded since December 2009 and December 2014 respectively.

11. Financial Assets

	1	he Group and	The Company	
	Carrying Value	Fair Value	Carrying Value	Fair Value
	2020 \$'000	2020 \$'000	2019 \$'000	2019 \$'000
Total financial assets	105,574,040	114,379,842	69,139,327	78,732,965
Financial assets mandatorily measured at fair value through profit or loss (FVPL-M)	34,550,822	34,550,822	37,635,143	37,635,143
Financial assets measured at fair value through other comprehensive income (FVOCI)	47,909,586	47,909,586	8,390,055	8,390,055
Financial assets measured at amortised cost (AC)	23,113,632	31,919,434	23,114,129	32,707,767
Total financial assets	105,574,040	114,379,842	69,139,327	78,732,965

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11. Financial Assets (Continued)

		The Group and The Company Carrying value				
		Amortised				
	FVPL-M	Cost	FVOCI			
	2020 \$'000	2020 \$'000	2020 \$'000			
Equity securities:						
- Listed	14,217,796	-	-			
- Unlisted	115,883	-	-			
	14,333,679	-	-			
Debt securities:						
 Government securities 	17,177,120	21,151,995	21,664,593			
 Debentures and corporate bonds 	999,754	1,976,210	25,448,380			
Loss allowance (Note 37 (b) (vii))		(342,326)	-			
	18,176,874	22,785,879	47,112,973			
Deposits (more than 90 days)	1,671,757	-	365,938			
Treasury Bills	-	-	-			
Other	93,639	-	-			
	1,765,396	-	365,938			
	34,275,949	22,785,879	47,478,911			
Interest receivable	274,873	327,753	430,675			
	34,550,822	23,113,632	47,909,586			
Current	1,946,630	327,753	796,613			
Non-current	32,604,192	22,785,879	47,112,973			
	34,550,822	23,113,632	47,909,586			

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11. Financial Assets (Continued)

		The Group and The Company Carrying value				
		Amortised				
	FVPL-M	Cost	FVOCI			
	2019 \$'000	2019 \$'000	2019 \$'000			
Equity securities:						
- Listed	18,418,774	-	-			
- Unlisted	45,912	-	-			
	18,464,686	-	-			
Debt securities:						
- Government securities	17,680,995	21,084,922	7,652,725			
 Debentures and corporate bonds 	429,828	1,976,328	196,765			
Loss allowance (Note 37 (b) (vii))	-	(454,679)	-			
	18,110,823	22,606,571	7,849,490			
Deposits (more than 90 days)	736,669	-	331,536			
Treasury Bills	-	203,306	-			
Other	91,550	-	-			
	828,219	203,306	331,536			
	37,403,728	22,809,877	8,181,026			
Interest receivable	231,415	304,252	209,029			
	37,635,143	23,114,129	8,390,055			
Current	956,952	2,007,262	737,329			
Non-current	36,678,191	21,106,867	7,652,726			
	37,635,143	23,114,129	8,390,055			

Included in financial assets are the following securities:

- (a) Government of Jamaica Benchmark Investment Notes with a face value of \$284,000,000 (2019 \$284,000,000) of which \$90,000,000 (2019 \$90,000,000) has been pledged with the Financial Services Commission, in accordance with Section 8 (1) (a) of the Insurance Regulations 2001.
- (b) Government of Jamaica Benchmark Investment Notes with a face value of \$611,103,000 (2019 Nil) of which \$500,000,000 (2019 Nil) has been pledged with the National Commercial Bank for a credit facility.
- (c) Assets Held in Trust and managed by the Group on behalf of certain life insurance policyholders under the Blue Chip Fund, Guardian Investor Fund, Eagle Growth Fund, Mutual Growth Fund, Shelter Plus Fund, Guardian Universal Life Fund, Horizon Equity Fund, Guardian Equity Fund, Guardian Money Market Fund, Guardian Long-term Growth Fund, Guardian Stabilisation Fund and Guardian Foreign Currency Indexed Fund. The balance in aggregate is \$13,071,073,000 (2019: \$14,734,454,000) policyholders share all the rewards and risks of the performance of the funds and the assets have been segregated for determining the policyholders' interest in the funds.

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11. Financial Assets (Continued)

The table below illustrates the movements in financial assets:

	The Group and the Company						
	Financial Assets at Fair Value through Profit or Loss	Amortized Cost	Financial Assets at Fair Value through Other Comprehensive Income	Total			
	\$'000	\$'000	\$'000	\$'000			
At 1 January 2020	37,403,727	22,809,876	8,181,026	68,394,629			
Exchange differences	72,862	(35)	586,300	659,127			
Additions	2,646,105	2,324,738	5,264,063	10,234,906			
Disposals/maturities	(1,395,713)	(2,461,052)	(325,990)	(4,182,755)			
Realized gains	58,008	-	-	58,008			
Fair value net gains	(4,732,977)	-	177,257	(4,555,720)			
Changes in initial application IFRS -				,			
NCB	223,938	-	33,596,255	33,820,193			
Net movement in impairment gains							
(Note 30)	-	112,352	-	112,352			
At 31 December 2020	34,275,950	22,785,879	47,478,911	104,540,740			

	Financial Assets at Fair Value through Profit or Loss	Amortized Cost	Financial Assets at Fair Value through Other Comprehensive Income	Total
	\$'000	\$'000	\$'000	\$'000
At 1 January 2019	34,264,663	21,693,130	7,442,263	63,400,056
Exchange differences	83,979	(12,600)	245,854	317,233
Additions	1,806,967	2,727,457	341,682	4,876,106
Disposals/maturities	(3,903,428)	(1,668,408)	(94,276)	(5,666,112)
Realized gains/(losses)	199,131	-	-	199,131
Fair value net gains/(losses)	4,952,415	-	245,503	5,197,918
Net movement in impairment gains				
(Note 30)	-	70,297	-	70,297
At 31 December 2019	37,403,727	22,809,876	8,181,026	68,394,629

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11. Financial Assets (Continued)

The following table shows an analysis of assets recorded at fair value by level of fair value hierarchy:

	The Group and the Company			
	Level 1	Level 2	Level 3	Total Fair value
	\$'000	\$'000	\$'000	\$'000
At 31 December 2020				
Assets measured at fair value:				
Freehold and leasehold properties (Note 5)	-	-	3,079,112	3,079,112
Investment properties (Note 7)	-	-	3,209,690	3,209,690
Property for development and sale (Note 8)	-	-	3,429,153	3,429,153
Financial assets at fair value through profit or loss:				
Equity securities (Note 11)	14,217,796	-	115,883	14,333,679
Debt securities (Note 11)	-	17,177,122	-	17,177,122
Debentures and Corporate Bonds (Note 11)	-	999,753	-	999,753
Deposits >90 days (Note 11)	-	1,671,757	-	1,671,757
Other (Note 11)	93,639	-	-	93,639
Financial assets at fair value through other				
comprehensive income:				
Debt securities (Note 11)	-	19,828,863	1,835,730	21,664,593
Debentures and Corporate Bonds (Note 11)	-	25,448,380	-	25,448,380
Deposits >90 days (Note 11)	-	365,938	-	365,938
	14,311,435	65,491,813	11,669,568	91,472,816

	1			
				Total
	Level 1	Level 2	Level 3	Fair value
	\$'000	\$'000	\$'000	\$'000
At 31 December 2019				
Assets measured at fair value:				
Freehold and leasehold properties (Note 5)	-	-	2,599,171	2,599,171
Investment properties (Note 7)	-	-	2,830,074	2,830,074
Property for development and sale (Note 8)	-	-	1,680,377	1,680,377
Financial assets at fair value through profit or loss:				
Equity securities (Note 11)	18,418,774	-	45,912	18,464,686
Debt securities (Note 11)	-	17,680,995	-	17,680,995
Debentures and Corporate Bonds (Note 11)	-	429,828	-	429,828
Deposits >90 days (Note 11)	-	736,669	-	736,669
Other (Note 11)	91,550	-	-	91,550
Financial assets at fair value through other				
comprehensive income:				
Debt securities (Note 11)	-	6,168,514	1,484,211	7,652,725
Debentures and Corporate Bonds (Note 11)	-	196,765	-	196,765
Deposits >90 days (Note 11)	-	331,536	-	331,536
	18,510,324	25,544,307	8,639,745	52,694,376

There were no transfers between Level 1 and Level 2 during the year.

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11. Financial Assets (Continued)

Reconciliation of movements in Level 3 assets measured at fair value

The following table shows a reconciliation of the opening and closing recorded amount of Level 3 assets and which are recorded at fair value.

Assets measured at fair value:

	The Group and the Company								
	At 1	Total gain on	Revaluation			Other			
	January	profit or loss	surplus	Additions	Disposals	movement	Total		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000		
2020									
Freehold and									
leasehold properties	2,599,171	(38,410)	68,059	40,188	-	410,104	3,079,112		
Investment properties	2,830,074	412,692	-	429,184	-	(462,260)	3,209,690		
Property for									
development and sale	1,680,377	-	-	1,708,832	(12,212)	52,156	3,429,153		
Financial assets at Fair									
value through profit or									
loss: Unquoted									
equities	45,912	69,971	-	-	-	-	115,883		
Debt securities	1,484,211	119,168	25,032	-	-	207,319	1,835,730		
	8,639,745	563,421	93,091	2,178,204	(12,212)	207,319	11,669,568		

	The Group and the Company						
	At 1 January	Total gain profit or loss	Revaluation surplus	Additions	Disposals	Other movement	Total
	\$'000	\$'000	\$'000	\$'000		\$'000	\$'000
2019							
Freehold and							
leasehold properties	1,971,544	-	733,912	29,135	-	(135,420)	2,599,171
Investment properties	2,071,751	510,474	-	1,265,961	(295,112)	(723,000)	2,830,074
Property for							
development and sale	490,861	-	-	1,167,491	(799,774)	821,799	1,680,377
Financial assets at Fair							
value through profit or							
loss – unquoted							
equities	44,382	-	-	-	-	1,530	45,912
Debt securities	1,459,801	-	(18,870)	-	-	43,280	1,484,211
	6,038,339	510,474	715,042	2,462,587	(1,094,886)	8,189	8,639,745

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11. Financial Assets (Continued)

Assets measured at fair value (continued)

Total gains or losses (realized and unrealized) for the year in the above table are presented in the consolidated statement of profit or loss and other comprehensive income as follows:

	The Group and the Company		
	2020	2019	
	\$'000	\$'000	
Total gains or losses recognized in			
statement of profit or loss			
Net fair value gains on investment properties (Note 26)	412,692	510,474	
	2020	2019	
	\$'000	\$'000	
Total gains or losses recognized in			
statement of other comprehensive income Net fair value gains on freehold and leasehold properties			
through other comprehensive income (Note 5)	68,059	733,912	

Fair value sensitivity

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

▶ Level 1 — Quoted (unadjusted) market prices in active markets for identical assets or liabilities.

► Level 2 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable.

► Level 3 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable. This level mainly comprises of various freehold and investment properties, various unquoted equity securities, and the unquoted, illiquid Series G Government of Barbados debt securities. Freehold and investment properties are fair valued by professional external valuators. Unquoted equity securities are held either at cost, being the fair value of the consideration paid on acquisition, or at fair value based on market value ratios such as book value per share. The Series G debt securities are valued using a discounted cash flow model that incorporates expected cash flows and a risk adjusted yield curve issued by the Central Bank of Barbados. Assets in level 3 held at cost are regularly assessed for impairment.

For properties classified as level 3, an increase/decrease in the sales comparative approach will result in a decrease/increase in the property values. The Series G Government of Barbados debt securities classified as level 3 were valued using a yield of 6.99%. A 1% increase/decrease in this yield would have resulted in a decrease/increase in the fair value of these assets of BBD\$20,990,000 and BBD\$30,004,000 respectively (2019: BBD\$19,315,000 and BBD\$27,610,000). The Group does not regard that any reasonable change in the valuation assumptions of level 3 equity securities will have any significant impact on the consolidated financial statements.

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12. Loans and Receivables

	The Gr	oup	The Company		
	Carrying Value 2020 \$'000	Carrying Value 2019 \$'000	Carrying Value 2020 \$'000	Carrying Value 2019 \$'000	
Insurance receivables		,		•	
Premiums receivable	780,648	1,181,530	780,648	1,181,530	
Less impairment provisions	(70,494)	(50,946)	(70,494)	(50,946)	
Due from reinsurers	207,605	248,593	207,605	248,593	
Less impairment provisions	(77)	(99)	(77)	(99)	
Policy loans	330,369	328,199	330,369	328,199	
Less impairment provisions	(214,470)	(202,025)	(214,470)	(202,025)	
Commissions paid in advance	227,752	234,737	227,752	234,737	
Agents advances	14,966	2,368	14,966	2,368	
Less impairment provisions	(1,699)	(1,699)	(1,699)	(1,699)	
	1,274,600	1,740,658	1,274,600	1,740,658	
Other receivables					
Secured loan receivable (Note 12(b))	97,723	90,460	97,723	90,460	
Less impairment provisions	(339)	(102)	(339)	(102)	
Due from stockbrokers	79,320	1,204	79,320	1,204	
Amounts held in trust (Note 12(a)) Lease Equipment Financing (Note	512,180	11,171	512,180	11,171	
12(c))	1,261,562	-	1,261,562	-	
Other loans and receivables	832,185	428,350	832,135	428,300	
Interest receivable	6,402	3,448	6,402	3,448	
	2,789,033	534,531	2,788,983	534,481	
	4,063,633	2,275,189	4,063,583	2,275,139	
Non-current	1,224,524	90,358	1,224,524	90,358	
Current	2,839,109	2,184,831	2,839,059	2,184,781	
	4,063,633	2,275,189	4,063,583	2,275,139	
	The G	oup	The Company		
	Fair	Fair	Fair	Fair	
	Value	Value	Value	Value	
	2020 \$'000	2019 \$'000	2020 \$'000	2019 \$'000	
oans and receivables	4,063,633	2,275,189	4,063,583	2,275,139	

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(Expressed in Jamaican dollars unless otherwise indicated)

12. Loans and Receivables (Continued)

(a) Amounts held in trust represent net deposits with Nunes, Scholefield, DeLeon & CO, on the properties for development and sale, the Cambridge and the Camden.

(b) Secured loan receivable

		The Group and the Company					
			Undisc	Undiscounted cash flows 2020			
	Carrying Value	Fair Value	One to Three years	Four to Five years	Total		
	\$'000	\$'000	\$'000	\$'000	\$'000		
Principal Interest	97,383	94,920 -	97,383 5,880	-	97,383 5,880		
Total	97,383	94,920	103,263	-	103,263		
			Undisc	ounted cash f 2019	lows		
	Carrying Value	Fair Value	One to Three years	Four to Five years	Total		
	\$'000	\$'000	\$'000	\$'000	\$'000		
Principal Interest	90,358 	89,865 -	90,358 9,068	-	90,358 9,068		
Total	90,358	89,865	99,426	-	99,426		

On 11 August 2016, an agreement for sale and purchase of the ordinary shares in Ocho Rios Beach Limited was signed by all minority shareholders for the acquisition, by the majority shareholder, Island International Limited. The Group's investment holding of 24,000 ordinary shares were sold at a price of US\$37 per share to be paid over a five (5) year period at an interest rate of 4% per annum, with security in the form of a first legal mortgage on the property owned by Island International Limited.

Interest is payable in arrears in quarterly instalments on the last business day of March, June, September and December of each year. Principal repayments commenced September 2018 and are scheduled annually thereafter.

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12. Loans and Receivables (Continued)

(c) Lease Equipment Financing

During the year, a lease financing arrangement was acquired as a part of the transfer of assets supporting the NCBIC insurance and annuities portfolio. The remaining term of this arrangement is nine (9) years at an annual interest rate of 7.45%

	The Group and the Company					
				Undisc	ounted casl 2020	h flows
	Carrying Value	Fair Value	One to Three years	Four to Five vears	Five to Ten	Total
	\$'000	\$'000	\$'000	\$'000	years \$'000	\$'000
Principal Interest	1,261,562	1,261,562 -	157,090 381,231	181,356 177,525	676,414 175,928	1,014,860 734,684
Total	1,261,562	1,261,562	538,321	358,881	852,342	1,749,546

13. Cash and Cash Equivalents

	The Group and The Company	
	2020 \$'000	2019 \$'000
(a) Cash and Cash equivalents		
Cash at bank and in hand	6,414,120	1,603,624
Short term deposits (90 days or less)	1,672,448	2,480,338
Cash and cash equivalents – unit linked funds	1,215,453	1,025,535
Less impairment provision (Note 37(b)(vii))	(23,615)	(72,147)
	9,278,406	5,037,350

Included in short term deposits is:

J\$6,559,000 or BBD\$100,000 (2019 - J\$6,300,000 or BBD\$100,000) pledged with the Financial Services Commission of Barbados.

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13. Cash and Cash Equivalents (Continued)

(a) Cash and cash equivalents (continued)

The short-term deposit portfolio yielded an average return of 2.61% (2019: 1.55%).

	The Group and The Company	
	2020	2019
	\$'000	\$'000
At beginning of year	5,046,085	5,117,720
Net increase/(decrease) in cash used in cash and cash equivalents	4,286,516	(205,360)
Effective of exchange rates changes on cash and cash equivalents	41,956	133,725
At end of year	9,374,557	5,046,085

The Group and the Company enter into collateralized resale agreements which may result in credit exposure in the event that the issuer of the underlying security to the transaction is unable to fulfill its contractual obligations. Included in the total cash and cash equivalents are securities purchased under resale agreements for the General fund and the Segregated funds in the amount of \$980,131,000 and \$688,414,000 (2019 - \$1,976,079,000 and \$735,862,000), respectively, regarded as cash equivalents for the purposes of the statement of cash flows.

(b) Cash and Cash equivalents of mutual fund unit holders

	The Group and The Company	
	2020 \$'000	2019 \$'000
Cash and cash equivalents in mutual funds	96,649	8,778
Less impairment provision (Note 37(b)(vii))	(498)	(43)
Net cash and cash equivalents in mutual funds	96,151	8,735
14. Share Capital		
	The Group and The Company	
	2020	2019
	\$'000	\$'000
Authorized		
547,686,000 (2019: 126,525,000) ordinary shares of no par value Issued and fully paid		
547,686,000 (2019: 126,525,000) ordinary shares of no par value	13,526,525	126,525

As at 30 September 2020, the Company increased its authorised share capital to 547,685,690 ordinary shares and issued 421,160,690 Ordinary Shares to its parent Guardian Insurance Limited ("GIL") in exchange for an additional capital injection of Thirteen Billion, Four Hundred Million Jamaica Dollars (\$13,400,000,000). The additional capital provided balance sheet support for the purchase of the life insurance and annuities portfolios of NCBIC (See Notes 9 and 42).

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

15. Stock Option Reserve

The current status of options inclusive of bonus issues and stock options to date is as follows:

The Group and The Company		
2020	2019	
\$'000	\$'000	
27,380	40,760	
(27,380)	(13,380)	
	27,380	
	2020 \$'000 27,380 (27,380)	

Performance Share Option Plan

The Group operates a Stock Option Plan for its Executives. A total of 33,890,023 shares have been allocated to this plan since inception inclusive of bonus issues and stock dividends. Increases were approved at the Annual Meeting in 1999, 2004 and in 2011.

The movement in the number of share options outstanding for the year is as follows:

	2020 Average Exercise Price TTD	2020 Options 000s	2019 Average Exercise Price TTD	2019 Options 000s
At beginning of year	\$24,51	205	\$22.86	366
Lapsed	\$24.51	(205)	\$20.77	(161)
At end of year	=	-	\$24.51 =	205

The exercise price of the options granted up to 2008 is equal to the average market price of the shares on the three dealing days preceding the date of the grant. The exercise price of the options granted in 2011 is the greater of \$18.00 and the adjusted reference price. The vesting period is 2 years. Options are exercisable starting two years from the grant date up to the eighth anniversary of the date of grant. The Group has no legal or constructive obligation to repurchase or settle the options in cash.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

15. Stock Option Reserve (Continued)

Share options outstanding at the end of the year have the following expiry dates and exercise prices:

		Number of s	shares
	Exercise	000s	000s
Expiry date	Price	2020	2019
	TTD		
31 Mar 2020	\$24.51	(205)	205
		-	205

The options outstanding under the performance share option plan will continue to be exercisable until the expiration dates.

As stated in note 2(s)(ii), Guardian Holdings Limited replaced its former Group performance share option plan with a Group cash-based long-term performance incentive plan. As part of the approach to effect the closure of the share-based plan, on 9 March 2017, the Guardian Holdings Limited Board of Directors approved the repurchase of certain options granted under the plan. The remaining options outstanding under the performance share option plan will continue to be exercisable until 31 March 2020.

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16. Reserves

	The Group and the Company					
	Special Investment Reserve	Property Revaluation Reserve	Translation Reserve	Fair Value Reserve	Total	
	\$'000	\$'000	\$'000	\$'000	\$'000	
Balance at 1 January 2020	5,289,228	1,689,220	33,751	216,367	7,228,566	
Other comprehensive income	-	51,044	(20,995)	306,788	336,837	
Transfer from retained earnings	(2,965,066)	_	529	-	(2,964,537)	
At 31 December 2020	2,324,162	1,740,264	13,285	523,155	4,600,866	
	0.404.550	4 400 700	40.047	445 407	4 70 4 000	
Balance at 1 January 2019	3,494,556	1,138,786	16,047	115,497	4,764,886	
Other comprehensive income	-	550,434	17,704	100,788	668,926	
Transfer from retained earnings	1,794,672	-	-	82	1,794,754	
At 31 December 2019	5,289,228	1,689,220	33,751	216,367	7,228,566	

The property revaluation reserve is used to record increases or decreases in the carrying amount of an item of property that has been revalued. If an asset's carrying amount is increased as a result of a revaluation, the increase is recognized in equity under the heading of property revaluation reserve. However, the increase is recognized in the statement of profit or loss to the extent that it reverses a revaluation decrease of the same asset previously recognized in other comprehensive income. If the asset's carrying amount is decreased as a result of a revaluation, the decrease is recognized in the statement of profit or loss.

The translation reserve is used to record exchange differences arising from the branches, whose functional currency is different to the functional currency used in the financial statements. Differences in retranslating opening net assets for investment in the branches using the exchange rate at year end compared to the exchange rate at the beginning of the year are recognized in other comprehensive income and taken to the translation reserve. The difference between a branch's profit or loss for the year translated at the year-end exchange rate and the profit or loss for the year converted at the average rate for the year is recognized in other comprehensive income and taken to the translation reserve.

The special investment reserve represents a non-distributable reserve established under the provisions of the Insurance Regulations, 2001 (Note 2(m)).

Notes to the Consolidated Financial Statements

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17. Insurance Contracts

(a) Composition is as follows:

	The Group and The Company		
	2020 \$'000	2019 \$'000	
By line of business –			
Ordinary life	(17,548,597)	1,248,315	
Annuities	27,289,698	15,893,947	
Group life, health and personal accident	1,642,186	437,042	
NCBIC OMNI fund	30,643,871	-	
	42,027,158	17,579,304	
By insurance contract type –			
Long term insurance contracts:			
With fixed and guaranteed terms and without DPF	40,039,472	16,766,642	
With fixed and guaranteed terms and with DPF	345,500	375,620	
	40,384,972	17,142,262	
Short term insurance contracts:	1,642,186	437,042	
	42,027,158	17,579,304	

	The Group and the Company				
	Ordinary Life	Annuities	Group Life, Health and Personal Accident	Total	
	2020	2020	2020	2020	
	\$'000	\$'000	\$'000	\$'000	
At 1 January	1,248,315	15,893,947	437,042	17,579,304	
Decrease in reserves for future policy benefits	(8,072,205)	(967,410)	(82,444)	(9,122,059)	
Portfolio transfer- reserves	(10,724,904)	12,363,161	1,287,588	2,925,845	
NCBIC OMNI fund	30,643,871	-	-	30,643,871	
Exchange rate adjustment	197	-	-	197	
At 31 December	13,095,274	27,289,698	1,642,186	42,027,158	

Notes to the Consolidated Financial Statements

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(Expressed in Jamaican dollars unless otherwise indicated)

17. Insurance Contracts (Continued)

(a) Composition is as follows: (continued)

,	The Group and The Company				
			Group Life		
			Health and		
	Ordinary		Personal		
	Life	Annuities	Accident	Total	
	2019	2019	2019	2019	
	\$'000	\$'000	\$'000	\$'000	
At 1 January	3,235,029	16,557,831	205,750	19,998,610	
(Decrease)/increase in reserves for future					
policy benefits	(1,987,090)	(663,884)	231,292	(2,419,682)	
Exchange rate adjustment	376	-	-	376	
At 31 December	1,248,315	15,893,947	437,042	17,579,304	

(b) By insurance contract type -

	The Group and The Company				
	With Fixed and Guaranteed Terms and without DPF	With Fixed and Guaranteed Terms and with DPF	Short Term Insurance Contracts (Group Life, Health and Personal Accident)	Total	
	2020	2020	2020	2020	
	\$'000	\$'000	\$'000	\$'000	
At 1 January	16,766,642	375,620	437,042	17,579,304	
Refinements and corrections	(6,573,426)	-	-	(6,573,426)	
Change in mortality	(638,833)	-	-	(638,833)	
Change in lapse rates	(187,001)	8,001	-	(179,000)	
Change in interest rates	61,210	(67,242)	-	(6,032)	
Change in expenses	(475,589)	475	-	(475,114)	
Other assumptions changes	(2,029,675)	28,646	(82,444)	(2,083,473)	
NCBIC Insurance and Annuities portfolios	1,638,257	-	1,287,588	2,925,845	
NCBIC OMNI fund	30,643,871	-	-	30,643,871	
Exchange rate adjustment	197	-	-	197	
Normal increase due to the passage of time	833,819	-	-	833,819	
At 31 December	40,039,472	345,500	1,642,186	42,027,158	

Notes to the Consolidated Financial Statements

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17. Insurance Contracts (Continued)

(b) By insurance contract type – (continued)

	The Group and The Company				
	With Fixed and Guaranteed Terms and without DPF	With Fixed and Guaranteed Terms and with DPF	Short Term Insurance Contracts (Group Life, Health and Personal Accident)	Total	
	2019 \$'000	2019 \$'000	2019 \$'000	2019 \$'000	
At 1 January	19,162,488	630,372	205,750	19,998,610	
Refinements and corrections	(1,638,595)	(3,063)	236,202	(1,405,456)	
Change in mortality	(111,495)	906	-	(110,589)	
Change in lapse rates	(59,314)	(8,632)	-	(67,946)	
Change in interest rates	(1,123,778)	(147,595)	-	(1,271,373)	
Change in expenses	(438,323)	(91,513)	-	(529,836)	
Other assumptions changes Changes due to the issuance of	632,006	(5,861)	(4,910)	621,235	
new policies	(986,403)	(4,288)	-	(990,691)	
Foreign currency translation	6,601	-	-	6,601	
Normal increase due to the					
passage of time	1,323,455	5,294	-	1,328,749	
At 31 December	16,766,642	375,620	437,042	17,579,304	

18. Investment Contracts

	The Group and The Company				
	Carrying	Carrying	Fair		
	Value	Value	Value	Value	
	2020	2020	2019	2019	
	\$'000	\$'000	\$'000	\$'000	
Deposits administration funds	19,645,088	19,645,088	18,547,303	18,547,303	
Segregated fund liabilities	15,144,908	15,144,908	16,406,699	16,406,699	
	34,789,996	34,789,996	34,954,002	34,954,002	

These represent funds managed by the Group and the Company on behalf of pension schemes and policyholders invested in unit-linked funds.

Contributors to the deposit administration funds are paid a fixed annual rate of return in the first policy year, with the rate being revised on at least an annual basis thereafter. At the end of the year, there were 145 (2019 - 148) schemes of which 54 (2019 - 58) were actively contributing to the fund.

Deposit administration fund liabilities carry floating rates of interest and therefore the carrying amounts approximate their fair values.

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18. Investment Contracts (Continued)

The movements in the liabilities arising from investment contracts are summarized below:

	The Group and The Company					
	Deposit Admin Funds	Segregated Fund Liabilities	2020 \$'000	Deposit Admin Funds	Segregated Fund Liabilities	2019 \$'000
At beginning of year Deposits received	18,547,303 1,630,504	16,406,699 5,448,467	34,954,002 7.078,971	18,865,830 1,841,523	14,058,576 2,692,188	32,924,406 4,533,711
Management expenses Withdrawals	(24,426)	(44,443)	(68,869)	(27,700)	(37,361)	(65,061)
Investment contract benefits	(1,595,026)	(5,023,212)	(6,618,238)	(3,042,950)	(2,558,740)	(5,601,690)
(Note 31) Net exchange differences	720,254 366,479	(1,642,603) -	(922,349) 366,479	794,077 116,523	2,252,036	3,046,113 116,523
At end of year	19,645,088	15,144,908	34,789,996	18,547,303	16,406,699	34,954,002

The liabilities of the Segregated funds are carried at fair value based on the performance of the underlying assets. Deposits and withdrawals are credited and charged to the unit linked fund liabilities. Unit values are determined by dividing the value of the assets in the funds on a valuation date by the number of units in the funds on the valuation date.

19. Other Policy Liabilities

	The Group and The Company		
	2020	2019	
	\$'000	\$'000	
Claims payable	2,103,107	1,634,656	
Deposits on premiums and premiums received in advance	865,163	596,492	
Dividends on deposit	12,623	12,240	
	2,980,893	2,243,388	

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20. Deferred Taxation

The following amounts are shown in the statement of financial position:

	The Group and The Company		
	2020	2019	
	\$'000	\$'000	
Deferred tax liabilities			
- Crystallizing in less than 12 months	139,614	69,248	
- Crystallizing after more than 12 months	1,823,539	1,586,815	
	1,963,153	1,656,063	
The movement on the net deferred tax account is as follows:			
At 1 January	1,656,063	1,260,515	
Charge for the year (Note 33(a))	177,025	82,912	
Deferred tax charge on FVOCI securities	113,030	129,349	
Exchange rate adjustments	20	(191)	
Tax charged to equity in respect of revaluation of properties (Note 33(c))	17,015	183,478	
At 31 December	1,963,153	1,656,063	

The movement in the net deferred tax assets and liabilities during the year is attributable to the following items:

	The Group and The Company				
	Balance December 2019	Exchange Rate Adjustment	Charge /(Credit) for the Year	Charge /(Credit) OCI	Balance December 2020
	\$'000	\$'000	\$'000	\$'000	\$'000
Future distributions	262,640	-	67,468	-	330,108
Lease liabilities	(26)	-	-	-	(26)
Accelerated tax depreciation	183,152	-	(51,702)	-	131,450
Investments at fair value through profit or					
loss	476,841	20	126,396	-	603,257
Investments at fair value through OCI	289,587	-	71,566	76,327	437,480
Revaluation of properties	443,869	-	-	17,015	460,884
Allowance for expected credit loss	-	-	(36,703)	36,703	
	1,656,063	20	177,025	130,045	1,963,153

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20. Deferred Taxation (Continued)

	The Group and The Company				
	Balance December 2018	Changes on initial application of IFRS 9	Charge for the Year	Revaluation of Properties	Balance December 2019
	\$'000		\$'000	\$'000	\$'000
Future distributions	89,897	-	172,743	-	262,640
Lease liabilities	-	-	(26)	-	(26)
Accelerated tax depreciation Investments at fair value through profit	236,834	-	(53,682)	-	183,152
or loss	549,217	-	(72,376)	-	476,841
Investments at fair value through OCI	124,176	-	165,411	-	289,587
Revaluation of properties	260,391	-	-	183,478	443,869
At 31 December 2019	1,260,515	-	212,070	183,478	1,656,063

21. Other Liabilities

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Due to related parties (Note 36) Amount due to reinsurers	37,091 139,510	74,185 128,650	
Deposits held in trust Sundry payables	1,070,843 2,598,848	452,902 3,012,209	
	3,846,292	3,667,946	

All amounts due to related parties are unsecured, non-interest bearing and are without fixed repayment terms. Amounts held in trust represent net deposits on the property for development and sale, the Cambridge and Camden (2019 – The Cambridge).

22. Net Premium Income

(a) Insurance premium income

	The Group and The Company		
	2020	2019	
	\$'000	\$'000	
By line of business –			
Ordinary life - first year	983,479	866,561	
Ordinary life – renewal	5,510,811	4,980,823	
Annuities	1,773,036	1,021,949	
Group life	1,215,126	926,400	
Health	6,409,976	6,406,274	
	15,892,428	14,202,007	
By insurance type -			
Long-term insurance contracts with fixed and guaranteed terms	8,267,326	6,869,333	
Short-term insurance contracts	7,625,102	7,332,674	
	15,892,428	14,202,007	

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22. Net Premium Income (Continued)

(b) Insurance premium ceded to reinsurers

	The Group and The Company		
	2020 20		
	\$'000	\$'000	
By line of business –			
Ordinary life	256,954	279,405	
Group life	4,915	21,490	
Health	124,843	123,487	
	386,712	424,382	
By insurance type -			
Long-term reinsurance contracts	256,954	279,405	
Short-term reinsurance contracts	129,758	144,977	
	386,712	424,382	

23. Policy Acquisition Expenses

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Commissions	1,686,697	1,627,012	
Other expenses for the acquisition of insurance and investment contracts	511,170	736,329	
	2,197,867	2,363,341	

24. Net Insurance Benefits and Claims

	The Group and The Company		
	2020 \$'000	2019 \$'000	
By insurance benefit type –			
Death claims	1,445,477	1,139,013	
Maturities	80,531	57,596	
Surrendered policies and bonus additions	620,032	392,436	
Annuities	1,441,796	1,237,046	
Health	4,597,478	5,261,479	
Disability	6,994	9,976	
Living benefits	238,765	217,601	
	8,430,704	8,315,147	

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24. Net Insurance Benefits and Claims (Continued)

	The Group and the Company						
		2020			2019		
	Gross \$'000	Reinsurance \$'000	Net \$'000	Gross \$'000	Reinsurance \$'000	Net \$'000	
Insurance benefits							
Long-term insurance contracts with fixed and guaranteed terms and without DPF: - death, maturity and surrender benefits	3.321.270	(63,741)	3,257,529	2,739,132	(64,947)	2,674,185	
Long-term insurance contracts with fixed and guaranteed terms and with DPF:	-,	(,,)	-,,	_,,.	(-,-,-,)	_,_ , , , , , , , , , , , , , , , , , ,	
 death, maturity and surrender benefits 	22,256	-	22,256	17,288	-	17,288	
Short term insurance contracts	5,170,413	(19,494)	5,150,919	5,668,943	(45,269)	5,623,674	
Total net insurance benefits and claims	8,513,939	(83,235)	8,430,704	8,425,363	(110,216)	8,315,147	

25. Investment Income

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Fair value through profit or loss assets - interest income Fair value through profit or loss assets - dividend income Loans and receivables - interest income Cash and cash equivalents - interest income Less: Investment expenses	721,333 123,755 57,785 58,159 (92,993)	749,995 196,108 29,898 45,556 (106,046)	
Unit linked funds: Fair value through profit or loss assets – interest income Fair value through profit or loss assets – dividend income Cash and cash equivalents – interest income Investment management fee	868,039 484,975 89,120 30,760 (327,168) 277,687	915,511 445,170 151,307 16,694 (338,407) 274,764	
Fair value through other comprehensive income - interest income Amortised Cost/Held-to-maturity assets - interest income	1,199,294 2,389,792 4,734,812	397,732 2,332,842 3,920,849	

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26. Net Fair Value (Losses)/Gains on Financial Assets at Fair Value Through Profit of Loss and Investment Properties

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Equity securities	(2,706,250)	2,951,171	
Fixed income securities	(47,135)	63,830	
Fair value gains on investment properties	412,692	506,974	
	(2,340,693)	3,521,975	
Unit linked funds	<u>, </u>		
Equity securities	(1,950,641)	1,937,414	
Fixed income securities	(28,952)	-	
Fair value gains on investment properties	-	3,500	
-	(1,979,593)	1,940,914	
	(4,320,286)	5,462,889	

27. Net realized gains on financial and other assets

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Net realized gains on financial assets:			
- gains on property for development and sales	12,212	36,757	
- mandatorily at fair value through profit or loss	52,875	193,037	
Net realized gains on financial assets – unit linked	5,133	6,096	
	70,220	235,890	

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28. Fee Income

	The Group and T	The Group and The Company		
	2020 \$'000	2019 \$'000		
Policy administration and asset management services:				
Insurance contracts	35,007	35,814		
Investment contracts without a discretionary participation feature	707,949	582,709		
Surrender charges – insurance contracts	74,661	71,185		
Service charges	7,069	12,341		
Other	20,500	17,967		
	845,186	720,016		

Included in fee income is \$903,112,000 (2019: \$776,364,000) relating to revenue from contracts with customers as per IFRS 15.

29. Other Income

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Rental income	26,945	31,712	
Rental Income – unit linked Other income	- 20,277	3,221 2,653	
	47,222	37,586	

30. Net Impairment (Losses)/Gains on Financial Assets

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Investment securities measured at fair value through other			
comprehensive income	(242,561)	15,366	
Investment securities measured at amortized cost	`112,353´	70,297	
Loans and receivables (Note 37(b)(vii))	(42,748)	(51,836)	
Cash and cash equivalents	48,077	(18,657)	
	(124,879)	15,170	

31. Investment Contract Benefits

	The Group and The Company		
	2020	2019	
	\$'000	\$'000	
Investment contracts benefits (Note 18)	922,349	(3,046,113)	
	922,349	(3,046,113)	

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32. Operating Expenses

	The Group and T	he Company
	2020	2019
	\$'000	\$'000
Staff cost (see below)	2,091,802	2,820,416
Depreciation and amortization (Notes 5, 6, 9)	241,190	212,615
Auditors' remuneration	19,431	23,800
Directors' fees	12,889	13,558
Asset tax	61,019	44,484
Other expenses	2,151,439	1,518,115
	4,577,770	4,632,988
	The Group and	I The Company
	2020	2019
	\$'000	\$'000
Staff cost includes:		
Wages, salaries and bonuses	1,704,608	2,345,678
Health and medical	63,033	57,209
Staff training	17,021	32,15
National insurance	135,402	115,639
Long-term incentive plan	33,334	59,10
Pension costs	84,506	78,316
Termination benefits	(8,953)	55,122
Other	62,851	77,19
	2,091,802	2,820,416

33. Taxation

(a) Taxation is computed as follows:

, , ,	The Group and T	The Group and The Company		
	2020 \$'000	2019 \$'000		
Current:				
Income tax at 25%	2,617,778	589,100		
Deferred income tax (Note 20)	177,025	82,912		
	2,794,803	672,012		

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33. Taxation (Continued)

(b) Reconciliation of applicable tax charge to effective tax charge for net profit:

	The Group and	The Group and the Company		
	2020 \$'000	2019 \$'000		
Profit before tax	12,110,192	8,608,252		
Tax calculated at 25% Income not subject to tax	3,027,548 (996,750)	2,152,063 (1,500,682)		
Expenses not deductible for tax Net effect of other charges and allowance	719,277 44,728	45,060 (24,429)		
Tax charge for the year	2,794,803	672,012		

(c) Income tax effect related to other comprehensive income:

	The Group and The Company					
		2020			2019	
	Before tax amount \$'000	Tax expense \$'000	Net of tax amount \$'000	Before tax amount \$'000	Tax expense \$'000	Net of tax amount \$'000
Losses on fair value through other comprehensive securities – subject to tax	452,120	(113,030)	339,090	516,547	(129,349)	387,198
Gains on property revaluation Total	68,059 520,179	(17,015) (130,045)	51,044 390,134	733,912 1,250,459	(183,478) (312,827)	550,434 937,632

34. Dividends

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Dividends declared and paid during the year:			
Final dividend for 2019 - \$5.37 per share (2019 - \$5.10 per share)	679,150	645,172	
First interim dividend for 2020 - \$4.53 per share (2019 - \$4.27 per share)	1,240,780	540,000	
Third interim dividend for 2019 - \$4.69 per share	-	593,190	
	1,919,930	1,778,362	

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35. Adjustment for Non-Cash Items in Operating Profit

	The	Group	The	Company
	2020 \$'000	2019 \$'000	2020 \$'000	2019 \$'000
Depreciation (Note 5 & 6)	214,234	185,691	214,234	185,691
Amortization of intangible assets (Note 9) Net fair value gains on financial assets for	26,956	26,924	26,956	26,924
General Funds (Note 26)	2,753,385	(3,015,001)	2,753,385	(3,015,001)
Net realized gains on financial assets (Note 27) Net impairment gains on financial assets (Note	(58,008)	(199,133)	(58,008)	(199,133)
30)	124,879	(15,170)	124,879	(15,170)
Change in fair value of investment properties (Note 26)	(412,692)	(510,474)	(412,692)	(510,474)
Net movement in impairment of cash and cash Equivalents	48,112	(18,657)	48,112	(18,657)
Gain on disposal of property and equipment	(3,163)	(1,993)	(3,163)	(1,993)
Gain on sale of property held for development	(12,212)	(36,757)	(12,212)	(36,757)
Unrealized foreign exchange (gains)/losses Net fair value gains on financial assets for Unit	(718,033)	(435,495)	(718,033)	(435,495)
Linked Funds (Note 26)	1,979,593	(1,937,414)	1,979,593	(1,937,414)
	3,943,051	(5,957,479)	3,943,051	(5,957,479)

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36. Related Party Disclosures

Details of significant transactions carried out during the year with related parties are, as follows:

	The Group and The Company		
	2020 \$'000	2019 \$'000	
Technical fees, computer lease rentals, software maintenance and rebranding fees paid to fellow subsidiary	(281,233)	(176,185)	
Management fees earned from fellow subsidiaries	20,500	17,967	
Approved deposit administration fund of fellow subsidiary - Contributions (net) Refunds Interest credited	13,023 (1,696) <u>6,517</u>	14,703 (3,971) 7,480	
Due to related parties (Note 21)	37,091	74,185	
Lease income - subsidiary	2,578	2,670	
Key management compensation Salaries and other short-term benefits Terminal Gratuity Long-Term Incentive Post-employment benefits	591,417 	549,749 620,554 59,107 17,989 1,247,399	

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36. Related Party Disclosures (Continued)

	The Group and the Company		
	2020 \$'000	2019 \$'000	
Balances with Affiliates			
Bank deposits	1,686,942	914,294	
Investments			
Repurchase agreements	1,047,324	526,651	
Fixed deposits	2,736	2,727	
Bonds	440,139	527,616	
Equities	3,228,806	4,391,997	
	4,719,005	5,448,991	
Interest and dividends income	50,705	98,668	
Other charges	29,628	27,236	
Total assets of fellow subsidiaries from which management fees are earned.	21,123,525	20,642,951	

The related party balances on the consolidated statement of financial position are due within 12 months and their carrying value approximate to fair value.

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37. Management of Insurance and Financial Risk

The Group issues contracts that transfer insurance risk or financial risk or both. This section summarizes these risks and the way the Group manages them.

a. Insurance risk

The risk under any insurance contract is the possibility that the insured event occurs and the uncertainty that the Group will have sufficient assets to satisfy the benefits payable under the contract. By the very nature of an insurance contract, this risk is random and therefore unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are random and the actual number and amount of claims and benefits will vary from year to year from the estimate established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio. The Group has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

Long term insurance contracts

(i) Frequency and severity of claims

For contracts where death is the insured risk, the most significant factors that could increase the overall frequency of claims are epidemics or widespread changes in lifestyle, such as eating, smoking and exercise habits, resulting in earlier or more claims than expected. For contracts where survival is the insured risk, the most significant factor is continued improvement in medical science and social conditions that would increase longevity.

At present, these risks do not vary significantly in relation to the location of the risk insured by the Group. However, undue concentration by amounts could have an impact on the severity of benefit payments on a portfolio basis.

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(i) Frequency and severity of claims (continued)

For contracts with fixed and guaranteed benefits and fixed future premiums, there are no mitigating terms and conditions that reduce the insurance risk accepted. For contracts with discretionary participation features ("DPF"), the participating nature of these contracts results in a significant portion of the insurance risk being shared with the insured party.

The Group charges for mortality risk on a monthly basis for all insurance contracts. For long term contracts without fixed and guaranteed terms, it has the right to alter these charges based on its mortality experience and hence minimize its exposure to mortality risk. Delays in implementing increases in charges and market or regulatory restraints over the extent of the increases may reduce its mitigating effect.

The Group manages these risks through its underwriting strategy and reinsurance arrangements. The underwriting strategy is intended to ensure that the risks underwritten are well diversified in terms of type of risk and the level of insured benefits. For example, the Group balances death risk and survival risk across its portfolio. Medical selection is also included in the Group's underwriting procedures, with premiums varied to reflect the health condition and family medical history of the applicants. The Group has a group-wide retention limit of \$25,000,000 on any single life insured.

The Group reinsures the excess of the insured benefit over \$25,000,000 for standard risks (from a medical point of view) under an excess of loss reinsurance arrangement. The Group does not have in place any reinsurance for contracts that insure survival risk.

The table below presents the concentration of insured benefits across five bands of insured benefits per individual life assured. The benefit insured figures are shown gross and net of the reinsurance contracts described above. At year-end, none of these insurance contracts had triggered a recovery under the reinsurance held by the Group. As was the case in the previous year, the risk is concentrated at the lower value bands. (These tables do not include annuity contracts, for which a separate analysis is reported in this note.)

	The Group and The Company						
		202	0				
		Total Benefit	s Insured				
Benefits assured per life	Before reinsura	ance	After reinsu	rance			
\$'000	\$'000	%	\$'000	%			
1,000 - 5,000	352,425,066	81	346,006,322	83			
5,001 - 10,000	50,760,317	11	44,148,401	11			
10,001 - 15,000	10,841,786	2	7,600,880	2			
15,001 - 20,000	8,437,014	2	5,668,261	1			
20,001 and over	19,352,763	4	11,270,434	3			
Total	441,816,946	100	414,694,298	100			

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(i) Frequency and severity of claims (continued)

	Th	The Group and The Company						
		2	019					
		Total Ben	efits Insured					
Benefits assured per life	Before reinsu	After reinsu	irance					
\$'000	\$'000	%	\$'000	%				
1,000 - 5,000	268,223,210	83	261,429,553	88				
5,001 - 10,000	32,216,616	10	25,134,671	9				
10,001 - 15,000	7,583,863	2	4,032,858	1				
15,001 - 20,000	5,166,816	2	2,299,743	1				
20,001 and over	11,488,215	3	2,728,190	1				
Total	324,678,720	100	295,625,015	100				

The following table for annuity insurance contracts illustrates the concentration of risk based on five bands that group these contracts in relation to the amount payable per annum as if the annuity was in payment at the year end. The greatest risk concentration remains at the highest band, which is consistent with the prior year. The Group does not hold any reinsurance contracts against the liabilities carried for these contracts.

			nd The Company Payable Per Annum	
Annuities payable per annum per life	2020		2019	
\$'000	\$'000	%	\$'000	%
0 - 200,000	512,227	13	368,054	16
200,001 - 300,000	260,561	7	174,078	8
300,001 - 400,000	257,032	6	180,129	8
400,001 - 500,000	230,834	6	151,971	7
More than 500,000	2,697,094	68	1,375,853	61
Total	3,957,748	100	2,250,085	100

Insurance risk for contracts disclosed in this note is also affected by the contract holders' right to pay reduced or no future premiums, to terminate the contract completely, or to exercise a guaranteed annuity option. As a result, the amount of insurance risk is also subject to contract holder behaviour. On the assumption that contract holders will make decisions rationally, overall insurance risk can be assumed to be aggravated by such behaviour. For example, it is likely that contract holders whose health has deteriorated significantly will be less inclined to terminate contracts insuring death benefits than those contract holders remaining in good health. The Group has factored the impact of contract holders behaviour into the assumptions used to measure these liabilities.

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(ii) Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long-term insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and the variability in contract holder behaviour.

The Group uses appropriate base tables of standard mortality according to the type of contract being written and the territory in which the insured person resides. An investigation into the actual experience of the Group is carried out, and statistical methods are used to adjust the crude mortality rates to produce a best estimate of expected mortality for the future. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. Where this is not the case, the best estimate of future mortality is based on standard industry tables adjusted for the Group's overall experience. For contracts that insure survival, an adjustment is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies. The impact of any historical evidence of selective termination behaviour will be reflected in this experience. The Group maintains voluntary termination statistics to investigate the deviation of actual termination experience against assumptions. Statistical methods are used to determine appropriate termination rates.

An allowance is then made for any trends in the data to arrive at a best estimate of future termination rates.

(iii) Process used in deriving assumptions

The assumptions for long-term insurance contracts and the process used in deriving these assumptions have remained substantially unchanged since the previous year. However, changes in assumptions for expense rates, lapse rates and investment returns have decreased the insurance liability by \$660,145,455 (2019 – decreased by \$2,012,857,193).

For long-term insurance contracts, estimates are made in two stages. At inception of the contract, the Group determines assumptions in relation to future deaths, voluntary terminations, investment returns and administration expenses. These assumptions are used for calculating the liabilities. A margin for risk and uncertainty is added to these assumptions. Subsequently, new estimates are developed at each reporting date to determine whether liabilities are adequate in the light of the latest current estimates. If the liabilities are not adequate, the assumptions are altered to reflect the latest current estimates, together with the provision for adverse deviation.

Assumptions are considered to be 'best estimate' if, on average, the results are expected to be worse than the assumptions in 50% of possible scenarios and better in the other 50%.

The nature and method of determining the significant assumptions made by the Group in the computation of policyholders' liabilities are described in the following paragraphs. In all cases, the assumptions are supplemented by the use of margins for adverse deviation.

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(iii) Process used in deriving assumptions (continued)

Mortality

An appropriate base table of standard mortality is chosen depending on the type of contract. An investigation into the Group's experience over the most recent three years is performed, and statistical methods are used to adjust the rates reflected in the table to a best estimate of mortality for that year. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. For contracts insuring survivorship, an allowance is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies.

Policy claims and benefits

Estimates of the amounts and timings of future claims and benefit payments are based on both Company and industry experience over extended periods. Although the pattern of claims and benefit payments may be close to that indicated by past experience some deviation in that pattern is probable.

Investment income

The computation of policyholders' liabilities takes into account projected net investment income on assets supporting policyholders' liabilities and income expected to be earned or foregone on reinvestment or financing of mismatched cash flows. Uncertainties exist with respect to the projection of interest rates and the magnitude of credit losses from asset defaults. The Company accounts for such uncertainties by incorporating provisions for credit losses into projections of investment income in addition to the allowances for depreciation in the carrying values of invested assets.

Policy maintenance expenses

Amounts are included in policyholders' liabilities to provide for the costs of administering policies in force and include the costs of premium collection, adjudication and processing of claims, periodic actuarial calculations, preparation and mailing of policy statements and related indirect expenses and overheads. The process of forecasting expenses requires estimates to be made of such factors as the rate of salary increases, productivity changes, business volumes and indirect tax rates. Estimates of future policy maintenance expenses are based on the Company's experience.

Policyholder dividends

Policyholders' liabilities include the present value of estimated amounts of future policyholder dividends based on current dividend scales and expected future income attributable to participating policies.

Margin for adverse deviation

In calculating the policyholders' liabilities, a margin of 20% for acquired business and 25% for the Company's policies, consistent with the prior year, has been applied to the policy lapse rate assumptions as a margin for adverse deviation. For lapse-supported policies, a decrease in ultimate lapse rates would increase policyholders' liabilities and for non-lapse supported policies an increase in ultimate lapse rates would increase policyholders' liabilities.

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(iv) Changes in assumptions

	The Co	ompany
	2020 \$'000	2019 \$'000
Determination of liabilities Changes in expense assumptions	(475,114)	(725,233)
Changes in interest rates Other assumptions	(6,032) (2,818,862)	(1,287,624) (212,052)

(v) Sensitivity analysis

The following tables present the sensitivity of the value of insurance liabilities disclosed in this note to movements in the assumptions used in the estimation of insurance liabilities. The analyses are based on a change in assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated.

Long-term insurance contracts with fixed and guaranteed terms and without DPF:

	The Group and The Company					
	Change in Variable 2020	Change in Liability 2020	Change in Variable 2019	Change in Liability 2019		
Variable		\$'000		\$'000		
Worsening of mortality	10.00%	1,389,277	10.00%	927,867		
Lowering of investment returns	-2.00%	10,257,653	-2.00%	8,632,341		
Worsening of base renewal expense level	5.00%	588,959	5.00%	594,491		
Worsening of expense inflation rate	1.00%	1,214,860	1.00%	1,291,322		

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Long-term insurance contracts (continued)

(v) Sensitivity analysis (continued)

Long-term insurance contracts with fixed and guaranteed terms and with DPF (continued):

	The Group and The Company						
	Change in Variable 2020	Change in Liability 2020	Change in Variable 2019	Change in Liability 2019			
Variable		\$'000		\$'000			
Worsening of mortality	10.00%	5,395	10.00%	4,087			
Lowering of investment returns	-2.00%	56,965	-2.00%	67,470			
Worsening of basis renewal							
expense level	5.00%	3,632	5.00%	5,642			
Worsening of expense inflation	1.00%	5,577	1.00%	8,472			

Sensitivity analysis for financial risks is presented in (Note 37(b)), together with the assets backing the associated liabilities of the contracts.

(vi) Guaranteed annuity options

The amount of insurance risk under contracts with guaranteed annuity options is also dependent on the number of contract holders who will exercise their option ('option take-up rate'). This will depend significantly on the investment conditions that apply when the options can be exercised. The lower the current market interest rates in relation to the rates implicit in the guaranteed annuity rates, the more likely it is that contract holders will exercise their options. Continuing improvements in longevity reflected in current annuity rates will increase the likelihood of contract holders exercising their options as well as increasing the level of insurance risk borne by the Group under the annuities issued.

The following table indicates the likely changes in the carrying amount of the liability at year-end in response to changes in interest and mortality rates. The additional carrying amount is calculated on the assumption that every contract holder exercises his option at the earliest date possible.

		The Group and The Company					
Interest rate	Current less 1%	Current less 1% Current less	Current plus 2%	Current plus 2% Current less			
Mortality rate	Current	10%	Current	10%			
Additional Insurance Liability (\$'000)	E 457 200	0 554 004	(40.044.040)				
2020	5,157,309	6,551,981	(10,314,618)	(8,919,946)			
2019	1,698,200	2,566,363	(2,557,082)	(2,230,599)			

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Short-duration life insurance contracts

(i) Frequency and severity of claims

Short-duration life insurance contracts are contracts which are typically of a short tenure with the tenure being often determined by the length of an individual's time in employment. These contracts are mainly issued to employers to insure their commitments to their employees. The risk is affected by the nature of the industry in which the employer operates. The risk of death and disability will vary by industry.

The Group attempts to manage this risk through its underwriting and claims handling. Additionally, there is re-insurance on short-duration life insurance contracts. There is also a concentration of risk in the services sector.

The following table, which analyses at the year-end the aggregated insured benefits for short-duration life insurance contracts by industry sector, indicates the insurance risk concentration by industry for these contracts. The concentration is substantially unchanged from prior year.

	The Group and The Company					
	2020		2019			
	Mortality Risk \$'000	Risk %	Mortality Risk \$'000	Risk %		
Industry sector						
Employees of varying industries	342,148,121	74	278,324,172	96		
Debtors of banks, trust companies, finance companies, credit unions etc.	121,130,367	26	1,471,670	1		
Members of unions, associations etc.	618,610	-	8,637,875	3		
Total	463,897,098	100	288,433,717	100		

(ii) Sources of uncertainty in the estimation of future claim payments

There is no need to estimate mortality rates or morbidity rates for future years because these contracts have short duration. However, for incurred disability income claims, it is necessary to estimate the rates of recovery from disability for future years. Standard recovery tables produced by re-insurers are used as well as the actual experience of the Group. The influence of economic circumstances on the actual recovery rate for individual contracts is the key source of uncertainty for these estimates.

(iii) Process used in deriving assumptions

The assumptions for short-duration life contracts and the process used in deriving these assumptions have remained substantially unchanged since the previous year.

The process to derive the assumptions for short-duration life contracts is similar to long-term insurance contracts. However, the short-term nature of the mortality risk underwritten makes the Group's estimate of the liability covering death benefit payments less uncertain than in the case of long-term contracts. For disability income claims the Group uses similar statistical methods used for casualty risks that incorporate the various assumptions made in order to estimate the ultimate cost of claims.

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37. Management of Insurance and Financial Risk (Continued)

a. Insurance risk (continued)

Short-duration life insurance contracts (continued)

(iii) Process used in deriving assumptions (continued)

The two methods more commonly used are the Factor and the Bornhuetter-Ferguson methods for Group Life and Health contracts, respectively.

The Factor method is generally used for reserves which are estimated due to a short lag or run off period. The reserves are often estimated as a percentage of premiums. The normal percentage for group life insurance may fall between 7% to 10% of the annual premium in force at the valuation date. The Bornhuetter-Ferguson method uses a combination of a benchmark or market-based estimate and an estimate based on claims experience. The former is based on a measure of exposure such as premiums; the latter is based on the paid or incurred claims to date. The two estimates are combined using a formula that gives more weight to the experience-based estimate as time passes. This technique has been used in situations in which developed claims experience was not available for the projection (recent accident years or new classes of business).

The choice of selected results for each accident year depends on an assessment of the technique that has been most appropriate to observed historical developments. In certain instances, this has meant that different techniques or combination of techniques have been selected for individual accident years or groups of accident years.

(iv) Sensitivity analysis

The analysis in the following table is based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated – for example, changes in lapses and future mortality.

	Change in Variable	Change in	Liability
		2020	2019
Variable	%	\$'000	\$'000
Worsening of mortality	10	12,115	9,171

b. Financial risk

The Group is exposed to financial risk through its financial assets, financial liabilities (particularly relating to investment contracts), reinsurance assets and insurance liabilities. In particular the key financial risk is that the proceeds from its financial assets are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of this financial risk are interest rate risk, equity price risk, currency risk and credit risk.

These risks arise from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements. The risks that the Group primarily faces due to the nature of its investments and liabilities are interest rate risk and equity price risk.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

The Group manages these positions within an asset liability management (ALM) framework that has been developed to achieve long-term investment returns in excess of its obligations under insurance and investment contracts. The principal technique of the Group's ALM is to match assets to the liabilities arising from insurance and investment contracts by reference to the type of benefits payable to contract holders. For the segregated fund liabilities, a separate portfolio of assets is maintained and the Company bears no risk with respect to these liabilities. For the insurance contracts and the other investment contracts, no separate portfolio of investments is maintained. The Group has not substantially changed the processes used to manage its risks from previous periods.

The following tables reconcile the statement of financial position to the classes and portfolios used in the ALM framework:

				20	20			
	Contracts	n Insurance s with Fixed nteed Terms		Investment Contracts				
	Without DPF \$'000	With DPF \$'000	Short Term Insurance Contracts \$'000	Approved Deposit Administration Funds \$'000	Unit Linked Contracts \$'000	Other Liabilities \$'000	Corporate \$'000	Total \$'000
Assets								
Property and Equipment Investment	-	-	-	-	-	-	4,013,177	4,013,177
Property for development	-	-	-	92,119	169,271	-	2,948,300	3,209,690
and sale	-	-	-	-	-	-	3,429,153	3,429,153
Intangible Assets Right-of-use	-	-	-	-	-	-	3,590,584	3,590,584
assets Taxation	-	-	-	-	-	-	10,285	10,285
recoverable	-	-	-	855,865	415,259	783,187	-	2,054,311
Financial assets	50,528,984	273,490	1,376,615	18,104,570	13,071,073	1,938,765	20,280,543	105,574,040
Loans and receivables Cash and cash	43,889	72,010	-	-	273,852	2,292,649	1,381,233	4,063,633
equivalents Cash and cash equivalents of mutual fund	394,013	-	265,571	592,534	1,215,453	5,889,649	921,186	9,278,406
holders	-	-	-	-	-	-	96,151	96,151
Total	50,966,886	345,500	1,642,186	19,645,088	15,144,908	10,904,250	36,670,612	135,319,430

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

	2019								
	Contract	n Insurance s with Fixed nteed Terms		Investment Contracts					
	Without DPF \$'000	With DPF \$'000	Short Term Insurance Contracts \$'000	Approved Deposit Administration Funds \$'000	Unit Linked Contracts \$'000	Other Liabilities \$'000	Corporate \$'000	Total \$'000	
Assets									
Property and equipment Investment	-	-	-	-	-	-	3,350,192	3,350,192	
properties Property for development	-	-	-	74,156	150,422	-	2,605,496	2,830,074	
and sale Intangible	-	-	-	-	-	-	1,680,377	1,680,377	
assets Right-of-use	-	-	-	-	-	-	75,025	75,025	
assets Taxation	-	-	-	-	-	-	12,206	12,206	
recoverable	-	-	-	-	387,031	1,772,197	-	2,159,228	
Financial assets Loans and	22,430,819	175,752	-	15,489,047	14,732,701	3,527,061	12,783,947	69,139,327	
receivables Cash and cash	-	126,174	-	-	419,432	1,638,610	90,973	2,275,189	
equivalents Cash and cash equivalents of mutual fund	15,202	73,694	437,042	2,984,102	1,025,536	322,918	178,856	5,037,350	
holders				-		-	8,735	8,735	
Total	22,446,021	375,620	437,042	18,547,305	16,715,122	7,260,786	20,785,807	86,567,703	

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(i) Long-term insurance contracts with fixed and guaranteed terms and without DPF

Long term insurance contracts with fixed and guaranteed terms and without DPF contain financial components which are an amalgamation of segregated and non-segregated assets. The supplemental benefits payable to holders of segregated funds contracts are based on historic and current rates of return on the fixed income securities in which the fund is invested, as well as the Group's expectations of future investment returns. The benefit on the non-segregated assets is usually a guaranteed fixed interest rate. This rate may apply to maturity and/or death benefits.

All these contracts can be surrendered before maturity for a cash surrender value specified in the contractual terms and conditions. For all these contracts, the Group is not required to measure this embedded derivative at fair value. This surrender value is always lower than the carrying amount of the contract liabilities as a result of the application of surrender penalties set out in the contracts. The range of such penalties is between 0% and 6% of the carrying amount of equity contracts, and between J\$150 and 50% of the Basic Annual Premiums of insurance contracts. These penalties mitigate the expense incurred from de-recognizing the associated deferred acquisition costs (DAC) assets.

The impact on the Group's current year results if all the contracts with this option were surrendered at the financial year-end, net of surrender penalty charges and DAC write-off, would have been a loss of \$29B (2019 – \$26B) attributable to the equity and cash surrender value components.

The measurement of the liabilities under long-term insurance contracts and investment contracts with DPF is similar to that of insurance contracts with guaranteed and fixed terms without DPF. The Group only bears financial risk in relation to the guaranteed benefits payable under the non-segregated contracts and the investment portion of the segregated contracts.

Arising from the adoption of IFRS 9 on 1 January 2019, the business model used resulted in the assets allocated to Long–term insurance contracts with fixed and guaranteed terms and without DPF, exceeding liabilities as at 31 December 2019.

The following tables indicate the estimated amount and timing of undiscounted cash flows arising from the liabilities in this category of the Group's ALM framework. They summarize the Group's exposure to interest rate risks for these assets and liabilities. When debt securities mature, the proceeds not needed to meet liability cash flows will be re-invested in floating rate securities, and the interest rate swaps are used to secure fixed interest rate cash flows. The reinvestment of these net positive proceeds in the earlier years will fund the negative cash flows displayed in the table below for the later years.

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(i) Long-term insurance contracts with fixed and guaranteed terms and without DPF (continued)

	The Group and The Company 2020 Undiscounted Cash Flows								
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000		
Assets Financial				Contract	ual Cash Flows				
assets Loans and	50,528,984	-	3,654,350	25,142,720	89,701,114	258,114	118,756,298		
receivables Cash and cash	43,889	-	-	-	-	43,889	43,889		
equivalents	394,013	394,013	-	-	-	-	394,013		
Total	50,966,886	394,013	3,654,350	25,142,720	89,701,114	302,003	119,194,200		
				Undiscou	nted Cash Flows				
Liabilities Long-term Insurance contracts with fixed and guaranteed									
terms	40,039,472	-	2,263,949	11,274,105	159,248,777	-	172,786,831		
Net Liquidity Gap	10,927,414	394,013	1,390,401	13,868,615	(69,547,663)	302,003	(53,592,631)		
Cumulative Liquidity Gap	10,927,414	394,013	1,784,414	15,653,029	(53,894,634)	(53,592,631)			

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(i) Long-term insurance contracts with fixed and guaranteed terms and without DPF (continued)

				The Group and T	ha Company					
-	The Group and The Company 2019									
-	Undiscounted Cash Flows									
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000			
-	Contractual Cash Flows									
Assets Financial assets Cash and cash	22,430,819	-	1,728,044	14,380,790	37,425,780	-	53,534,614			
equivalents	15,202	15,202	-	-	-	-	15,202			
Total	22,446,021	15,202	1,728,044	14,380,790	37,425,780	-	53,549,816			
				Undiscounted	Cash Flows					
Liabilities Long-term Insurance contracts with fixed and guaranteed										
terms	16,766,642	-	980,034	331,465	44,512,224	-	45,823,723			
Net Liquidity Gap	5,679,379	15,202	748,010	14,049,325	(7,086,444)	-	7,726,093			
Cumulative Liquidity Gap	5 670 270	45 202	762.040	14 010 507	7 706 000	7 706 000				
- sap	5,679,379	15,202	763,212	14,812,537	7,726,093	7,726,093				

Sensitivity analysis – interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. The sensitivity analysis is based on a change in an assumption while holding all other assumptions constant. In practice this is unlikely to occur, and changes in some of the assumptions may be correlated (for example, change in interest rate and change in market values).

For liabilities under long-term insurance contracts with fixed and guaranteed terms, changes in interest rates will not cause a change to the amount of the liability. Investment contracts with fixed and guaranteed terms and debt securities held to maturity are accounted for at amortized cost and their carrying amounts are not sensitive to changes in the level of interest rates.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(i) Long-term insurance contracts with fixed and guaranteed terms and without DPF (continued)

Sensitivity analysis – interest rate risk (continued)

Financial assets described in this note are classified under amortized cost as per International Financial Reporting Standards (IFRS 9) and as such are not subject to interest rate risk. On a comparative International Accounting Standards (IAS 39) basis, management monitored the sensitivity of reported interest rate movements on a monthly basis by assessing the expected changes in the different portfolios due to parallel movements in all yield curves.

An increase or decrease of 200 basis points in interest yields would not result in a gain or loss for the year. For 2019, an increase of 200 basis points in interest yields would not result in a gain or loss for the year.

Sensitivity analysis – equity risk

The sensitivity analysis for equity risk illustrates how changes in the fair value of equity securities will fluctuate because of changes in market prices, whether those changes are caused by factors specific to the individual equity issuer, or factors affecting all similar equity securities traded in the market.

Management monitors movements of financial assets and equity price risk movements on a monthly basis by assessing the expected changes in the different portfolios due to movements in the various stock exchange indexes with all other variables held constant and all the Group's equity instruments in that particular index moving proportionally.

The equity securities described in this note are classified as financial assets at fair value through profit or loss. An increase of 10% in the share prices of stocks held by the Group would result in no gain or loss for current year as no equities were allocated to the portfolio. A similar decrease in the share prices of stocks held by the Group would result in no profit or loss for the period.

(ii) Long-term insurance contracts with fixed and guaranteed terms and with DPF

Insurance and investment contracts with guaranteed and fixed terms have benefit payments that are fixed and guaranteed at the inception of the contract. The financial component of these benefits is usually a guaranteed fixed interest rate (for the insurance contracts, this rate may apply to maturity and/or death benefits) and hence the Group's primary financial risk on these contracts is the risk that interest income and capital redemptions from the financial assets backing the liabilities is insufficient to fund the guaranteed benefits payable.

The Group issues insurance contracts which participate in the profits earned via the payment of dividends. The declaration of these dividends is at the discretion of the Group and the Group therefore bears no financial risk on this portion of the liability.

The Group manages the exposure to interest rate risks by using natural hedges that match interest sensitive assets with liabilities of a similar nature. The interest rate risk gap analysis above shows the matching of these assets and liabilities according to the earlier of contractual re-pricing or maturity.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ii) Long-term insurance contracts with fixed and guaranteed terms and with DPF (continued)

Some of the long-term insurance contracts with fixed and guaranteed terms can be surrendered before maturity for a cash surrender value specified in the contractual terms and conditions. The Group is not required to, and does not, measure this embedded derivative at fair value. This surrender value is always lower than the carrying amount of the insurance and investment liabilities as a result of the application of surrender penalties set out in the contracts.

The measurement of the liabilities under long-term insurance contracts and investment contracts with DPF is similar to that of insurance contracts with guaranteed and fixed terms without DPF. However, the impact of interest rate risk is different due to the presence of the DPF. The Group only bears financial risk in relation to the guaranteed benefits payable under these contracts. These guaranteed benefits increase as supplemental benefits are declared and distributed to contract holders. While the Group recognizes as a liability 90% of the excess of the carrying value of the underlying assets over the carrying value of the guaranteed liabilities, the Group does not bear any interest rate risk in relation to this DPF component liability.

Financial assets backing the guaranteed element of investment and insurance contracts with DPF amount to \$345,500,000 (2019 – \$869,393,000). These assets are included in the table below to match expected cash flows from the guaranteed components of insurance and investment contract liabilities. Similarly, to the approach used for the fixed and guaranteed portfolio, fixed rate securities are used to secure fixed interest rate cash flows. On maturity of debt securities, the proceeds not needed to meet liability cash flows will be re-invested in floating rate securities and other investment securities.

The re-investment of these net positive proceeds in the earlier years will fund the negative cash flows displayed in the table below for the later years.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ii) Long-term insurance contracts with fixed and guaranteed terms and with DPF (continued)

			The Gr	oup and The C	company			
	2020							
	Undiscounted Cash Flows							
			Less					
			Than	One to		No		
	Carrying	On	One	Five	Over Five	Maturity		
	Amount	Demand	Year	Years	Years	Date	Total	
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	
	Contractual Cash Flows							
Assets								
Financial assets	273,490	-	22,275	111,375	670,950	-	804,600	
Loans and								
receivables	72,010	-	-	-	-	72,010	72,010	
Total	345,500	-	22,275	111,375	670,950	72,010	876,610	
	Undiscounted Cash Flows							
Liabilities								
Long-term								
insurance fixed								
contracts with								
and guaranteed								
terms and								
without DPF	345,500	-	12,289	91,911	527,581	-	631,781	
			0.000	10.101	4.40,000	70.040	044.000	
Net Liquidity Gap	=	-	9,986	19,464	143,369	72,010	244,829	
Cumulative								
Liquidity Gap	_	-	9,986	29,450	172,819	244,829		

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ii) Long-term insurance contracts with fixed and guaranteed terms and with DPF (continued)

			The Gr	oup and The C	ompany				
	2019								
	Undiscounted Cash Flows								
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000		
	Contractual Cash Flows								
Assets Financial assets Loans and	175,752	-	-	54,615	369,770	-	424,385		
receivables Cash and cash	126,174	-	-	-	-	126,174	126,174		
equivalents	73,694	73,694	-	-	-	-	73,694		
Total	375,620	73,694	-	54,615	369,770	126,174	624,253		
	Undiscounted Cash Flows								
Liabilities Long-term insurance fixed contracts with and guaranteed terms and									
without DPF	375,620	-	4,225	9,662	24,392	819,589	857,868		
Net Liquidity Gap	=	73,694	(4,225)	44,953	345,378	(693,415)	(233,615)		
Cumulative Liquidity Gap	=	73,694	69,469	114,422	459,800	(233,615)			

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ii) Long-term insurance contracts with fixed and guaranteed terms and with DPF (continued)

Sensitivity analysis - interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. The sensitivity analysis is based on a change in an assumption while holding all other assumptions constant. In practice this is unlikely to occur, and changes in some of the assumptions may be correlated (for example, change in interest rate and change in market values).

For the guaranteed element liabilities under long term insurance and investment contracts with DPF, changes in interest rate will not cause a change to the amount of the liability because their carrying amounts are not affected by the level of market interest rates. However, the DPF element liabilities are directly affected by changes in the level of interest rates to the extent that they affect the carrying amount of the assets held in the DPF funds. An increase in the value of the assets would require, all other assumptions being equal, an increase in the DPF liability and vice versa.

Management monitors the sensitivity of reported interest rate movements on a monthly basis by assessing the expected changes in the different portfolios due to parallel movements in all yield curves.

An increase or decrease of 200 basis points in interest yields would not result in a gain or loss for the year due to the classification of the investment backing this portfolio, as held to maturity and are therefore carried at amortised cost.

Sensitivity analysis - equity risk

The sensitivity analysis for equity risk illustrates how changes in the fair value of equity securities will fluctuate because of changes in market prices, whether those changes are caused by factors specific to the individual equity issuer, or factors affecting all similar equity securities traded in the market.

Management monitors movements of financial assets and equity price risk movements on a monthly basis by assessing the expected changes in the different portfolios due to movements in the various stock exchange indexes with all other variables held constant and all the Group's equity instruments in that particular index moving proportionally.

The equity securities described in this note are classified as financial assets at fair value through profit or loss. An increase of 10% in the share prices of stocks held by the Group would result in no gain or loss for current year as no equities were allocated to the portfolio. A similar decrease in the share prices of stock held by the Group would result in no profit or loss for the period.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(iii) Short term insurance contracts

The following table indicates the estimated amount and timing of undiscounted cash flows arising from the liabilities in this category of the Group's ALM framework:

	The Group and the Company 2020 Undiscounted Cash Flows								
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000		
			Contra	ctual Cash	Flows				
Assets Financial Assets Cash and cash	1,376,615	-	120,348	481,394	2,306,581	-	2,908,323		
equivalents	265,571	265,571	-	-	-	-	265,571		
Total	1,642,186	265,571	120,348	481,394	2,306,581	-	3,173,894		
		Undiscounted Cash Flows							
Liabilities Short-term insurance									
contracts	1,642,186	-	831,414	-	-	-	831,414		
Net Liquidity Gap		265,571	(711,066)	481,394	2,306,581		2,342,480		
Cumulative Liquidity Gap	-	265,571	(445,495)	35,899	2,342,480	2,342,480			

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(iii) Short term insurance contracts (continued)

	The Group and the Company 2019 Undiscounted Cash Flows							
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000	
			Contract	tual Cash	Flows			
Assets Cash and cash								
equivalents	437,042	437,042	-	-	-	-	437,042	
Total	437,042	437,042	-	-	-	-	437,042	
	Undiscounted Cash Flows							
Liabilities Short-term insurance								
contracts	437,042	-	437,042	-	-	-	437,042	
Net Liquidity Gap		437,042	(437,042)	-	-	-	-	
Cumulative Liquidity Gap		437,042	(437,042)	-	-	-	-	

Sensitivity analysis – interest rate risk

Short-term insurance liabilities are not directly sensitive to the level of market interest rates, as they are undiscounted and contractually non-interest-bearing.

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(iv) Unit linked contracts (Segregated Funds)

Unit linked contracts asset are maintained to meet specific investment objectives of policyholders who bear all investment risks. The following tables indicate the estimated amount and timing of undiscounted cash flows arising from the liabilities in this category of the Group's ALM framework.

	The Group and The Company 2020 Undiscounted Cash Flows								
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000		
		Contractual Cash Flows							
Assets Investment properties	169,271	-	-	-		169,271	169,271		
Taxation						100,271	-		
recoverable Financial assets Loans and	415,260 13,071,073	-	- 723,639	415,260 2,808,020	- 6,291,462	- 5,825,460	415,260 15,648,581		
receivables Cash and cash	273,852	-	273,852	-	-	-	273,852		
equivalents	1,215,453	527,040	700,594	-	-	-	1,227,634		
Total	15,144,909	527,040	1,698,085	3,223,280	6,291,462	5,994,731	17,734,598		
			Un	discounted Cash	n Flows				
Liabilities Estimated cash flows	15 144 009		100 707	992,611	12 052 500		15 144 007		
nows	15,144,908	-	198,787	992,011	13,953,509	-	15,144,907		
Net Liquidity Gap	=	527,040	1,499,298	2,230,669	(7,662,047)	5,994,731	2,589,691		
Cumulative Liquidity Gap	_	527,040	2,026,338	4,257,007	(3,405,040)	2,589,691			

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(iv) Unit linked contracts (Segregated Funds) (continued)

		The Group and The Company 2019								
				scounted Cas	h Flows					
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000			
	+ • • • •	+		ntractual Cash	•	+ ••••	+ • • • •			
Assets			CO	Illactual Cash	FIOWS					
Investment										
properties Taxation	150,422	-	-	-	-	150,422	150,422			
recoverable	387,031	-	-	387,031	-	-	387,031			
Financial assets	14,732,701	-	442,177	2,037,826	7,357,071	7,700,917	17,537,991			
Loans and										
receivables	419,432	-	419,432	-	-	-	419,432			
Cash and cash										
equivalents	1,025,536	289,675	750,018	-	-	-	1,039,693			
Total	16,715,122	289,675	1,611,627	2,424,857	7,357,071	7,851,339	19,534,569			
			Un	discounted Cash	Flows					
Liabilities Estimated cash										
flows	16,715,122	-	165,171	55,864	16,494,087	-	16,715,122			
Net Liquidity Gap		289,675	1,446,456	2,368,993	(9,137,016)	7,851,339	2,819,447			
Cumulative Liquidity Gap		289,675	1,736,131	4,105,124	(5,031,892)	2,819,447				

The Group's primary exposure to financial risk from unit linked contracts is the risk of volatility in asset management fees due to the impact of interest rate and market price movements on the fair value of the assets held in the funds, on which investment management fees are based.

A decrease of 10% in the value of the assets would reduce the asset management fees by \$19,833,000 per annum (2019 – \$8,249,000).

Sensitivity analysis - interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. The sensitivity analysis is based on a change in an assumption while holding all other assumptions constant. In practice this is unlikely to occur, and changes in some of the assumptions may be correlated (for example, change in interest rate and change in market values).

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(iv) Unit linked contracts (Segregated Funds) (continued)

Sensitivity analysis – interest rate risk (continued)

In relation to financial assets described in this note, management monitors the sensitivity of reported interest rate movements on a monthly basis by assessing the expected changes in the different portfolios due to parallel movements in all yield curves.

An increase of 200 (2019 – 200) basis points in interest yields would result in a loss for the period of 3355,508,000 (2019 – 708,808,000). A similar decrease in interest yields would result in a profit for the period of 994,472,000 (2019 – 708,808,000).

Sensitivity analysis – equity risk

The sensitivity analysis for equity risk illustrates how changes in the fair value of equity securities will fluctuate because of changes in market prices, whether those changes are caused by factors specific to the individual equity issuer, or factors affecting all similar equity securities traded in the market.

Management monitors movements of financial assets and equity price risk movements on a monthly basis by assessing the expected changes in the different portfolios due to movements in the various stock exchange indexes with all other variables held constant and all the Group's equity instruments in that particular index moving proportionally.

The equity securities described in this note are classified as financial assets at fair value through profit or loss. An increase of 15% (2019:10%) in the share prices of stocks held by the Group would result in a profit for the period of 873,820,000 (2019 – 770,267,000). A similar decrease in the share prices of stocks held by the Group would result in a loss for the period of 873,820,000 (2019 – 770,267,000).

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(v) Approved deposit administration funds

The Group guarantees returns on these funds at stated rates of interest, and earns administration and investment fees.

Guaranteed interest rates are revised at least annually, which limits the impact of interest rate risk and equity risk on the spread between investment earnings and interest payments.

Management's process for monitoring the sensitivity of reported interest rate movements and movements of financial assets and equity price risk movements is similar to the process used for other assets described in this note.

The following tables indicate the estimated amount and timing of undiscounted contractual cash flows arising from the liabilities in this category of the Group's ALM framework:

_			The Gr	oup and The	Company				
	2020 Undiscounted Cash Flows								
-	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000		
			Con	tractual Cash	Flows				
Assets Investment Property	92,119	-	-	-	-	92,119	92,119		
Taxation recoverable Financial	855,865	-	-	855,865	-	-	855,865		
assets Cash and cash	18,104,570	-	1,217,622	7,568,363	19,650,868	-	28,436,853		
equivalents	592,534	592,534	-	-	-	-	592,534		
Total	19,645,088	592,534	1,217,622	8,424,228	19,650,868	92,119	29,977,371		
_			Undis	counted Cas	h Flows				
Liabilities Long-term insurance contracts with fixed and guaranteed terms and									
without DPF	19,645,088	-	825,433	2,617,618	16,097,363	-	19,540,414		
Net liquidity		592,534	392,189	5,806,610	3,553,505	92,119	10,436,957		
Cumulative liquidity gap	_	592,534	984,723	6,791,333	10,344,838	10,436,957			

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31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(v) Approved deposit administration funds (continued)

<u> </u>			The Gr	oup and The	Company					
		2019 Undiscounted Cash Flows								
	Carrying Amount \$'000	On Demand \$'000	Less Than One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	No Maturity Date \$'000	Total \$'000			
			Con	tractual Cash	Flows					
Assets Investment Property Financial	74,155	-	-	-	-	74,155	74,155			
assets Cash and cash	15,489,047	-	1,078,341	4,135,444	18,690,629	-	23,904,414			
equivalents	2,984,102	1,008,023	2,048,748	-	-	-	3,056,771			
Total	18,547,304	1,008,023	3,127,089	4,135,444	18,690,629	74,155	27,035,340			
			Undis	counted Cas	h Flows					
Liabilities Long-term insurance contracts with fixed and guaranteed terms and										
without DPF	18,547,303	-	1,238,927	963,509	16,344,867	-	18,547,303			
Net liquidity gap		1,008,023	1,888,162	3,171,935	2,345,762	74,155	8,488,037			
Cumulative liquidity gap	=	1,008,023	2,896,	6,068,120	8,413,382	8,488,037				

Sensitivity analysis - interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. The sensitivity analysis is based on a change in an assumption while holding all other assumptions constant. In practice this is unlikely to occur, and changes in some of the assumptions may be correlated (for example, change in interest rate and change in market values).

In relation to financial assets described in this note, management monitors the sensitivity of reported interest rate movements on a monthly basis by assessing the expected changes in the different portfolios due to parallel movements in all yield curves.

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(v) Approved deposit administration funds (continued)

Sensitivity analysis – interest rate risk (continued)

An increase of 200 (2019 - 200) basis points in interest yields would result in a loss for the period of \$980,105,000 (2019 - \$892,163,000). A similar decrease in interest yields would result in a profit for the period of \$889,105,000 (2019 - \$892,163,000).

Sensitivity analysis – equity risk

The sensitivity analysis for equity risk illustrates how changes in the fair value of equity securities will fluctuate because of changes in market prices, whether those changes are caused by factors specific to the individual equity issuer, or factors affecting all similar equity securities traded in the market.

Management monitors movements of financial assets and equity price risk movements on a monthly basis by assessing the expected changes in the different portfolios due to movements in the various stock exchange indexes with all other variables held constant and all the Group's equity instruments in that particular index moving proportionally.

There were no equities backing the Deposit Administration portfolio for 2019.

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vi) Other liabilities

The following tables indicate the estimated amount and timing of undiscounted contractual cash flows arising from the assets and liabilities in the Group's ALM framework that are allocated to the Group's other liabilities:

			The Gro	up and The Co	ompany						
		2020									
			Undise	counted Cash	Flows						
			Less	One to		No					
	Carrying	On	Than One	Five	Over Five	Maturity					
	Amount	Demand	Year	Years	Years	Date	Total				
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000				
			Cont	ractual Cash F	lows						
Assets											
Taxation	700 407			700 407			700 407				
Recoverable	783,187	-	-	783,187	-	-	783,187				
Financial Assets	1 029 765		1,980,015				1,980,015				
Loans and	1,938,765	-	1,960,015	-	-	-	1,960,015				
receivables	2,292,649		2,292,649				2 202 640				
Cash and	2,292,049	-	2,292,049	-	-	-	2,292,649				
cash											
equivalents	5,889,649	4,909,518	1,003,944	-	_	-	5,913,462				
Total		4,909,518	5,276,608	783,187	_	_	10,969,313				
lotai		4,000,010		counted Cash	Elevie		10,000,010				
Liabilities			Undise	counted Cash	FIOWS						
Other	10,904,250		9,080,711	1,823,539			10,904,250				
-	10,904,230		9,000,711	1,023,559	-	-	10,904,250				
Net Liquidity		4 000 519	(2 004 102)	(1 040 252)			65.062				
Gap		4,909,518	(3,804,103)	(1,040,352)	-	-	65,063				
Cumulative											
Liquidity		4 000 518	1 105 / 15	65 063	65 063	65 063					
Gap		4,909,518	1,105,415	65,063	65,063	65,063					

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

- b. Financial risk (continued)
 - (vi) Other liabilities (continued)

	The Group and The Company								
				2019					
	Undiscounted Cash Flows								
			Less	One to		No			
	Carrying	On	Than One	Five	Over Five	Maturity			
	Amount	Demand	Year	Years	Years	Date	Total		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000		
• •			Col	ntractual Cash	Flows				
Assets									
Taxation Recoverable	1,772,197	_	1,772,197	_	_	_	1,772,197		
Financial Assets		-		_	_	0.074.000			
Loans and	3,227,771	-	852,851	-	-	2,374,939	3,227,790		
receivables	2 246 222		2 246 222				2 246 222		
Cash and cash	2,246,323	-	2,246,323	-	-	-	2,246,323		
equivalents	322,918	322,918	-	-	-	-	322,918		
Total	7,569,209	322,918	4,871,371	-	-	2,374,939	7,569,228		
	,,	,	, ,	scounted Cas	h Flows	_,,	.,		
Liabilities									
Other	7,569,209	-	7,569,209	-	-	-	7,569,209		
Net Liquidity Gap		322,918	(2,697,838)	-	-	2,374,939	19		
Cumulative			(0.074.000)	(0.074.000)	(0.074.000)				
Liquidity Gap		322,918	(2,374,920)	(2,374,920)	(2,374,920)	19			

These assets and liabilities are not particularly sensitive to market risks as they have a short period to maturity and, with the exception of repurchase agreements, are non-interest bearing.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Credit risk is defined as the potential for loss that can occur as a result of an individual, counterparty or issuer being unable or unwilling to honor its contractual obligations to us. The Group has a Board appointed Investment Committee (in accordance with the Insurance Act and Regulations) that sets credit limits and monitors exposure by constraining the magnitude and tenor of the exposure to counterparties and issuers. The Investment Committee initiates regular portfolio reviews, monitors counterparty creditworthiness, and evaluates potential transaction risks with a view towards early problem identification and protection against unacceptable credit-related losses.

The Group has exposure to credit risk, which is the risk that a counterparty will be unable to pay amounts in full when due. Key areas where the Group is exposed to credit risk are:

-Amounts due from issuers of investment securities held;

- -Amounts due from institutions holding short term cash and deposits;
- -Re-insurers' share of insurance liabilities;
- -Amounts due from re-insurers in respect of claims already paid;
- -Amounts due from counter parties;
- -Amounts due from insurance contract holders; and
- -Amounts due from insurance intermediaries.

Investment and cash transactions are limited to high credit quality financial institutions. The Group has policies that limit the amount of credit exposure to any one financial institution.

The Group has underwriting policies in place to ensure that sales of products and services are made to potential policyholders with an appropriate credit history and financial standing to meet the premium payments when due.

Reinsurance is also used to manage insurance risk. This does not, however, discharge the Group's liability as primary insurer. If a re-insurer fails to pay a claim for any reason, the Group remains liable for the payment to the policyholder. The creditworthiness of re-insurers is considered on an annual basis by reviewing their financial strength prior to finalization of any contract.

The Group actively monitors the financial status of its reinsurers both by reference to publicly available information and the Financial Strength Ratings of A.M. Best. All of the Group's reinsurers are rated superior by A. M. Best. A rating of superior is assigned to reinsurance companies that have, in the opinion of A.M. Best, a superior ability to meet their ongoing obligations to the primary insurer.

Below is an analysis of assets bearing credit risk:

	The Group and	The Company	
	Gross exposure		
	2020 201 \$'000 \$'00		
Investment securities measured at fair value through profit or loss	20,222,310	19,060,983	
Investment securities measured at fair value through other	47,909,586	8,390,055	
Investment securities measured at amortised cost	23,455,959	23,568,808	
Loans and receivables including insurance receivables	4,350,711	2,110,721	
Cash and cash equivalents	9,398,671	4,092,739	
	105,337,237	57,223,306	

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Credit quality of reinsurance and financial assets

The credit quality of financial assets can be assessed by reference to external credit ratings, if available, or to a rating assigned by the investment manager using an approach consistent with that used by Standard and Poor's.

AAA

An obligation rated 'AAA' has the highest rating assigned by Standard & Poor's. The obligor's capacity to meet its financial commitment on the obligation is extremely strong.

AA

An obligation rated 'AA' differs from the highest-rated obligations only to a small degree. The obligor's capacity to meet its financial commitment is very strong.

Α

An obligation rated 'A' is somewhat more susceptible to the adverse effects of changes in circumstances and economic conditions than obligations in higher-rated categories. However, the obligor's capacity to meet its financial commitment on the obligation is still strong.

Below BBB

Obligations rated 'Below BBB' are regarded as having significant speculative characteristics. While such obligations will likely have some quality and protective characteristics, these may be outweighed by large uncertainties or major exposures to adverse conditions.

Not Rated

This indicates that there is insufficient information on which to base a rating. These balances are current and are monitored regularly for impairment. This classification mainly includes obligations due from individuals and short-term securities.

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Credit quality of reinsurance and financial assets (continued)

The following table sets out the credit quality analysis for reinsurance assets and financial assets (excluding equity instruments).

		The Group and The Company							
		Lifetime ECL 2020							
	12-month ECL	Not credit impaired	Credit impaired	Total					
	\$'000	\$'000	\$'000	\$'000					
As at 31 December									
Loans and receivables		007.005		007.005					
A	-	207,605	-	207,605					
Below BBB** Not rated**	-	244,435	-	244,435					
Gross carrying amount	1,282,210	1,483,414	-	2,765,624					
	1,282,210	1,935,454	-	3,217,664					
Loss allowance		(287,078)	-	(287,078)					
Net carrying amount	1,282,210	1,648,376	-	2,930,586					
As at 31 December									
Cash and cash equivalents									
Α	6,371,771	-	-	6,371,771					
BBB	178,103	-	-	178,103					
Below BBB	2,848,797	-	-	2,848,797					
Gross carrying amount	9,398,671	-	-	9,398,671					
Loss allowance	(24,113)	-	-	(24,113)					
Net carrying amount	9,374,558	<u>-</u>	-	9,374,558					

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Credit quality of reinsurance and financial assets (continued)

	The Group and The Company							
	Lifetime ECL 2019							
	12-month ECL	Not credit impaired	Credit impaired	Total				
	\$'000	\$'000	\$'000	\$'000				
As at 31 December								
Loans and receivables								
Α	-	248,593	-	248,593				
Below BBB**	470,814	2,368	-	473,182				
Not rated**	122,470	1,266,476	-	1,388,946				
Gross carrying amount	593,284	1,517,437	-	2,110,721				
Loss allowance		(254,871)	-	(254,871)				
Net carrying amount	593,284	1,262,566	-	1,855,850				
As at 31 December								
Cash and cash equivalents								
A	135,457	-	-	135,457				
BBB	130,121	-	-	130,121				
Below BBB	3,827,161	-	-	3,827,161				
Gross carrying amount	4,092,739	-	-	4,092,739				
Loss allowance	(72,190)	_	_	(72,190)				
Net carrying amount	4,020,549	-		4,020,549				

** No 12-month ECL was calculated on the balances included in 'loans and receivables' as these amounts are other assets not subject to impairment.

Notes to the Consolidated Financial Statements

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Credit quality of reinsurance and financial assets (continued)

		The G	roup and the Co	ompany	
			2020		
	Below BBB Neither past due credit impaired	Below BBB 12 month ECL	Below BBB Lifetime ECL Not credit impaired	Below BBB Lifetime ECL credit impaired	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
As at 31 December					
Investment securities at					
FVPL (excluding equities)	17,451,996	-	-	-	17,451,996
Investment securities at amortised cost	-	22,376,468	-	-	22,376,468
Investment securities at FVOCI	-	31,320,866	-	3,630,074	34,950,940
Deposits (> 90 days) at FVPL	1,671,757	-	-	-	1,671,757
Debentures and corporate					
bonds at FVPL	999,753	-	-	-	999,753
Other at FVPL	93,639	-	-	-	93,639
	20,217,145	53,697,334	-	3,630,074	77,544,553
Loss Allowance		(342,326)	-	-	(342,326)
	20,217,145	53,355,008		3,630,074	77,202,227

	The Group and the Company								
		2019							
	Below BBB Neither past due credit impaired	Below BBB 12 month ECL	Below BBB Lifetime ECL Not credit impaired	Below BBB Lifetime ECL credit impaired	Total				
	\$'000	\$'000	\$'000	\$'000	\$'000				
As at 31 December Investment securities at									
FVPL (excluding equities) Investment securities at	17,169,942	-	-	-	17,169,942				
amortised cost Investment securities at	-	23,568,808	-	-	23,568,808				
FVOCI	-	4,873,879	162,183	3,353,993	8,390,055				
Deposits (> 90 days) at FVPL	725,537	-	-	-	725,537				
Debentures and corporate bonds at FVPL	429,828	-	-	-	429,828				
Other at FVPL	77,669	-	-	-	77,669				
	18,402,976	28,442,687	162,183	3,353,993	50,361,839				
Loss Allowance		(454,679)	-	-	(454,679)				
	18,402,976	27,988,008	162,183	3,353,993	49,907,160				

Notes to the Consolidated Financial Statements

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37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Loss allowance

The following tables show reconciliations from the opening to the closing balance of the loss allowance by class of financial asset. Reconciling items include the following:

- ► New assets originated or purchased, which reflect the allowance related to assets newly recognized during the period.
- Assets derecognised, which reflect the allowance related to assets derecognized during the period without a credit loss being incurred, including those assets that were derecognized following a modification of terms.
- ► Net transfer to/(from) 12-month ECL and lifetime ECL, which are presumed to occur before any corresponding measurement of the allowance.
- ▶ Remeasurements, which comprise the impact of changes in model inputs or assumptions, including changes in forward-looking macroeconomic conditions; changes in the measurement following a transfer between 12-month ECL and lifetime ECL; and unwinding of the time value discount due to the passage of time.

	-	Lifetim			
	12-month ECL 2020	Not credit impaired 2020	Credit impaired 2020	Total 2020	Total 2019
Investment securities measured at	\$'000	\$'000	\$'000	\$'000	\$'000
fair value through other comprehensive income					
Balance at 1 January	68,186	-	-	68,186	83,552
New assets originated or purchased	25,860	-	-	25,860	-
Remeasurements	216,701	-	-	216,701	(15,366)
Balance at 31 December	310,747		-	310,747	68,186

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Loss allowance (continued)

. ,		Lifetim	e ECL		
	12-month ECL 2019	Not credit impaired 2019	Credit impaired 2019	Total 2019	Total 2018
Investment securities measured at fair value through other comprehensive income Balance at 1 January (2019	\$'000	\$'000	\$'000	\$'000	\$'000
restated)	81,187	2,365	-	83,552	84,157
New assets originated or purchased Net transfer to/(from) lifetime ECL -	-	-	-	-	2,999
not credit impaired	2,365	(2,365)	-	-	(701)
Remeasurements	(15,366)	-	-	(15,366)	(5,268)
Balance at 31 December	68,186	-	-	68,186	81,187

Notes to the Consolidated Financial Statements

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Loss allowance (continued)

		Lifetii	me ECL		
	12-month	Not credit	Credit		
	ECL	impaired	impaired	Total	Total
	2020	2020	2020	2020	2019
	\$'000	\$'000	\$'000	\$'000	\$'000
Loans and receivables					
Balance at 1 January	93	254,778	-	254,871	235,772
Remeasurements (Note 30)	(93)	42,841	-	42,748	51,836
Amounts written-off		(10,634)	-	(10,634)	(32,737)
Balance at 31 December	-	286,985	-	286,985	254,871

		Lifeti			
	12-month ECL 2019 \$'000	Not credit impaired 2019 \$'000	Credit impaired 2019 \$'000	Total 2019 \$'000	Total 2018 \$'000
Loans and receivables			•		
Balance at 1 January Re-measurements on initial	-	235,772	-	235,772	228,012
application of IFRS 9	-	-	-	-	638
Remeasurements (Note 30)	93	51,743	-	51,836	25,708
Amounts written-off	-	(32,737)	-	(32,737)	(18,586)
Balance at 31 December	93	254,778	-	254,871	235,772

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(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Cash and cash equivalents

Impairment on cash and cash equivalents measured at amortised cost has been measured on the 12month expected loss basis and reflects the short maturities of the exposures. The Group uses a similar approach for the assessment of expected credit losses for cash and cash equivalents to those used for debt securities.

The Group recognised an impairment allowance of \$23,615,000 (2019 - \$72,146,000).

Credit Risk - Economic Variable Assumptions

The most significant period-end assumptions used for the ECL estimate as at 31 December 2020 and 2019 are set out below.

The PDs and LGDs are impacted by long-term changes in the various data sets gathered from external rating agencies such as Moody's. Macroeconomic variables used in the Group's ECL models also include, but are not limited to, gross domestic product growth, inflation rates, national budget deficits, debt to GDP ratios. Refer to the table below for the ranges applied to each scenario for the two most significant assumptions. The weighting assigned to each scenario as at 31 December 2020 are noted below.

	GDP growth assumption	Inflation assumption	Weights
Scenario Base	Stable	Positive	65% - 70%
Optimistic	Positive	Positive	5% - 10%
Pessimistic	Negative	Negative	15% - 20%
Acute pessimistic	Negative	Negative	5% - 10%

Refer to Note 3 for descriptions of the scenarios.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(vii) Credit risk (continued)

Concentrations of risks of financial assets with credit risk exposure

Concentrations arise when a number of counterparties are engaged in similar business activities, or activities in the same geographical region, or have economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions. Concentrations indicate the relative sensitivity of the Group's performance to developments affecting a particular industry.

The following table breaks down the Group's main credit risk exposure as categorised by the industry sectors of its counterparties. Comparative amounts (2019) represent credit exposure on assets that are neither past due nor impaired under IAS 39.

	The Group and	The Group and the Company			
	2020 \$'000	2019 \$'000			
Financial services Public sector Agent/Brokers/Reinsurers Consumers/individuals Utilities/Transportation Other industries	15,931,535 56,966,273 1,158,702 115,899 19,642,024 <u>7,234,045</u> 101,048,478	8,920,203 42,720,503 1,614,484 126,174 1,976,328 931,057 56,288,749			

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(viii) Liquidity risk

Liquidity risk is the risk that cash may not be available to pay obligations when due, at a reasonable cost. Prudent liquidity risk management implies maintaining sufficient cash and marketable securities, the availability of funding through an adequate amount of committed credit facilities, and the ability to close out market positions.

Certain of the Group's contracts have features that allow them to be terminated at short notice creating a potential liquidity exposure. The Group monitors liquidity on a regular basis. An internally constituted Executive Investment Committee set limits on the minimum proportion of maturing funds available to meet such calls and on the minimum level of borrowing facilities that should be in place to cover claims.

There are no individual contracts or policyholders who have the potential to influence the withdrawal of a significant amount of liabilities.

The following tables analyze the insurance and financial liabilities of the Group into relevant maturity groupings based on the remaining period to the contractual or expected maturity date. Financial liabilities are at contractual undiscounted cash flows, and insurance contracts and investment contracts are at expected undiscounted cash flows.

	The Group and The Company							
				020				
		Contract	ual/Expected l	Jndiscounted Ca	ash Flows			
		Less Than			No			
	Carrying Amount \$'000	One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	Maturity Date \$'000	Total \$'000		
Long-term insurance contracts Short-term insurance	40,384,972	2,276,238	11,366,016	159,776,359	-	173,418,613		
contracts	1,642,186	1,642,186	-	-	-	1,642,186		
Investment contracts	34,753,058	1,024,221	3,610,230	30,050,872	-	34,685,323		
Other policy liabilities	3,005,403	3,005,403	-	-	-	3,005,403		
Other liabilities	3,858,720	3,858,720	-	-	-	3,858,720		
Total	83,644,339	11,806,768	14,976,246	189,827,231	-	216,610,245		

	The Group and The Company							
			2	019				
		Contract	ual/Expected l	Jndiscounted Ca	ash Flows			
		Less Than			No			
	Carrying Amount \$'000	One Year \$'000	One to Five Years \$'000	Over Five Years \$'000	Maturity Date \$'000	Total \$'000		
Long term incurance	φ 000	φ 000	φ 000	φ 000	φ 000	\$ 000		
Long-term insurance contracts Short-term insurance	17,142,459	980,034	331,465	97,866,916	-	99,178,415		
contracts	436.845	436,845	-	-	-	436.845		
Investment contracts	34,954,002	1,404,098	1,019,373	32,530,531	-	34,954,002		
Other policy liabilities	2,243,388	2,243,388	-	-	-	2,243,388		
Other liabilities	3,667,946	3,667,946	-	-	-	3,667,946		
Total	58,444,640	8,732,311	1,350,838	130,397,447	-	140,480,596		

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ix) Currency risk

Currency risk is the risk that the value of a financial instrument will fluctuate because of changes in foreign exchange rates. The Group has operations in the Caribbean and has exposure risks with respect to the US, Belize, Barbados and the UK pound. The Group's strategy for dealing with foreign exchange risk is to as far as possible offset foreign currency liabilities with assets denominated in the same currency.

Sensitivity analysis - currency risk

The items on the Group's statement of financial position that are significantly impacted by changes in currency rates are investment securities and cash and cash equivalents of which the United States dollar had the greatest impact. The effect of 5% (2019: 5%) devaluation in the Jamaican dollar relative to the United States dollar at the statement of financial position date is as follows:

	the Co	oup and mpany 20	The Group and the Company 2019		
	Effect on Profit and Loss	Effect on Equity	Effect on Profit and Loss	Effect on Equity	
	\$'000	\$'000	\$'000	\$'000	
Financial assets	472,188	472,188	310,259	310,259	
Cash and cash equivalents	55,635	55,635	48,012	48,012	

Notes to the Consolidated Financial Statements **31 December 2020**

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ix) Currency risk (continued)

The following tables summarize the Group's assets and liabilities at carrying amounts categorized by currency.

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			202	0		
			The G	roup		
	JA\$	US\$	GBP	BD\$	Other	Total
	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000
Non-financial assets						
Property and equipment	4,013,177	-	-	-	-	4,013,177
Right-of-use assets	10,285	-	-	-	-	10,285
Investment properties	3,209,690	-	-	-	-	3,209,690
Property for development and						
sale	3,429,153	-	-	-	-	3,429,153
Intangible assets	3,590,584	-	-	-	-	3,590,584
Taxation recoverable	1,791,859	213,529	2,814	46,109	-	2,054,311
Financial Assets						
Financial assets	91,854,975	9,384,319	68,459	4,174,699	91,588	105,574,040
Loans and receivables	3,963,817	97,723	936	1,157	-	4,063,633
Cash and cash equivalents	7,737,895	1,200,677	642	339,192	-	9,278,406
Cash and cash equivalents of mutual fund unit holders	-	4,890	-	-	91,261	96,151
Total Assets	119,601,435	10,901,138	72,851	4,561,157	182,849	135,319,430
		-,,	1	,, -	- ,	
Non- financial liabilities						
Provision for taxation	2,113,215	-	-	-	-	2,113,215
Deferred tax liabilities	1,963,153	-	-	-	-	1,963,153
Financial liabilities						
Insurance contracts	41,105,109	911,925	1,511	8,613	-	42,027,158
Investment contracts	29,804,930	-	-	4,985,066	-	34,789,996
Lease Liabilities	1,238	-	-	-	-	1,238
Other policy liabilities	2,973,083	1,226	6,572	12	-	2,980,893
Other liabilities	3,792,044	30,924	-	17,157	6,167	3,846,292
Total Liabilities	81,752,772	944,075	8,083	5,010,848	6,167	87,721,945
Net Position	37,848,663	9,957,063	64,768	(449,691)	176,682	47,597,485

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ix) Currency risk (continued)

	2019					
			The G	roup		
	JA\$	US\$	GBP	BD\$	Other	Total
	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000
Non-financial assets						
Property and equipment	3,350,192	-	-	-	-	3,350,192
Right-of-use assets	12,206	-	-	-	-	12,206
Investment properties	2,830,074	-	-	-	-	2,830,074
Property for development and						
sale	1,680,377	-	-	-	-	1,680,377
Intangible assets	75,025	-	-	-	-	75,025
Taxation recoverable	1,908,291	205,849	2,406	42,682	-	2,159,228
Financial Assets						
Financial assets	59,189,457	6,205,186	-	3,736,378	8,306	69,139,327
Loans and receivables	2,178,825	90,460	849	5,055	-	2,275,189
Cash and cash equivalents	3,891,108	955,771	341	190,130	-	5,037,350
Cash and cash equivalents of						
mutual fund unit holders		4,465	-	-	4,270	8,735
Total Assets	75,115,555	7,461,731	3,596	3,974,245	12,576	86,567,703
Non-financial liabilities	4 050 000					4 050 000
Deferred tax liabilities Provision for taxation	1,656,063	-	-	-	-	1,656,063
Financial liabilities	17,571,993	_	_	7,311	_	17,579,304
Insurance contracts	14,009,776	_	_	4,537,528	-	18,547,304
Investment contracts	16,715,122	-	-	4,007,020	-	16,715,122
Other policy liabilities	, ,	-	-	-	-	
Other liabilities	1,811 2,235,288	- 1,134	- 6,955	- 11	-	1,811 2,243,388
Segregated funds' liabilities	2,235,288	73,359	43,974	369,791	- 826	2,243,300 3,667,946
Total Liabilities	55,370,049	74,493	50,929	4,914,641	826	60,410,938
Net Position	19,745,506	7,387,238	(47,333)	(940,396)	11,750	26,156,765
	10,740,000	1,001,200	(+1,000)	(0+0,000)	11,700	20,100,100

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ix) Currency risk (continued)

	2020					
	The Company					
	JA\$	US\$	GBP	BD\$	Other	Total
	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000
Non-financial assets						
Property and equipment	4,013,177	-	-	-	-	4,013,177
Right-of-use assets	10,285	-	-	-	-	10,285
Investment properties	3,209,690	-	-	-	-	3,209,690
Property for development and						
sale	3,429,153	-	-	-	-	3,429,153
Intangible assets	3,590,584	-	-	-	-	3,590,584
Investment in subsidiaries	70	-	-	-	-	70
Taxation recoverable	1,791,859	213,529	2,814	46,109	-	2,054,311
Financial Assets						
Financial assets	91,854,975	9,384,319	68,459	4,174,699	91,588	105,574,040
Loans and receivables	3,963,767	97,723	936	1,157	-	4,063,583
Cash and cash equivalents	7,737,895	1,200,677	642	339,192	-	9,278,406
Cash and cash equivalents of						
mutual fund unit holders	-	4,890	-	-	91,261	96,151
Total Assets	119,601,455	10,901,138	72,851	4,561,157	182,849	135,319,450
Non- financial liabilities						
Provision for taxation	2,113,215	-	-	-	-	2,113,215
Deferred tax liabilities	1,963,153	-	-	-	-	1,963,153
Financial liabilities						
Insurance contracts	41,105,109	911,925	1,511	8,613	-	42,027,158
Investment contracts	29,804,930	-	-	4,985,066	-	34,789,996
Lease Liabilities	1,238	-	-	-	-	1,238
Other policy liabilities	2,973,083	1,226	6,572	12	-	2,980,893
Other liabilities	3,792,044	30,924	-	17,157	6,167	3,846,292
Total Liabilities	81,752,772	944,075	8,083	5,010,848	6,167	87,721,945
Net Position	37,848,683	9,957,063	64,768	(449,691)	176,682	47,597,505

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(ix) Currency risk (continued)

	2019					
	The Company					
	JA\$	US\$	GBP	BD\$	Other	Total
	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000	J\$'000
Non-financial assets						
Property and equipment	3,350,192	-	-	-	-	3,350,192
Right-of-use assets	12,206	-	-	-	-	12,206
Investment properties	2,830,074	-	-	-	-	2,830,074
Property for development and						
sale	1,680,377	-	-	-	-	1,680,377
Intangible assets	75,025	-	-	-	-	75,025
Investment in subsidiaries	70	-	-	-	-	70
Taxation recoverable	1,908,291	205,849	2,406	42,682	-	2,159,228
Equity securities	18,464,686	-	-	-	-	18,464,686
Financial assets						
Financial assets	40,724,771	6,205,186	-	3,736,378	8,306	50,674,641
Loans and receivables	2,178,775	90,460	849	5,055	-	2,275,139
Cash and cash equivalents	3,891,108	955,771	341	190,130	-	5,037,350
Cash and cash equivalents of						
mutual fund unit holders		4,465	-	-	4,270	8,735
Total Assets	75,115,575	7,461,731	3,596	3,974,245	12,576	86,567,723
Non-financial liabilities						
Deferred tax liabilities	1,656,063	-	-	-	-	1,656,063
Financial liabilities	47 574 000			7.044		47 570 004
Insurance contracts Investment contracts	17,571,993	-	-	7,311	-	17,579,304
	14,009,776	-	-	4,537,528	-	18,547,304
Segregated fund liabilities	16,406,698	-	-	-	-	16,406,698
Lease liabilities	1,811	-	-	-	-	1,811
Other policy liabilities	2,235,288	1,134	6,955	11		2,243,388
Other liabilities	3,179,996	73,359	43,974	369,791	826	3,667,946
Total Liabilities	55,061,625	74,493	50,929	4,914,641	826	60,102,514
Net Position	20,053,950	7,387,238	(47,333)	(940,396)	11,750	26,465,209

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(x) Capital management

For the purpose of the Group's capital management, capital includes issued capital and other equity reserves attributable to the equity holders of the parent. The Group's objectives when managing capital are:

- to comply with the insurance capital requirements required by the regulators of the markets where the Group operates. Management considers the quantitative threshold sufficient to maximize shareholder's returns and to support the capital required to write each of its business in the countries where the Company operates;
- to safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- to provide an adequate return to shareholders by pricing insurance and investment contracts commensurately with the level of risk

The table below compares the total capital resources for the Group as at 31 December 2020 and 2019.

	2020 \$'000	2019 \$'000
Shareholders' fund	47,597,485	26,465,189
Available Capital Resources	26,542,626	19,720,452

The capital resources are divided into two tiers:

- i) Tier 1 Capital: Ordinary Shares and retained earnings.
- ii) Tier 2 Capital: Unrealized net gains or investment reserves and negative reserves.

The Group is subject to insurance solvency regulations in Jamaica in which it issues insurance and investment contracts and has embedded in its ALM Framework the necessary tests to ensure continuous and full compliance with such regulations. The Group currently has one branch operation in Barbados. However, there are no capital adequacy requirements for life insurance entities beyond the need for assets to cover liabilities at the statement of financial position date.

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

b. Financial risk (continued)

(x) Capital management (continued)

To assist in evaluating the current business and strategy opportunities, a risk-based capital approach is one of the core measures of financial performance. The risk-based assessment measure which has been adopted is the Minimum Continuing Capital and Surplus Requirement (MCCSR) ratio, determined in accordance with the Insurance Regulations, 2001.

The table below compares the MCCSR ratio for the Group as at 31 December 2020 and 2019 with the minimum ratio required by the Insurance Regulations, 2001: The Group has complied with these requirements.

2020		20	19
MCCSR Ratio	Minimum Ratio Required	MCCSR Ratio	Minimum Ratio Required
211%	150%	258%	150%

No changes were made in the objectives, policies or processes for managing capital during the years ended 31 December 2020 and 2019.

c. Fair value of financial instruments

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction. Market price is used to determine fair value where an active market (such as a recognised stock exchange) exists as it is the best evidence of the fair value of a financial instrument. However, market prices are not available for a significant number of the financial assets and liabilities held and issued by the Group. Therefore, for financial instruments where no market price is available, the fair values presented have been estimated using present value or other estimation and valuation techniques based on market conditions existing at statement of financial position date.

The values derived from applying these techniques are significantly affected by the underlying assumptions used concerning both the amounts and timing of future cash flows and the discount rates. The following methods and assumptions have been used:

- Investment securities classified as fair value through profit or loss are measured at fair value by reference to quoted market prices when available. If quoted market prices are not available, then fair values are estimated on the basis of pricing models or other recognised valuation techniques;
- (ii) The fair value of liquid assets and other assets maturing within one year is assumed to approximate their carrying amount. This assumption is applied to liquid assets and the short-term elements of all other financial assets and financial liabilities;
- (iii) The fair values and the carrying values of policyholders' funds are assumed to be the same based on the results of the actuarial valuation.
- (iv) The fair value of Policyholders' loans cannot be reasonable estimated at reporting date.

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

37. Management of Insurance and Financial Risk (Continued)

c. Fair value of financial instruments (continued)

The following tables present the fair value of financial instruments for the Group and the Company which are not reflected in the financial statements at their fair value:

		2020	20	2019		
	Carrying Value	Fair Value	Carrying Value	Fair Value		
	\$'000	\$'000	\$'000	\$'000		
Financial Assets Investment Securities -						
Financial assets at amortized cost	23,113,631	31,591,681	22,809,877	32,403,514		
Secured loan receivable	97,723	94,581	90,358	89,865		

The following table provides the fair value hierarchy of the Group's assets and liabilities that are not measured at fair value in the statement of financial position but whose fair values are disclosed in the accompanying notes:

	Level 1	Level 2	Level 3	Fair Value
	\$'000	\$'000	\$'000	\$'000
At 31 December 2020				
Financial assets at amortized cost	-	31,591,681	-	31,591,681
Secured loan receivable	-	-	94,581	94,581
	-	31,591,681	94,581	31,686,262

	Level 1	Level 2	Level 3	Total Fair Value
	\$'000	\$'000	\$'000	\$'000
At 31 December 2019				
Held-to-maturity securities				
Financial assets at amortized cost	-	32,403,514	-	32,403,514
Secured loan receivable	-	-	89,865	89,865
		32,403,514	89,865	32,493,379

Total

Notes to the Consolidated Financial Statements

31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

38. Fiduciary Risk

The company provides administration, investment management or advisory services to third parties which involve making allocation and purchase and sale decisions in relation to a wide range of financial instruments. These assets are not included in these financial statements and include the following:

- Assets of the pooled pension investment funds which are held in trust, on behalf of pension funds and individual retirement schemes. At 31 December 2020, the assets totaled \$26,015,590,000 (December 2019: \$26,110,585,000).
- (ii) Assets of self-directed pension funds on behalf of clients which are also held in trust. At 31 December 2020, the assets of these funds totaled \$2,598,159,000 (31 December 2019: \$2,406,119,000).

39. Litigation and Contingent Liabilities

The Group is subject to various claims, disputes and legal proceedings, in the normal course of business. Provision is made for such matters when, in the opinion of management and its legal counsel, it is probable that a payment will be made by the Group, and the amount can be reasonably estimated.

40. Pension Scheme

The Company operates a defined contribution pension scheme for all permanent administrative and sales staff. The scheme commenced on 1 March 2000 and its assets and liabilities are held separately from those of the Company in a trust fund, which is included in the Company's Investment Contracts (Note 18). Employees are required to contribute a minimum of 5% of pensionable salary; the contribution rate by the employer is 5% of pensionable salary. As at 31 December 2020, contributions made totaled \$343,943,000 (2019: \$289,965,000).

Notes to the Consolidated Financial Statements 31 December 2020

(Expressed in Jamaican dollars unless otherwise indicated)

41. Acquisition of Insurance Portfolio

Effective 30 September 2020, the company acquired the insurance and annuities portfolios from a fellow subsidiary, NCB Insurance Company Limited ("NCBIC") at a purchase price of \$4.9 Billion. The value of the assets and liabilities transferred at fair market value was \$35 Billion as at 30 September 2020.

(i) Details of net assets acquired were as follows:

	2020 \$'000
Net assets acquired of:	
Insurance contracts	(33,749,873)
Investments securities	34,189,894
Other assets	1,573,352
Other liabilities	(643,683)
	1,369,690
	2020 \$'000
Consideration	4,900,000
Less: identifiable assets	(1,369,690)
Renewal rights (Note 9)	3,530,310

There are no contingent considerations arrangements or indemnification of assets.

(ii) Acquisition related costs

The Group incurred acquisition-related costs of \$158,521,000 which was fully settled by the Group. The renewable rights on the acquisition is included in Intangible assets in Note 9.